

PUBLIC SERVICE COMMISSION OF UTAH

# 2023 ANNUAL REPORT

FOR THE PERIOD OF JULY 1, 2022 TO JUNE 30, 2023



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# STATE OF UTAH

Public Service Commission



Honorable Spencer J. Cox  
Governor, State of Utah  
Honorable Diedre M. Henderson  
Lieutenant Governor, State of Utah  
Honorable Members of the Senate  
Honorable Members of the House of Representatives

*It is a pleasure to present to you the Annual Report for fiscal year 2023 of the Public Service Commission of Utah (PSC). This report has been prepared in accordance with Utah Code Ann. § 54-1-10, which requires the PSC to submit to you a report of its activities during the fiscal year ending June 30, 2023.*

*This annual report highlights the issues and activities the PSC has focused on during the year.*

*We look forward to your continued support as we serve the citizens of Utah.*

*Respectfully submitted,*

*Thad LeVar, Commission Chair*

*David R. Clark, Commissioner*

*John S. Harvey, Ph.D., Commissioner*

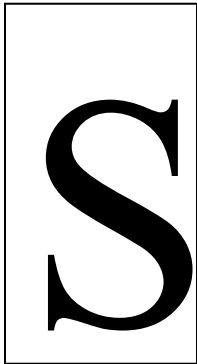


## Public Service Commission Personnel – June 30, 2023

<b><i>Chair</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Thad LeVar</i></b>
<b><i>Commissioner</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>David Clark</i></b>
<b><i>Commissioner</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>John Harvey, Ph.D.</i></b>
<b><i>PSC Secretary</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Gary Widerburg</i></b>
<b><i>Executive Staff Director</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Yvonne R. Hogle</i></b>
<b><i>Legal Counsel</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Michael Hammer</i></b>
<b><i>Legal Counsel</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>John Delaney</i></b>
<b><i>Utility Technical Consultant.</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Melinda Krahenbuhl</i></b>
<b><i>Utility Technical Consultant</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Eric Martinson</i></b>
<b><i>Utility Technical Consultant.</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Jacob Richardson</i></b>
<b><i>Lead Paralegal</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Melissa Paschal</i></b>
<b><i>Paralegal</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Fred Nass</i></b>
<b><i>Accounting Technician III</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Xian Li</i></b>
<b><i>Telecommunications Relay Specialist (TRS)</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Jodi Goodenough</i></b>
<b><i>Equipment Delivery Specialist</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Brad Blackner</i></b>
<b><i>Equipment Delivery Specialist</i></b>	.	.	.	.	.	.	.	.	.	.	.	.	<b><i>Chelle Wyatt</i></b>

# HISTORY

## OF THE PSC & THE REGULATORY PROCESS



ince its origin under the Public Utilities Act of 1917, the Public Service Commission of Utah (PSC) has served the citizens of Utah through technical and economic regulation of the state's public utility companies. These privately owned but government regulated companies provide telecommunications, electricity, natural gas, water, and sewer systems through which important services are delivered to Utah households and businesses.

Public utilities are certificated monopolies. With some exceptions in the telecommunications industry, each public utility is the sole provider of utility service in a designated geographic area of the State.

Because there is no competition, federal and state law obligates the PSC to promote and protect the public interest by ensuring that public utility service is adequate in quality, safety, and reliability, and is available to everyone at just and reasonable prices. The prices, terms, and conditions of utility service affect the quality of the state's infrastructure.

### **Organization of the Regulatory Function in Utah Today**

Since 1983, when the legislature last reorganized Utah's public utility regulatory function, the PSC has been an independent entity with a small staff. The PSC consists of a three-member commission, each commissioner appointed by the Governor to a six-year term, an administrative secretary and clerical staff, an executive staff director and technical staff, legal staff, and paralegal staff.

The Division of Public Utilities (DPU), within the Utah Department of Commerce, performs public utility audits and investigations, helps resolve customer complaints, and enforces PSC orders. Since its 1983 reorganization, the DPU has been empowered to represent a broad public interest before the PSC. The DPU employs a Director and

a clerical and technical staff and receives legal assistance from the Office of the Attorney General.

Utah's utility consumer advocate was first established as the Committee of Consumer Services in 1977 by the Utah Legislature. In 2009 the Utah Legislature reorganized the Committee into the Office of Consumer Services (OCS). The OCS is staffed with professionals led by a Director who is appointed by the Governor, with the concurrence of the Committee and consent of the Senate, for a term of six years. The Director, on behalf of the OCS, represents the interests of residential and small commercial consumers. The Committee of Consumer Services is a five-member board that advises the OCS regarding utility rate changes, policy objectives, and other regulatory actions that impact residential, small commercial, and irrigator customers.

### **How the PSC Works**

As a regulatory decision-making body, the PSC exercises a delegated legislative power. Each regulatory decision is reached quasi-judicially; the decision must be based on evidence gathered in adjudicative proceedings. These proceedings protect the due process rights of parties.

Parties in PSC hearings may include the public utility, the DPU, the OCS, and other intervenors. Parties present the sworn testimony and evidence of expert witnesses who are subject to cross examination.

In cases where significant revenue may be at stake or important issues of regulatory policy arise, intervenors may participate, representing interests as diverse as low-income customers, environmental groups, and large commercial or industrial customers. Cases raise issues of law, economics, accounting, finance, engineering, and service quality.

The PSC's task is reaching decisions that balance the interests of concerned parties in pursuit of outcomes that protect and promote the overall public interest. These decisions can be reviewed by the Utah Supreme Court.

During fiscal year 2023, there were 333 active and opened dockets. The PSC regulated 174 utility companies including gas, electric, telecommunications, water, sewer, and railroads.

# PUBLIC SERVICE COMMISSION OF UTAH COMMISSIONERS

<u>Years of Service</u>	<u>Name</u>	<u>Residence</u>
1917-21	Henry H. Blood	Kaysville
1917-23	Joshua Greenwood	Nephi
1917-25	Warren Stoutner	Salt Lake City
1921-23	Abbot R. Heywood	Ogden
1923-37	Elmer E. Corfman	Salt Lake City
1923-37	Thomas E. McKay	Huntsville
1925-33	George F. McGonagle	Salt Lake City
1933-35	Thomas H. Humphreys	Logan
1935-37	Joseph S. Snow	St. George
1937-41	Ward C. Holbrook	Clearfield
1937-41	Otto A. Wiesley	Salt Lake City
1937-40	Walter K. Granger	Cedar City
1941-43	George S. Ballif	Provo
1941-49	Oscar W. Carlson	Salt Lake City
1941-51	Donald Hacking	Price
1943-52	W.R. McEntire	Huntsville
1949-73	Hal S. Bennett	Salt Lake City
1951-56	Stewart M. Hanson	Salt Lake City
1952-72	Donald Hacking	Price
1956-57	Rue L. Clegg	Salt Lake City
1957-63	Jesse R. Budge	Salt Lake City
1963-65	Raymond W. Gee	Salt Lake City
1965-67	D. Frank Wilkins	Salt Lake City
1967-69	Donald T. Adams	Monticello
1969-72	John T. Vernieu	Richfield
1972-75	Eugene S. Lambert	Salt Lake City
1972-76	Frank S. Warner	Ogden
1973-79	Olof E. Zundel	Brigham City
1975-76	James N. Kimball	Salt Lake City
1976-77	Joseph C. Folley	Ogden
1976-82	Milly O. Bernard	Salt Lake City
1977-80	Kenneth Rigtrup	Salt Lake City
1979-85	David R. Irvine	Bountiful
1980-89	Brent H. Cameron	Salt Lake City
1982-95	James M. Byrne	Salt Lake City
1985-92	Brian T. Stewart	Farmington
1989-91	Stephen F. Mecham	Salt Lake City
1991-95	Stephen C. Hewlett	Salt Lake City
1992-2003	Stephen F. Mecham	Salt Lake City
1995-2005	Constance B. White	Salt Lake City
1995-2001	Clark D. Jones	Salt Lake City
2001-2012	Richard M. Campbell	Riverton
2003-2012	Theodore Boyer	Salt Lake City
2005-2015	Ronald Allen	Stansbury Park
2013-Present	Thad LeVar	Tooele
2013-Present	David Clark	Saratoga Springs
2015-2020	Jordan White	Bountiful
2020-2023	Ronald Allen	Stansbury Park
2023-Present	John S. Harvey, Ph.D.	Sandy

## PUBLIC SERVICE COMMISSION OF UTAH SECRETARIES

<u>Yrs. of Service</u>	<u>Name</u>	<u>Residence</u>
1917-23	Thomas E. Banning	Salt Lake City
1923-35	Frank L. Ostler	Salt Lake City
1935-36	Theodore E. Thain	Logan
1936-38	Wendell D. Larson	Salt Lake City
1938-40	J. Allan Crockett	Salt Lake City
1941-43	Charles A. Esser	Salt Lake City
1943-44	Theodore E. Thain	Logan
1945-48	Royal Whitlock	Gunnison
1949-49	C.J. Stringham	Salt Lake City
1949-56	Frank A. Yeamans	Salt Lake City
1956-59	C.R. Openshaw, Jr.	Salt Lake City
1959-60	Frank A. Yeamans	Salt Lake City
1960-70	C.R. Openshaw, Jr.	Salt Lake City
1970-71	Maurice P. Greffoz	Salt Lake City
1971-72	Eugene S. Lambert	Salt Lake City
1972-77	Ronald E. Casper	Salt Lake City
1977-79	Victor N. Gibb	Orem
1979-81	David L. Stott	Salt Lake City
1981-83	Jean Mowrey	Salt Lake City
1983-86	Georgia Peterson	Salt Lake City
1986-91	Stephen C. Hewlett	Salt Lake City
1991-2011	Julie P. Orchard	Bountiful
2012-Present	Gary L. Widerburg	Ogden



# Electric Utilities Overview

The largest electric utility regulated by the PSC is PacifiCorp, doing business in Utah as Rocky Mountain Power. PacifiCorp is an investor-owned utility that serves retail customers in Utah and five other Western states and wholesale customers throughout the West. Rocky Mountain Power serves over 1,000,000 residential, commercial, and industrial customers in Utah. Rocky Mountain Power provides approximately 80 percent of the electricity to Utah homes and businesses. Other Utah customers are served either by municipal utilities, which are not regulated by the PSC, or by rural electric cooperatives or electric service districts, which are subject to minimal state regulation.

## Rate Changes

In fiscal year 2023, the PSC approved several rate changes, which resulted in an increase of approximately 0.6 percent in a typical residential customer's annual bill (using an average 700 kilowatt-hours of electricity per month).

### 1. Energy Balancing Account (EBA)

In June 2023, the PSC approved an EBA recovery amount of \$175.030 million, resulting in an overall increase of approximately \$97.4 million over then-current EBA rates, or 4.6 percent in a typical residential customer's annual bill.

### 2. Renewable Energy Credit (REC) Balancing Account

In May 2023, the PSC approved Rocky Mountain Power's interim rate change application, resulting in an interim rate increase in customer rates of approximately \$369,000 through Tariff Schedule 98, Renewable Energy Credits Balancing Account, and in a negligible percentage increase in a typical residential customer's annual bill.

### 3. Sustainable Transportation & Energy Plan (STEP) and Utah Solar Incentive Program (USIP)

In October 2022, the PSC approved Rocky Mountain Power's request to refund to customers (1) \$11,564,819 in excess revenues for the STEP pilot program and the cancellation of the STEP tariff, Regulation 13 and (2) \$823,612 in excess revenues collected for USIP, effective January 1, 2023. Together the refunds resulted in a 0.61 percent decrease in a typical residential customer's annual bill.

## **Other Annual Rate Changes**

In February 2023, the PSC approved Rocky Mountain Power's application to increase the interest rate applicable to residential and non-residential deposits, as well as the rate applicable to various other balancing accounts, from 3.05% to 4.57%, effective April 1, 2023.

In June 2023, the PSC approved Rocky Mountain Power's proposal to update the valuation of net excess generation credits for large non-residential customers in Electric Service Schedule No. 135, Net Metering Service, effective July 1, 2023.

## **Temporary Supplemental Bill Assistance Credit**

In April 2023, pursuant to S.B. 288, Utility Assistance Program enacted by the Utah Legislature in 2023, the PSC approved Rocky Mountain Power's request to establish Supplemental Bill Assistance Credit, a Low-Income Lifeline Program Residential Service Optional for Qualifying Customers. The tariff offers an additional \$12.00 per month in supplemental bill assistance credit for existing low-income lifeline customers who have met the income qualifications required to receive service on Schedule 3 and are eligible to receive the monthly low-income lifeline credit.

## **Export Credit Rate (ECR) for Customer-Generated Electricity**

In February 2023, the PSC approved proposed revisions to Rocky Mountain Power's Electric Service Schedule No. 137, Net Billing Service, effective March 1, 2023. The revisions resulted in an increase the ECR customers will receive for exported energy from 5.160 cents per kWh to 5.636 cents per kWh for June through September, and from 4.462 cents per kWh to 4.745 cents per kWh for October through May.

## **Electric Vehicle Time-of-Use (EV TOU) Pilot Program**

Effective July 1, 2022, the energy rate charged to Schedule 2E (EV TOU) customers changed to 25.3532 cents per kWh for on-peak energy and 5.2004 cents per kWh for off-peak energy, consistent with the PSC's approval of a settlement stipulation in June 2022.

## **Wildland Fire Protection Plan (WFPP)**

In June 2023, Rocky Mountain Power filed its 2023 Annual Wildland Fire Protection Plan Cost and Compliance Report ("Report"). The Report details: (a) the actual capital

investments and expenses incurred in calendar year 2022 related to the WFPP, and an updated forecast of the capital investments and expenses for the current year 2023; (b) the wildfire mitigation efforts undertaken in 2022 in compliance with the WFPP; and (c) changes incorporated into the WFPP during the previous year and the reason for the changes, in accordance with the PSC's October 13, 2020 order in Docket No. 20-035-28. According to the Report, Rocky Mountain Power's capital spending related to its WFPP for calendar year 2023 is anticipated to be \$95 million.

### **Application of Rocky Mountain Power for a Deferred Accounting Order Regarding Wildfire Claims**

In June 2023, Rocky Mountain Power filed an application for an accounting order authorizing it to record a regulatory asset associated with incremental costs associated with third-party liability due to recent wildfires in Oregon. Rocky Mountain Power subsequently withdrew its application.

### **DSM and Electric Energy Conservation**

In 2022, Rocky Mountain Power spent approximately \$68 million on energy efficiency and load management programs and associated program expenditures. These programs help reduce load and improve energy efficiency in new and existing homes and non-residential buildings and processes, encourage the purchase of energy-efficient appliances, and directly control air conditioners and irrigation pumps. Rocky Mountain Power reported that in 2022 its load management programs saved a maximum of 289 megawatts of power at peak load. In addition, Rocky Mountain Power reported its energy efficiency programs yielded a first-year energy savings of approximately 305,731 megawatt hours of energy, and 3,251,218 megawatt hours of lifetime savings from 2022 energy efficiency acquisition.

In January 2023, the PSC approved revisions to Electric Service Schedule No. 140, Non-Residential Energy Efficiency that discontinued some existing incentives, adjusted others, and added new incentive offerings. The PSC also approved expanding the Mid-Market component of the Program incentive structure to include market actors.

In June 2022, the PSC approved Rocky Mountain Power's proposed Tariff revisions to Electric Service Schedule No. 98, in accordance with the PSC's June 30, 2022 Order in Docket No. 21-035-53. The Electric Service Agreement approved in the Order specifies that US Magnesium will be subject to billing under Schedule 198, consistent with the rate under General Service High Voltage, Schedule No. 9, effective July 1, 2022.

In March 2023, the PSC approved Rocky Mountain Power's proposed revisions to Electric Service Schedule No. 111, Residential Energy Efficiency ("Schedule 111"). The revisions included discontinuing Light Emitting Diodes (LED) lighting incentives, reducing certain other incentives to reflect product retail price changes, and modifying the "Whole Home" incentives from a deemed savings approach using the Home Energy Rating System to a site-specific pay for performance model. The proposed changes will align with the targets referenced in the Demand Side Management November 1st Deferred Account and Forecast Report filed with the PSC on November 1, 2022, in Docket No. 22-035-37.

### **All-Source Request for Proposals**

Utah Code Title 54, Chapter 17, Energy Resource Procurement Act authorizes the PSC to regulate Rocky Mountain Power's solicitation activities related to the acquisition or construction of a significant energy resource, and approve Rocky Mountain Power's decision to acquire a significant energy resource. In January 2022, Rocky Mountain Power filed its 2022 All-Source RFP ("2022AS RFP") for approval. Consistent with its 2021 IRP preferred portfolio, Rocky Mountain Power identified a resource need for 1,345 megawatts of new renewable wind and solar resources by the end of 2026, including 600 MW of new storage resources; the 2022AS RFP has a required resource in-service date of December 31, 2026. After Rocky Mountain Power requested approval of the 2022AS RFP, the PSC retained an independent evaluator. The evaluator submitted its confidential assessment in March 2023 and a confidential status report regarding PacifiCorp's All Source request for proposals. Review continues into FY 2024.

### **Planning for Least Cost Reliable Power – Integrated Resource Plan (IRP)**

The PSC requires Rocky Mountain Power to file biennially an IRP describing its plan to supply and manage growing demand for electricity in its six-state service territory for the next 20 years. During the intervening year, Rocky Mountain Power files an update to its most recent IRP.

In May 2023, Rocky Mountain Power filed its 2023 Integrated Resource Plan after the PSC approved Rocky Mountain Power's request to extend its 2023 IRP filing deadline from March 31 to May 31, 2023. Adjudication of Rocky Mountain Power's IRP is ongoing into FY 2024.

## **Subscriber Solar Program**

The Subscriber Solar Program remains popular and continues to be fully subscribed with a customer waitlist. The program offers Rocky Mountain Power customers the opportunity to buy kilowatt-hour blocks of electricity from utility owned and utility scale resources at a fixed price and subsequently use that purchased energy to offset a portion of customers' billed energy usage at their home or business.

## **Service Quality**

In July 2004, the PSC approved an agreement between PacifiCorp and the Division of Public Utilities concerning performance improvements pertaining to both the duration and the frequency of outages.

Rocky Mountain Power filed its 2022 Utah Service Quality Review for the January 2022 through December 2022 period in May 2023, reporting its performance met the PSC baseline performance ranges for System Average Interruption Duration Index (SAIDI) and System Average Interruption Frequency Index (SAIFI). For SAIDI, the baseline range is 107-157 minutes, with a notification limit set at 157 minutes; Rocky Mountain Power reported a total SAIDI value of 113 during 2022. For SAIFI, the baseline range is 0.9-1.2 events, with a notification limit of 1.2 events; Rocky Mountain Power reported a total SAIFI value of 0.921.

## **Major Event Exclusions**

Rocky Mountain Power is authorized to exclude from performance measurements those events that meet the definition for a "major event" as approved by the PSC. Parties agreed to measure improvements in system reliability using a system performance baseline. The Major Event Exclusion allows outage information to be excluded from Rocky Mountain Power's network performance reporting and from customer guarantee failure payments.

January 1-3, 2023 Snowstorm: In April 2023, the PSC approved Rocky Mountain Power's request for a Major Event Exclusion for events related to a winter storm that occurred in Salt Lake City Metro, Richfield, and Jordan Valley areas of Utah on January 1-3, 2023.

March 10-11, 2023 Snowstorm: In June 2023, the PSC approved Rocky Mountain Power's request for a Major Event Exclusion for events related to a snowstorm that occurred in the Salt Lake City Metro and Jordan Valley areas of Utah on March 10-11, 2023.

## **Power Quality**

In January of 2021, the PSC approved modifications to Rocky Mountain Power's reliability control limits and baseline notification levels resulting from a workgroup led by the Division of Public Utilities that examined Rocky Mountain Power's reliability baseline standards and made recommendations. In June 2022, Rocky Mountain Power initiated a filing that proposes power quality reporting after certain industrial customers among the workgroup sessions raised a separate concern regarding power quality. In November, the PSC approved a reporting template and proposed schedule for filing the report.

In February 2023, Rocky Mountain Power filed its inaugural annual 2022 Power Quality Report. The report includes data collected during 2022 and identifies the quantity and sources of voltage disturbances, primarily voltage sags, observed at 46–345 kV substations owned by Rocky Mountain Power. The report uses existing power quality monitors located within transmission substations in various locations throughout Utah.

## **PSC-Related 2022 Legislative and Rule Changes**

During the 2023 General Session, the Utah Legislature passed and Governor Cox signed House Bill 389 – Electrical Power Delivery Quality Amendments: This bill requires the PSC to promulgate : (1) rules establishing the submission of an electrical power delivery quality plan; (2) rules establishing procedures for the review of an electrical power delivery quality plan; (3) rules establishing the procedures for the review of the implementation of an electrical power delivery quality plan; and (4) any other rules that the PSC determines are necessary to protect the public interest and to implement Utah Code Title 54, Chapter 25. The PSC invited comments in a notice dated March 17, 2023. The PSC enacted the rule during FY 2024.

## **Other Activities**

Electric Cooperative Wildland Fire Protection Plans: During FY 2023, the PSC reviewed and acknowledged wildland fire protection plans filed by ten electric cooperatives.

Electric Service Agreements: Amendments to electric service agreements between Rocky Mountain Power and Oak City, Ephraim, Parowan City, Manti, Blanding, Monroe, Nephi, and Beaver, Utah, respectively, became effective in FY 2023.

Electric Cooperative Tariff Filings: During FY 2023, the PSC completed its review of a rate increase application submitted by Dixie Power. The PSC also reviewed tariff filings from four electric cooperatives for compliance with Utah Code Ann. § 54-7-



12(7), and one request for PSC approval of Deseret Generation and Transmission Co-Operative's Application for a Certificate of Public Convenience and Necessity authorizing Deseret to acquire up to 51 megawatts of electric generation provided from reciprocating engine generation sets fueled by natural gas.

### **ELECTRIC TECHNICAL CONFERENCES**

The PSC sponsored the following technical conferences during FY 2023:

[Docket No. 23-035-11](#): *Application of Rocky Mountain Power for Waiver of the Solicitation Process and Waiver of the Requirement for Preapproval of Significant Energy Resource Decision*

- March 9, 2023: Rocky Mountain Power presented information and addressed questions related to its request to waive the requirements of the solicitation and significant energy resource decision processes for a resource being procured for an Electric Service Schedule No. 34 customer.

[Docket No. 23-999-01](#): *Extended Day-Ahead Markets*

- April 26, 2023: Rocky Mountain Power presented information and addressed questions related to the benefits of joining Extended Day-Ahead Markets.



## **ELECTRIC DOCKETS**

[09-035-15](#) - *In the Matter of the Application of Rocky Mountain Power for Approval of its Proposed Energy Cost Adjustment Mechanism*

[16-035-27](#) - *Application of Rocky Mountain Power for Approval of a Renewable Energy Services Contract between Rocky Mountain Power and Facebook, Inc. Pursuant to Tariff Electric Service Schedule 34*

[17-035-40](#) - *Application of Rocky Mountain Power for Approval of a Significant Energy Resource Decision and Voluntary Request for Approval of Resource Decision*

[17-035-61](#) - *Application of Rocky Mountain Power to Establish Export Credits for Customer Generated Electricity*

[19-035-42](#) - *Application of Rocky Mountain Power for Approval of the 2020 Inter-Jurisdictional Cost Allocation Agreement*

[20-035-34](#) - *Application of Rocky Mountain Power for Approval of Electrical Vehicle Infrastructure Program*

[21-035-09](#) - *PacifiCorp's 2021 Integrated Resource Plan*

[21-035-10](#) - *PacifiCorp's Semi-Annual Hedging Report*

[21-035-16](#) - *Collaborative Stakeholder Process for Rocky Mountain Power's Grid Modernization and Rate Design*

[21-035-26](#) - *Application of Rocky Mountain Power for Approval of the Renewable Energy Contract between PacifiCorp and IHC Health Services, Inc. and the Related Agreement with Castle Solar, LLC*

[21-035-52](#) - *Application of Rocky Mountain Power for Approval of a Solicitation Process for 2022 All Source Request for Proposals*

[21-035-53](#) - *Application of US Magnesium, LLC for Determination of Long-Term Rates, Terms, and Conditions of Interruptible/DSM Electric Service between it and Rocky Mountain Power*

[21-035-70](#) - *Rocky Mountain Power's Evaluation of Electric Vehicle Time of Use Pilot Program*

[22-022-T02](#) - *Bridger Valley Electric Association's Proposed Tariff Revisions*

[22-025-01](#) - *Empire Electric Association, Inc.'s Wildland Fire Protection Plan*

[22-028-03](#) - *Garkane Energy Cooperative, Inc.'s Wildland Fire Protection Plan*

[22-028-04](#) - *Application of Garkane Energy Cooperative, Inc. for Authority to Issue Securities in the Form of a Loan Agreement and Secured Promissory Note*

[22-028-T01](#) - *Garkane Energy Cooperative, Inc.'s Proposed Tariff Revisions*

[22-028-T02](#) - *Garkane Energy Cooperative, Inc.'s Proposed Tariff Revisions*

[22-030-04](#) - *Application of Moon Lake Electric Association, Inc. for Authority to Revise Rate Tariff Schedules and Regulations*

[22-030-05](#) - *Moon Lake Electric Association's Wildland Fire Protection Plan*

[22-031-04](#) - *Mt. Wheeler Power, Inc.'s Wildland Fire Protection Plan*

[22-032-01](#) - *Raft River Rural Electric Cooperative's Wildland Fire Protection Plan*

[22-035-01](#) - *Rocky Mountain Power's Application for Approval of the 2022 Energy Balancing Account*

[22-035-03](#) - *Application of Rocky Mountain Power for Waiver of the Requirement for Preapproval of Significant Energy Resource Acquisitions*

[22-035-06](#) - *PacifiCorp's Semi-Annual Hedging Report*

[22-035-07](#) - *Application of Rocky Mountain Power for Authority to Revise Rates in Tariff Schedule 98, Renewable Energy Credits Balancing Account*

[22-035-09](#) - *Rocky Mountain Power's 2021 Annual Report of the Blue Sky Program*

[22-035-10](#) - *PacifiCorp's Financial Reports 2022*

[22-035-13](#) - *Rocky Mountain Power's Fifth Annual Sustainable Transportation*

*and Energy Plan Act (STEP) Program Status Report*

[22-035-14](#) - *Rocky Mountain Power's Service Quality Review Report*

[22-035-23](#) - *Rocky Mountain Power's Solar Photovoltaic Incentive Program (Schedule 107) 2022 Annual Report*

[22-035-26](#) - *PacifiCorp d/b/a Rocky Mountain Power's Affiliated Interest Report for Calendar Year 2021*

[22-035-27](#) - *Rocky Mountain Power's Demand-Side Management (DSM) 2021 Annual Energy Efficiency and Peak Load Reduction Report*

[22-035-30](#) - *Application of Rocky Mountain Power for Approval of Third Amendment to Renewable Energy Service Contract between Rocky Mountain Power and Stadion LLC*

[22-035-33](#) - *Rocky Mountain Power's Annual Cost of Service Study - 2021*

[22-035-34](#) - *Rocky Mountain Power's Request to Establish Reporting for Power Quality*

[22-035-35](#) - *Utah Citizens Advocating Renewable Energy's (UCARE) Request for Agency Action to Reform the Integrated Resource Plan Guidelines*

[22-035-36](#) - *Rocky Mountain Power's 2022 Avoided Cost Input Changes Quarterly Compliance Filing*

[22-035-37](#) - *Rocky Mountain Power's Semi-Annual Demand-Side Management (DSM) Forecast Reports*

[22-035-38](#) - *Rocky Mountain Power's 2022 Net Metering and Interconnection Report*

[22-035-39](#) - *Rocky Mountain Power's Low Income Lifeline Program Reports 2022*

[22-035-40](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Oak City, Utah*

[22-035-41](#) - *Formal Complaint of Helen Taylor against Rocky Mountain Power*

[22-035-42](#) - *Rocky Mountain Power's Notice of Renewable Resources in 2022-2023*

[22-035-43](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[22-035-44](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[22-035-45](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[22-035-46](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[22-035-47](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[22-035-48](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Ephraim, Utah*

[22-035-49](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[22-035-50](#) - *Application of Rocky Mountain Power for Approval of an Amendment to the Power Purchase Agreement between PacifiCorp and Kennecott Utah Copper LLC – Refinery*

[22-035-51](#) - *Application of Rocky Mountain Power for Approval of an Amendment to the Power Purchase Agreement between PacifiCorp and Kennecott Utah Copper LLC – Smelter*

[22-035-52](#) - *Application of Rocky Mountain Power for Approval of an Amendment of a Power Purchase Agreement between PacifiCorp and Tesoro Refining & Marketing Company LLC*

[22-035-53](#) - *Request of Rocky Mountain Power for Approval of its 2023 Strategic Communications and Outreach Action Plan and Budget for Demand Side Management*

[22-035-54](#) - *Rocky Mountain Power's Notice of Intent to Use Export Credit Rate Input*

[22-035-55](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Ephraim, Utah*

[22-035-56](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah*

[22-035-T08](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 135, Net Metering Service*

[22-035-T11](#) - *Rocky Mountain Power's Filing in Compliance with the PSC's Order Issued on June 30, 2022 in Docket No. 21-035-53, Application of US Magnesium, LLC for Determination of Long-Term Rates, Terms, and Conditions of Interruptible/DSM Electric Service between it and Rocky Mountain Power*

[22-035-T12](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 196, Sustainable Transportation and Energy Plan (STEP) Cost Adjustment Pilot Program and Electric Service Regulation No. 13, Sustainable Transportation and Energy Program Commercial Line Extension Pilot Program*

[22-035-T13](#) - *Rocky Mountain Power's Proposed Changes to Schedule 140,*

*Non-Residential Energy Efficiency Program*

[22-036-01](#) - *Wells Rural Electric Company's Wildland Fire Protection Plan*

[22-066-03](#) - *Dixie Power's Wildland Fire Protection Plan*

[22-506-04](#) - *Deseret Generation & Transmission Cooperative's Wildland Fire Protection Plan*

[22-2508-01](#) - *Formal Complaint of Ticaboo Management, LLC dba North Lake Powell against Ticaboo Utility Improvement District*

[23-022-01](#) - *Bridger Valley Electric Association's Wildland Fire Protection Plan*

[23-022-02](#) - *Bridger Valley Electric Association – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of Bonanza Recip1*

[23-028-01](#) - *Garkane Energy Cooperative, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of Bonanza Recip1*

[23-030-01](#) – *Moon Lake Electric Association, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of Bonanza Recip1*

[23-031-01](#) – *Mt. Wheeler Power, Inc. – Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of Bonanza Recip1*

[23-035-01](#) – *Rocky Mountain Power's Application for Approval of the 2023 Energy Balancing Account*

[23-035-02](#) – *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah*

[23-035-03](#) – *Formal Complaint of Cindy L. Thompson against Rocky Mountain Power*

[23-035-04](#) – *Request of Rocky Mountain Power for Major Event Exclusion for the Snowstorm in the Salt Lake City Metro, Richfield, and Jordan Valley Areas of Utah on January 1-3, 2023*

[23-035-05](#) – *Rocky Mountain Power's Power Quality Report for the Period of January through December 2022*

[23-035-06](#) – *PacifiCorp's Semi-Annual Hedging Report*

[23-035-07](#) – *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Ephraim, Utah*

[23-035-08](#) – *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Manti, Utah*

[23-035-09](#) – *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Manti, Utah*

[23-035-10](#) – *PacifiCorp's 2023 Integrated Resource Plan*

[23-035-11](#) – *Application of Rocky Mountain Power for Waiver of the Solicitation Process and Waiver of the Requirement for Preapproval of Significant Energy Resource Decision*

[23-035-12](#) – *PacifiCorp's Financial Reports 2023*

[23-035-13](#) – *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[23-035-14](#) – *Division of Public Utilities' Audit of PacifiCorp's 2022 Fuel Inventory Policies and Practices*



[23-035-15](#) - *Rocky Mountain Power's Application for Authority to Revise Tariff Schedule 98, Renewable Energy Credits Balancing Account*

[23-035-16](#) - *Rocky Mountain Power's 2022 Annual Report of the Subscriber Solar Program*

[23-035-17](#) - *Rocky Mountain Power's 2022 Annual Report of the Blue Sky Program*

[23-035-18](#) - *Annual Report of Rocky Mountain Power's Electric Vehicle Infrastructure Program*

[23-035-19](#) - *Request of Rocky Mountain Power for Major Event Exclusion for the Snowstorm in the Salt Lake City Metro and Jordan Valley Areas of Utah on March 10-11, 2023*

[23-035-20](#) - *Application of Rocky Mountain Power for an Extension to the 2020 Inter-Jurisdictional Cost Allocation Agreement*

[23-035-21](#) - *Rocky Mountain Power's Service Quality Review Report*

[23-035-22](#) - *Rocky Mountain Power's Annual Report of the Pension Asset Settlement Adjustment Balancing Account for Calendar Year 2022*

[23-035-23](#) - *Formal Complaint of Glenn Mickelson against Rocky Mountain Power*

[23-035-24](#) - *Rocky Mountain Power's Solar Photovoltaic Incentive Program (Schedule 107) 2023 Annual Report*

[23-035-25](#) - *PacifiCorp d/b/a Rocky Mountain Power's Affiliated Interest Report for Calendar Year 2022*

[23-035-26](#) - *Rocky Mountain Power's Demand-Side Management (DSM) 2022 Annual Energy Efficiency and Peak Load Reduction Report*

[23-035-27](#) - *Rocky Mountain Power's 2023 Wildland Fire Cost and Compliance Report*

[23-035-28](#) - *Rocky Mountain Power's 2023 Avoided Cost Input Changes Quarterly Compliance Filing*

[23-035-29](#) - *Rocky Mountain Power's Annual Cost of Service Study - 2022*

[23-035-30](#) - *Application of Rocky Mountain Power for a Deferred Accounting Order Regarding Wildfire Claims*

[23-035-31](#) - *Rocky Mountain Power's Semi-Annual Demand-Side Management (DSM) Forecast Reports*

[23-035-32](#) - *Rocky Mountain Power's 2023 Net Metering and Interconnection Report*

[23-035-T01](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 94, Energy Balancing Account*

[23-035-T02](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 300, Regulation Charges*

[23-035-T03](#) - *Rocky Mountain Power's Proposed Tariff Changes to Electric*

*Service Schedule No. 137, Net Billing Service*

[23-035-T04](#) - *Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 111, Residential Energy Efficiency Program*

[23-035-T05](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 3, Low Income Lifeline Program Residential Service Optional for Qualifying Customers*

[23-035-T06](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities*

[23-035-T07](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 135, Net Metering Service*

[23-066-01](#) - *Application of Dixie Power for Rate Increase*

[23-506-01](#) - *Application of Deseret Generation and Transmission Co-Operative for a Certificate of Public Convenience and Necessity Authorizing the Acquisition of Electric Utility Plant and Equipment*

[23-506-02](#) - *Application of Deseret Generation & Transmission Co-Operative, Bridger Valley Electric Association, Dixie Power, Garkane Energy Cooperative, Inc., Moon Lake Electric Association, Inc., and Mt. Wheeler Power, Inc. for Authority to Issue Securities Related to Acquisition of Bonanza Recip 1*

[23-2167-T01](#) - *South Utah Valley Electric Service District Proposed Tariff Revisions*

[23-2167-T02](#) - *South Utah Valley Electric Service District Proposed Tariff Revisions*

# Electric Utility Companies

## INVESTOR OWNED

### **PacifiCorp**

825 NE Multnomah Street, Ste. 2000  
Portland, OR 97232  
Tel: (503) 813-5000  
Fax: (503) 813-5900  
Web: [www.pacificorp.com](http://www.pacificorp.com)

### **PacifiCorp dba**

### **Rocky Mountain Power**

1407 W North Temple, Ste. 330  
Salt Lake City, UT 84116  
Tel: (801) 220-2000  
Fax: (801) 220-2798  
Web: [www.rockymountainpower.net](http://www.rockymountainpower.net)

## RETAIL COOPERATIVES

### **Bridger Valley Electric Association, Inc.**

40014 Business Loop I-80  
Lyman, WY 82937  
Mailing Address:  
PO Box 399  
Mountain View, WY 82939-0399  
Tel: (307) 786-2800  
(800) 276-3481  
Fax: (307) 786-4362  
Web: [www.bvea.coop](http://www.bvea.coop)

### **Dixie Escalante Rural Electric Association, Inc. dba Dixie Power**

71 E. Highway 56  
Beryl, UT 84714  
Tel: (435) 439-5311  
Fax: (435) 439-5352  
Web: [www.dixiepower.com](http://www.dixiepower.com)

### **Empire Electric Association, Inc.**

801 N. Broadway  
PO Drawer K  
Cortez, CO 81321-0676  
Tel: (970) 565-4444  
(800) 709-3726  
Fax: (970) 564-4404  
Web: [www.eea.coop](http://www.eea.coop)  
[www.empireelectric.org](http://www.empireelectric.org)

### **Garkane Energy Cooperative, Inc.**

120 W. 300 S.  
PO Box 465  
Loa, UT 84747-0465  
Tel: (435) 836-2795  
(800) 747-5403  
Fax: (435) 836-2497  
Web: [www.garkaneenergy.com](http://www.garkaneenergy.com)

**Moon Lake Electric Association, Inc.**

188 W. 200 N.  
PO Box 278  
Roosevelt, UT 84066-0278  
Tel: (435) 722-2448  
(801) 619-3700  
(800) 437-9056  
Fax: (435) 722-3752  
Web: [www.mleainc.com](http://www.mleainc.com)

**Mt. Wheeler Power, Inc.**

1600 Great Basin Blvd  
PO Box 151000  
Ely, NV 89301-1000  
Tel: (775) 289-8981  
(800) 977-6937  
Fax: (775) 289-8987  
Web: [www.mwpower.net](http://www.mwpower.net)

**Raft River Rural Electric Cooperative, Inc.**

250 N. Main St.  
PO Box 617  
Malta, ID 83342-0617  
Tel: (208) 645-2211  
(800) 342-7732  
Fax: (208) 645-2300  
Web: [www.rrelectric.com](http://www.rrelectric.com)

**Wells Rural Electric Company**

1451 N. Humboldt Ave.  
PO Box 365  
Wells, NV 89835-0365  
Tel: (775) 752-3328  
Fax: (775) 752-3407  
Web: [www.wrec.coop](http://www.wrec.coop)

**WHOLESALE COOPERATIVE****Deseret Generation & Transmission Cooperative**

10714 South Jordan Gateway, Ste. 300

South Jordan, UT 84095-3921  
Tel: (801) 619-6500  
(800) 756-3428  
Fax: (801) 619-6599  
Web: [www.deseretgt.com](http://www.deseretgt.com)  
[www.deseretpower.com](http://www.deseretpower.com)

**OTHER****South Utah Valley Electric Service District**

803 N. 500 E.  
PO Box 349  
Payson, UT 84651  
Tel: (801) 465-8020  
Fax: (801) 465-8017  
Web: [www.sesdofutah.com](http://www.sesdofutah.com)

**Strawberry Water Users Association**

745 N. 500 E.  
PO Box 70  
Payson, UT 84651  
Tel: (801) 465-9273  
Fax: (801) 465-4580  
Web: [www.strawberrywater.com](http://www.strawberrywater.com)

**Ticaboo Utility Improvement District**

Highway 276, Mile Marker 27

PO Box 2140

Ticaboo, UT 84533

Tel: (435) 788-8343

Fax: (435) 788-8343

Web: [www.ticabooid.com](http://www.ticabooid.com)

# Natural Gas Utilities Overview

Dominion Energy Utah (DEU) provides natural gas distribution services to over 1,000,000 Utah customers and is the only natural gas utility whose rates are regulated by the PSC. DEU owns or has access to natural gas production resources (i.e., “cost-of-service gas”) to meet a portion of its customers’ gas demand. In addition, DEU provides other services related to natural gas, such as the transportation of customer-acquired gas commodities including biomethane and renewable natural gas through DEU’s distribution system, the sale of compressed natural gas for use in natural gas vehicles (NGV), the option to purchase renewable natural gas green attributes through the GreenTherm<sup>SM</sup> program, and the option to mitigate carbon emissions from natural gas usage through the voluntary carbon offset program.

## **Rate Mechanisms**

During rate cases, the PSC evaluates system costs, excluding costs of gas supply and transportation, that DEU incurs to provide service to its retail customers. At the conclusion of these proceedings, the PSC sets distribution non-gas (DNG) rates to cover DEU’s costs and provide a fair rate of return on its investments. DEU’s most recent general rate case concluded in December 2022.

DNG rates are set to recover costs associated with DEU’s U.S. Department of Transportation-required pipeline integrity management program, currently estimated at approximately \$9.5 million per year. Under this program, DEU is required to conduct ongoing assessments of pipeline integrity and associated risks, collect and analyze pipeline data, and implement preventive and contingent measures to ensure pipeline safety. When integrity management costs actually incurred vary from the projected costs, the difference is maintained in a balancing account. To the extent actual ongoing costs are less than \$9.5 million per year, the difference will continue to be credited to the deferred account. If they are more than \$9.5 million per year, the difference will continue to be debited from the deferred account.

DEU also collects revenue through a variety of other mechanisms. For example, at least annually, DEU files a “pass-through” application to adjust its rates to recover the costs of gas production by a DEU affiliate as well as purchases by DEU from others (the gas commodity rate element), as well as the costs associated with gas gathering, storage, and interstate transportation (the supplier non-gas, or SNG, rate element).



When actual costs vary from those projected, the difference is maintained in a balancing account. Most recently, in February 2023, DEU's pass-through application reflected commodity and SNG costs of \$845.1 million for Utah customers. Commodity and SNG costs currently represent the majority of the costs of providing natural gas service to DEU's customers. The rates set in this proceeding reflected an incremental increase of approximately \$164 million compared to DEU's previous semi-annual pass-through filing.

Since 2006, the PSC has approved the use of several other balancing accounts. These balancing accounts track costs and revenues associated with: 1) the conservation enabling tariff (CET), allowing DEU to collect a fixed revenue-per-customer on a monthly basis in exchange for promoting customer energy efficiency programs; 2) the energy efficiency (EE) program; and 3) the energy assistance (EA) program for qualified low-income customers.

In June 2010, the PSC approved DEU's infrastructure tracker (IT) pilot program that allows DEU to track and recover costs it incurs between general rate cases directly associated with replacement of aging infrastructure. These costs are recovered through a surcharge included in all of DEU's published rate schedules. In November 2022, DEU filed its 2023 replacement infrastructure annual plan and budget indicating its plans to replace high pressure feeder line and intermediate-high pressure belt line segments in various Utah counties, at an estimated cost of \$84.5 million.

In 2020, the PSC approved deferred accounting mechanisms for cost recovery associated with DEU's rural infrastructure development activities and its sustainable transportation and energy plan (STEP) program.

#### ***A. Traditional Rate Changes***

In fiscal year 2023, the PSC approved several rate changes, which resulted in an increase of approximately 27.7 percent in a typical residential customer's annual bill (using 70 Dths/year).

##### 2022 General Rate Case

On May 2, 2022, DEU filed a general rate case seeking approval to allocate to its customer classes a \$70.5 million incremental increase in required retail revenues, for approval of its proposed base DNG rate design, continuation of its IT program, and various substantive and administrative tariff modifications.

DEU's rate case concluded in January 2023: the PSC approved a \$47.8 million increase in required retail revenues. Additionally, the PSC approved splitting the Transportation Class into three different classes and decided to implement the approved rates for the new transportation classes in three steps to help mitigate rate shock.

### Other Rate Changes

In FY 2023, DEU filed several other rate change applications, all of which the PSC approved. The following information presents the effective dates of the approved rate changes, the PSC-approved revenue changes and, in parentheses, the associated percent change in a typical residential customer's annual bill, assuming consumption of 70 dekatherms ("Dth") per year of natural gas.

Effective August 1, 2022, DEU implemented a rate increase of approximately \$93.8 million (8.28 percent) associated with the gas pass-through balancing account.

Effective October 1, 2022, DEU implemented a rate increase of approximately \$3.95 million (0.32 percent) associated with the infrastructure tracker adjustment.

Effective November 1, 2022, DEU implemented an approximate \$121.35 million (9.86 percent) rate increase reflecting the following elements: 1) a \$128.17 million (10.44 percent) rate increase associated with the gas pass-through balancing account; 2) an \$8.03 million (-0.69 percent) rate decrease associated with the EE account balance; 3) a \$1.21 million (0.11 percent) rate increase associated with the CET account balance; and 4) a \$0.08 million (0.01 percent) rate increase associated with the low-income energy assistance program account balance.

Effective March 1, 2023, DEU implemented a rate increase of approximately \$163.88 million (11.67 percent) associated with the gas pass-through balancing account.

### ***B. Other Administrative Rate Changes***

#### Transportation Imbalance Charge

In June 2022, September 2022, and February 2023, DEU filed applications to update the transportation imbalance charge (TIC). For customers taking transportation service, the TIC is applicable to volumes in excess of a plus or minus five-percent tolerance threshold. Effective August 1, 2022, the PSC approved an increase to the TIC from \$0.08424 to \$0.08592 per Dth. Effective November 1, 2022, the PSC approved DEU's application for a TIC rate increase to \$0.09449 per Dth. Effective March 1, 2023, the PSC approved DEU's application for a TIC rate decrease to \$0.08814.

#### Carrying Charge

DEU calculates an annual carrying charge and files a letter with the PSC reflecting that rate each year by March 1. This charge becomes effective on April 1 for the subsequent year and is applied to several DEU accounts. The PSC approved an updated carrying charge of 4.58 percent, an increase from the previous carrying charge of 3.05 percent, to be used from April 1, 2023 through March 31, 2024.

### Third-Party Billing Rates

DEU's Tariff Section 8.08 provides that any eligible third party seeking to use DEU's bill to charge customers must pay a per-line rate. This cost per-line rate is based on the total cost to produce a bill divided by the minimum number of lines on a bill. The Tariff also directs DEU to calculate the per-line rate and file a letter with the PSC reflecting that rate by March 1 of each year. The approved charge becomes effective on April 1 for the subsequent year, is applied to a minimum of eleven lines, and includes a rate charged for each line above the eleven-line minimum. The PSC approved an effective minimum charge per bill of \$0.15895, and an effective charge of \$0.01445 for each line above the minimum of eleven lines per bill, effective through March 31, 2024.

## **Resource Planning**

### ***A. Integrated Resource Planning***

The PSC requires DEU to prepare and file an annual integrated resource plan (IRP) which is used by DEU as a guide for meeting its natural gas requirements on both a day-to-day and long-term basis. The IRP is based on a 20-year planning horizon, emphasizing the near-term future. During FY 2023, the PSC concluded its evaluation of DEU's IRP for the plan year of June 1, 2022 - May 31, 2023 (2022 IRP) and commenced review of DEU's IRP for the plan year of June 1, 2023 - May 31, 2024 (2023 IRP), filed in June 2023.

### ***B. Natural Gas Conservation and Energy Efficiency Planning***

The PSC reviews and approves DEU's annual plan and budget for EE activities and the market transformation initiative. This plan addresses programs proposed by DEU, meant to encourage and incentivize residential and commercial customers to conserve energy through education and implementation of energy-efficient products, appliances, and construction methods. In calendar year 2022, DEU spent \$24.9 million on its EE programs, or 82 percent of its PSC-approved \$30.2 million 2022 ThermWise® budget. According to DEU, in 2022 there were approximately 53,000 participants in the various ThermWise® rebate, low-income efficiency, and energy plan programs. Additionally, the energy comparison report was distributed to 228,000 customers. This participation resulted in an estimated annual natural gas savings of over 843,751 Dths.

In January 2023, the PSC approved DEU's proposed 2023 EE programs and market transformation initiative budget of \$28.1 million. DEU estimated an annual savings of 1,094,835 Dths (4 percent lower than the 2022 EE programs savings estimate).

In 2023, DEU will continue to offer EE programs and initiatives associated with the 2022 EE program budget, with minor changes. These programs are: ThermWise® Appliance Rebates, ThermWise® Builder Rebates, ThermWise® Business Rebates, ThermWise® Weatherization Rebates, ThermWise® Home Energy Plan, Low Income Efficiency, ThermWise® Energy Comparison Report, and a comprehensive market transformation initiative. These programs offer rebates, fund training and grants, and provide information to DEU customers, with the goal of decreasing energy consumption.

## **Other Programs**

### ***A. Sustainable Transportation and Energy Plan (STEP) Act***

In December 2019, DEU filed requests for approval of 1) a combined heat and power (CHP) natural gas clean air project; 2) \$800,000 per year for three years (totaling \$2.4 million) in funding to the University of Utah's Intermountain Industrial Assessment Center (IIAC) for the provision of research, analysis, and input for conducting energy assessments at manufacturing facilities; and 3) implementation of a regulatory balancing account attendant to these requests.

In August 2021, the PSC approved a settlement stipulation addressing IIAC funding and a STEP balancing account. According to the stipulation, the IIAC was funded at a level of \$500,000 for a two-year period. Issues related to the COVID-19 pandemic resulted in suspension of the IIAC STEP program until March 2021. The program continued from March 2021 through February 2023.

In February 2023, the PSC approved a settlement stipulation that extended the program one additional year beginning in March 2023 at the existing funding level of \$500,000. The settlement stipulation also prevents DEU from requesting another extension of the program and from requesting any funding for another program through the end of the STEP legislation on July 1, 2024.

### ***B. Utility Bill Assistance Program***

In 2023, the Utah Legislature enacted S.B. 288 that established the Utility Bill Assistance Program (UBAP), which provides eligible low-income customers with a bill credit to use against utility service account balances. In March 2023, the PSC

approved DEU's proposed tariff changes to describe the UBAP and outline eligibility requirements for customers.

### **NATURAL GAS TECHNICAL CONFERENCES**

The PSC sponsored the following technical conferences during FY 2023:

[Docket No. 23-057-02](#): *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2022 to May 31, 2023*

- January 24, 2023: DEU presented information and answered questions pertaining to: the IRP Standards and Guidelines, and the PSC's Order regarding DEU's 2021 IRP.
- April 4, 2023: DEU presented information and answered questions pertaining to: System integrity, an update on the rural expansion program, and a confidential section going over Wexpro matters.
- April 25, 2023: DEU presented information and answered questions pertaining to: 2022/2023 heating season review, an update on gas supply hedging options, transportation planning, and an update on LNG operations.
- May 2, 2023: DEU presented information and answered questions pertaining to: DEU's upcoming IRP, long-term planning, a sustainability update, and a confidential section going over the request for proposals.

[Docket No. 21-057-27](#): *Dominion Energy Utah's Replacement Infrastructure 2022 Annual Plan and Budget*

- June 14, 2023: DEU presented an update to the PSC and stakeholders regarding the status of its infrastructure replacement program.



## **NATURAL GAS DOCKETS**

[11-057-05](#) - *In the Matter of the Request of the Division of Public Utilities for Enforcement Action under the Natural Gas Pipeline Safety Act Against Questar Gas Company*

[19-057-18](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[19-057-33](#) - *Application of Dominion Energy Utah for Approval of a Natural Gas Clean Air Project and Funding for the Intermountain Industrial Assessment Center*

[19-057-T04](#) - *Application of Dominion Energy Utah for the Creation of a Voluntary Renewable Natural Gas Program*

[20-057-14](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[20-057-15](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[20-057-20](#) - *Dominion Energy Utah's Application for Approval of the 2021 Year Budget for Energy Efficiency Programs and Market Transformation Initiative*

[21-057-01](#) - *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2021 to May 31, 2022*

[21-057-02](#) - *Dominion Energy Utah's Energy Efficiency Reports, 2021*

[21-057-09](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[21-057-11](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[21-057-12](#) - *Application of Dominion Energy Utah to Extend Service to Green River, Utah*

[21-057-17](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[21-057-18](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[21-057-24](#) - *Request of the Division of Public Utilities for Enforcement Action under the Natural Gas Pipeline Safety Act against Dominion Energy Utah*

[21-057-25](#) - *Dominion Energy Utah's Application for Approval of the 2022 Year Budget for Energy Efficiency Programs and Market Transformation Initiative*

[21-057-27](#) - *Dominion Energy Utah's Replacement Infrastructure 2022 Annual Plan and Budget*

[22-057-01](#) - *Dominion Energy Utah's Energy Efficiency Reports, 2022*

[22-057-02](#) - *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2022 to May 31, 2023*

[22-057-03](#) - *Application of Dominion Energy Utah to Increase Distribution Rates and Charges and Make Tariff Modifications*

[22-057-06](#) - *Dominion Energy Utah Financial Documents Filed in 2022*

[22-057-08](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[22-057-09](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[22-057-10](#) - *Application of Dominion Energy Utah for Approval of Gas Affiliate Inventory Transfer Agreement*

[22-057-11](#) - *Dominion Energy Utah's Affiliate Transaction Report for the 12 Months Ending December 31, 2021*

[22-057-12](#) - *Application of Dominion Energy Utah to Change the Infrastructure Rate Adjustment*

[22-057-13](#) - *Application of Dominion Energy Utah for an Adjustment to the Low Income/Energy Assistance Rate*

[22-057-14](#) - *Application of Dominion Energy Utah to Amortize the Energy Efficiency Deferred Account Balance*

[22-057-15](#) - *Application of Dominion Energy Utah to Amortize the Conservation Enabling Tariff Balancing Account*

[22-057-16](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[22-057-17](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[22-057-18](#) - *Dominion Energy Utah's Application for Approval of the 2023 Year Budget for Energy Efficiency Programs and Market Transformation Initiative*

[22-057-19](#) - *Application of Dominion Energy Utah for a Waiver of Utah Admin. Code § R746-460 to Allow Sharing with Low Income Assistance Program Administrators*

[22-057-20](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[22-057-21](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[22-057-22](#) - *Dominion Energy Utah's Replacement Infrastructure 2023 Annual Plan and Budget*

[22-057-23](#) - *Application of Dominion Energy Utah for a Waiver of Utah Admin. Code R746-320-3 to Temporarily Suspend its Meter Testing Program*

[22-057-24](#) - *Application of Dominion Energy Utah for Approval of Funding for the Intermountain Industrial Assessment Center*

[22-057-T04](#) - *Application of Dominion Energy Utah for a Change to Tariff Section 2.07, Infrastructure Rate Adjustment Tracker*

[23-057-01](#) - *Application of Dominion Energy Utah to Modify a Sustainable Transportation and Energy Plan Surcharge*

[23-057-02](#) - *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2023 to May 31, 2024*

[23-057-03](#) - *Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah*

[23-057-04](#) - *Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge*

[23-057-05](#) - *Dominion Energy Utah's Energy Efficiency Reports, 2023;*

[23-057-06](#) - *Dominion Energy Utah Financial Documents Filed in 2023*

[23-057-07](#) - *Dominion Energy Utah's Quarterly Line Damage Reports for Calendar Year 2023*

[23-057-08](#) - *Formal Complaint of Kimberly Broadbent against Dominion Energy Utah*

[23-057-09](#) - *Formal Complaint of Marcia Darger d/b/a My M&Ms LLC against Dominion Energy Utah*

[23-057-10](#) - *Formal Complaint of Marcia Darger d/b/a Archimedes 5 LLC against Dominion Energy Utah*

[23-057-11](#) - *Dominion Energy Utah's Affiliate Transaction Report for the 12 Months Ending December 31, 2022*

[23-057-T01](#) - *Dominion Energy Utah's Annual Calculation of the Third-Party Billing Rate and Request for Tariff Change*

[23-057-T02](#) - *Review of the Carrying Charges Applied to Various Dominion Energy Utah Account Balances*

[23-057-T03](#) - *Application of Dominion Energy Utah for a Change in its Utah Natural Gas Tariff No. 600 to Include the Utility Bill Assistance Program*



# Natural Gas Companies

**Dominion Energy Utah**

333 South State Street

PO Box 45360

Salt Lake City, UT 84145-0360

Tel: (801) 324-5555

Emergency: (800) 767-1689

Fax: (801) 324-5935

Web: [www.dominionenergy.com](http://www.dominionenergy.com)

**Wendover Gas Company**

460 Mesa St.

PO Box 3174

West Wendover, UT 84083

Tel: (775) 664-2291

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Web: [wendovergas.com](http://wendovergas.com)

# Telecommunications Utilities Overview

In FY 2023, Utah's ILECs served approximately 170,000 traditional landline telephone accounts, while CLECs served approximately 297,000. Wireless carriers (traditional) served about 3.2 million accounts/customers. In addition, VoIP carriers provided voice service to approximately 306,000 lines/accounts. Overall, local exchange and voice service in Utah is characterized by intra-industry competition among local exchange carriers, wireless telecommunications providers, and VoIP companies. As a result of the options that are available to customers, the total number of traditional landline accounts in Utah has declined from a peak of 1.2 million in 2001, to 0.47 million currently, even as the state has seen increases in population, households, and businesses.

CenturyLink QC ("CenturyLink") is the largest certificated telecommunications provider, and the largest ILEC, in the state serving most urban and suburban areas. It operates under state pricing flexibility rules and faces both intra- and inter-industry competition.

Currently, the PSC sets UUSF distributions through regulation, using a statutory framework for the seventeen Rural Incumbents. These Rural Incumbents generally do not face competition<sup>1</sup> from CLECs but, like CenturyLink, they compete with both wireless and VoIP carriers. Many of these companies are part of larger corporate entities that also compete in the wireless, Internet, video, and VoIP markets. The PSC does not regulate the rates or service quality of wireless providers, toll resellers, video providers, internet service providers, or VoIP companies.

CLEC – Competitive Local Exchange Company. These carriers compete directly with CenturyLink.

ETC – Eligible Telecommunications Carrier. A carrier that has been granted ETC status (for either the Federal or State Lifeline programs) by the PSC.

ILEC – Incumbent Local Exchange Carrier. These are the (legacy) phone companies that have an obligation to serve. This category includes CenturyLink, the Rural Incumbents, and two competitive carriers of last resort.

Lifeline – A low-income assistance program where qualifying recipients receive either a discount off of their monthly bill or, in the case of some wireless providers, a complete basic service.

Rural Incumbent – A legacy ILEC with an obligation to serve within its defined service territory. These carriers serve populated areas of the state not served by CenturyLink.

UUSF – Utah's Universal Public Telecommunications Service Support Fund, often referred to as the Utah Universal Service Fund.

VoIP – Voice over Internet Protocol

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<sup>1</sup> Two subsidiaries of one rural ILEC applied for, and received, permission to compete with another rural ILEC as a carrier of last resort within some areas of the second rural ILEC's service territory in 2021. See Docket Nos. [20-2618-01](#) and [20-2619-01](#).

In addition, during FY 2021, the PSC designated two new carriers-of-last-resort (those that have an obligation to serve all customers within their designated service areas). These carriers' service areas overlap with the service area of an existing ILEC. The PSC included limitations on duplicating facilities in the orders granting operating authority to these companies and adopted new rules to address the issues raised by these designations. The two carriers started providing service in FY 2023.

The other major providers of telephone service are the CLECs. Since 1995, the PSC has received 355 applications from CLECs for Certificates of Public Convenience and Necessity (CPCN) and granted 276 (some of which have been canceled or withdrawn over the years). At the close of FY 2023, there were approximately 170 currently certificated CLECs. Of these, 52 made at least one payment into the UUSF during FY 2023. VoIP carriers are a growing segment of the industry, but these carriers do not require CPCNs to operate in the state. In FY 2023, 78 VoIP carriers paid into the UUSF.

Most of Utah's active CLECs provide service exclusively to business customers. Most CLECs use at least some network elements of CenturyLink's public telephone network.

### **Historical Context and Current Policy**

The UUSF is a program under which the PSC distributes funds from surcharges collected from customers and paid into the UUSF by Utah telephone providers. The statutory purpose of the UUSF is to provide a mechanism for a qualifying carrier of last resort to obtain specific, predictable, and sufficient funds to deploy and manage networks capable of providing end-user services including access lines, connections, or wholesale broadband internet access service. The UUSF also funds a low-income Lifeline program for telephone customers. The Legislature has charged the PSC with establishing the UUSF contribution method, which must be both nondiscriminatory and competitively neutral. The PSC has adjusted the per line contribution amount over time to fund the required UUSF disbursements. The contribution amounts were set/changed as follows: \$0.36 June 2018, \$0.60 April 2019, \$0.54 July 2020, and \$0.36 July 2021.

The Federal Communications Commission (FCC) continues to support the build-out of broadband facilities in un-served or under-served areas of the country. Utah policy facilitates the same objectives by permitting reimbursements from the UUSF for reasonable costs that (a) are incurred by a rural incumbent, or carrier of last resort, provider in deploying a broadband fiber-to-the-home network; and (b) cannot reasonably be recovered through rates.

The PSC provided the following disbursements through the UUSF to the Rural Incumbents.

**Total FY 2023 UUSF distributions to Utah rural incumbent local exchange carriers**

All West Communications, Inc.	\$1,558,973.52
Beehive Telephone Company, Inc. d/b/a Beehive Broadband	\$1,317,087.00
Carbon/Emery Telcom, Inc.	\$1,996,777.68
Central Utah Telephone d/b/a CentraCom	\$104,760.48
Direct Communications Cedar Valley, LLC	\$2,349,850.02
Emery Telephone d/b/a Emery Telcom	\$1,494,502.56
Gunnison Telephone Company	\$395,437.98
Hanksville Telcom, Inc.	\$42,377.88
Manti Telephone Company, Inc.	\$871,608.00
South Central Utah Telephone Association, Inc. d/b/a South Central Communications	\$5,843,714.52
UBTA-UBET Communications, Inc. d/b/a STRATA Networks	\$3,869,919.96
<b>Total:</b>	<b>\$19,845,009.60</b>

The UUSF also paid the following amounts to the state's ETCs for Lifeline support. ETCs are carriers that provide low-income customers either: 1) a discount on telephone service (typically the ILECs); or 2) no-cost, or low-cost, wireless service. ETC status is granted by the PSC and allows participation in the Federal Lifeline program and may also allow participation in the UUSF Lifeline program.

**Total FY 2023 UUSF Lifeline (Utah Telephone Assistance Program) distributions**

All West Communications, Inc.	\$203.00
Beehive Telephone Company, Inc. d/b/a Beehive Broadband	\$402.50
Carbon/Emery Telcom, Inc.	\$5,971.00
Central Utah Telephone d/b/a CentraCom	\$462.00
Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah	\$2,264.50
Direct Communications Cedar Valley, LLC	\$1,176.00
E Fiber Moab, LLC	\$360.50
E Fiber San Juan, LLC	\$206.50
Emery Telephone d/b/a Emery Telcom	\$2,058.00
Global Connection Inc. of America d/b/a Stand Up Wireless	\$2,670.50
Gunnison Telephone Company	\$227.50
Hanksville Telcom, Inc.	\$38.50
i-wireless, LLC	\$13,044.50
Manti Telephone Company, Inc.	\$2,761.50
Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company	\$21.00
Q Link Wireless, LLC	\$344,211.00
Qwest Corporation d/b/a CenturyLink QC	\$42,878.50
Sage Telecom Communications, LLC d/b/a TruConnect	\$113,676.50
Skyline Telecom d/b/a CentraCom	\$252.00
South Central Utah Telephone Association, Inc. d/b/a South Central Communications	\$1,935.50
STRATA Wireless (Uintah Basin Electronic Telecommunications)	\$231.00
Telrite Corporation d/b/a Life Wireless	3,920.00
TracFone Wireless, Inc.	\$103,904.50
UBTA-UBET Communications, Inc. d/b/a STRATA Networks	\$6,303.50
Virgin Mobile USA, LP/Assurance Wireless	\$56,927.50
<b>Total:</b>	<b>\$706,107.50</b>

## **Certificates of Public Convenience and Necessity and Interconnection Agreements**

During FY 2023, Utah continued to experience interest from potential entrants into the telecommunications sector. The PSC approved 2 CPCN applications, amended 1 CPCN, and canceled 3 existing CPCNs. Additionally, the PSC acknowledged 2 interconnection agreements (new and amendments) between CLECs and ILECs.

## **Eligible Telecommunications Carriers**

During FY 2023, the PSC received and granted 6 requests either to be designated as an ETC or to amend an existing designation, to enable the applicant to participate in various federal or state universal service or lifeline programs.

## **Telecommunications Dockets Summary**

The PSC addressed approximately 129 telecommunications dockets in FY 2023, as follows: (1) 16 dealt with setting UUSF support levels; (2) 5 dealt with issuing or canceling CPCNs due to entry, exit, or reorganization of CLECs; (3) 54 dealt with introducing or amending tariffs and price lists; and (4) 2 dealt with interconnection agreements or amendments. Of the remainder, 4 dealt with ETC carriers, 2 dealt with administrative rules, and 1 was a customer complaint, among other miscellaneous dockets dealing with telecommunications issues.



## **TELECOMMUNICATIONS DOCKETS**

### **Administrative Rule Dockets**

[22-R349-01](#) - *Proposed Revisions to Utah Admin. Code R746-349, Competitive Entry and Reporting Requirements*

[23-R347-01](#) - *Investigation into Possible Repeal of Utah Admin. Code R746-347, Extended Area Service (EAS)*

### **Annual Report Dockets**

[22-040-01](#) - *2021 Annual Report of Central Utah Telephone, Inc. d/b/a CentraCom*

[22-053-01](#) - *2021 Annual Report of UBTA-UBET Communications, Inc. d/b/a STRATA Networks*

[22-041-01](#) - *2021 Annual Report of Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah*

[22-054-01](#) - *2021 Annual Report of Union Telephone Company, Inc.*

[22-042-01](#) - *2021 Annual Report of Emery Telephone d/b/a Emery Telcom*

[22-576-01](#) - *2021 Annual Report of Skyline Telecom d/b/a CentraCom*

[22-043-01](#) - *2021 Annual Report of Gunnison Telephone Company*

[22-2180-01](#) - *2021 Annual Report of All West Communications, Inc.*

[22-046-01](#) - *2021 Annual Report of Manti Telephone Company*

[22-2201-01](#) - *2021 Annual Report of Bear Lake Communications, Inc.*

[22-050-02](#) - *2021 Annual Report of Navajo Communications Company, Inc. dba Frontier Navajo Communications Company*

[22-2302-01](#) - *2021 Annual Report of Carbon/Emery Telcom, Inc.*

[22-051-01](#) - *2021 Annual Report of Beehive Telephone Company, Inc.*

[22-2303-01](#) - *2021 Annual Report of Hanksville Telcom, Inc.*

[22-052-01](#) - *2021 Annual Report of South Central Utah Telephone Association, Inc.*

[22-2419-01](#) - *2021 Annual Report of Direct Communications Cedar Valley, LLC*

[23-040-01](#) - *2022 Annual Report of Central Utah Telephone, Inc. d/b/a CentraCom*

[23-041-01](#) - *2022 Annual Report of Citizens Telecommunications Company*

*of Utah d/b/a Frontier Communications of Utah*

[23-042-01](#) - 2022 Annual Report of Emery Telephone d/b/a Emery Telcom

[23-043-01](#) - 2022 Annual Report of Gunnison Telephone Company

[23-046-01](#) - 2022 Annual Report of Manti Telephone Company

[23-050-01](#) - 2022 Annual Report of Navajo Communications Company, Inc. dba Frontier Navajo Communications Company

[23-051-01](#) - 2022 Annual Report of Beehive Telephone Company, Inc.

[23-052-01](#) - 2022 Annual Report of South Central Utah Telephone Association, Inc.

[23-053-01](#) - 2022 Annual Report of UBTa-UBET Communications, Inc. d/b/a STRATA Networks

[23-054-01](#) - 2022 Annual Report of Union Telephone Company, Inc.

[23-576-01](#) - 2022 Annual Report of Skyline Telecom d/b/a CentraCom

[23-2180-01](#) - 2023 Annual Report of All West Communications, Inc.

[23-2201-01](#) - 2022 Annual Report of Bear Lake Communications, Inc.

[23-2302-01](#) - 2022 Annual Report of Carbon/Emery Telcom, Inc.

[23-2303-01](#) - 2022 Annual Report of Hanksville Telcom, Inc.

[23-2419-01](#) - 2022 Annual Report of Direct Communications Cedar Valley, LLC

[23-2618-01](#) - 2022 Annual Report of E Fiber Moab, LLC

[23-2619-01](#) - 2022 Annual Report of E Fiber San Juan, LLC

## **CPCN DOCKETS**

[22-2287-01](#) - Business Telecom, LLC and CTC Communications Corp.'s Request to Cancel Certificate of Public Convenience and Necessity to Provide Interexchange Telecommunication Services

[22-2638-01](#) - Application of Skybeam, LLC dba Rise Broadband for a Certificate of Public Convenience and Necessity to Provide Facilities-Based Public Telecommunications Services within the State of Utah

[23-2202-01](#) - Electric Lightwave, LLC d/b/a Allstream - Joint Application of Zayo Group, LLC and Electric Lightwave, LLC d/b/a Allstream for (1) Approval of a Pro Forma Consolidation and (2) Cancellation of Electric Lightwave, LLC's Certificate of Public Convenience and Necessity

[23-2536-01](#) - Joint Application of Zayo Group, LLC and Electric Lightwave, LLC d/b/a Allstream for (1) Approval of a Pro Forma Consolidation and (2)

*Cancellation of Electric Lightwave, LLC's Certificate of Public Convenience and Necessity*

[23-2640-01](#) - *Application of CNS Networks LLC for a Certificate of Public*

*Convenience and Necessity to Provide Facilities-Based Public Telecommunications Services within the State of Utah*

### **ETC Dockets**

[09-2511-01](#) - *Petition of TracFone Wireless, Inc. for Designation as an Eligible Telecommunications Carrier in the State of Utah for the Limited Purpose of Offering Lifeline Service to Qualified Households*

[22-2590-01](#) - *Petition of Boomerang Wireless, LLC d/b/a enTouch Wireless to Amend its Eligible Telecommunications Carrier Service Area*

[22-2635-01](#) - *Petition of AirVoice Wireless, LLC d/b/a AirTalk Wireless*

*for Designation as an Eligible Telecommunications Carrier in the State of Utah and to Participate in the Utah Universal Service Fund*

[23-2641-01](#) - *Petition of DISH Wireless LLC d/b/a Gen Mobile for Designation as an Eligible Telecommunications Carrier in the State of Utah for the Limited Purpose of Offering Lifeline Service to Qualified Households*

### **ILEC and CLEC Reorganization Dockets**

[21-2552-01](#) - *Peerless Network of Utah, LLC and Airus, Inc. Subsidiaries of Peerless Network Holdings, Inc.'s Notice of Indirect Transfer of Control to OpenMarket, Inc.*

[22-2202-02](#) - *Notice of Electric Lightwave, LLC, d/b/a Allstream and Zayo Group, LLC of a Pro Forma Consolidation*

[22-2249-01](#) - *McLeodUSA Telecommunications Services, LLC d/b/a PAETEC Business Services'*

*Notice of Name Change to McLeodUSA Telecommunications Services, LLC*

[22-2366-01](#) - *Intrado Safety Communications, Inc.'s Notice of Indirect Transfer of Control to Guardian US Holdco LLC*

[22-2518-01](#) - *Airus, Inc. - Peerless Network of Utah, LLC and Airus, Inc. Subsidiaries of Peerless Network Holdings, Inc.'s Notice of Indirect Transfer of Control to OpenMarket, Inc.*



[22-2530-01](#) - *Notice of a Pro Forma Change of Control of Mobilitie, LLC*

[22-2536-02](#) - *Zayo Group, LLC – Notice of Electric Lightwave, LLC, d/b/a Allstream and Zayo Group, LLC of a Pro Forma Consolidation*

[22-2543-01](#) - *Notice of Change of Control of Spectrotel, Inc. to Spectrotel Ultimate Holdings, LLC*

[22-2600-01](#) - *Joint Notice of Fusion Connect, Inc., Fusion Cloud Services, LLC, and the North Haven Entities of a Change in Control of Fusion Cloud Services, LLC*

[22-2607-01](#) - *Vesta Solution, Inc.'s Notice of Name Change to Motorola Solutions Connectivity, Inc.*

[22-2638-02](#) - *Notification Regarding the Proposed Transfer of Indirect Control of Skybeam, LLC dba Rise Broadband and JAB Wireless, Inc. to GI DI Iris Acquisition Inc.*

[23-2202-01](#) - *Electric Lightwave, LLC d/b/a Allstream – Joint Application of Zayo Group, LLC and Electric Lightwave, LLC d/b/a Allstream for (1) Approval of a Pro Forma Consolidation and (2) Cancellation of Electric Lightwave, LLC's Certificate of Public Convenience and Necessity*

[23-2413-01](#) - *Joint Notice Regarding Reorganization of BullsEye Telecom, Inc. and Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a Lingo d/b/a BullsEyeComm and Approval for Transfer of Customers*

[23-2452-01](#) - *Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a Lingo's Notification of Name Change to Add d/b/a BullsEyeComm*

[23-2452-02](#) - *Lingo Telecom, LLC – Joint Notice Regarding Reorganization of BullsEye Telecom, Inc. and Lingo Telecom, LLC d/b/a Trinsic Communications d/b/a Lingo d/b/a BullsEyeComm and Approval for Transfer of Customers*

[23-2536-01](#) - *Joint Application of Zayo Group, LLC and Electric Lightwave, LLC d/b/a Allstream for (1) Approval of a Pro Forma Consolidation and (2) Cancellation of Electric Lightwave, LLC's Certificate of Public Convenience and Necessity*

[23-2569-01](#) - *Tempo Telecom, LLC's Notice of Transfer of Control to Insight Mobile, Inc.*

[23-2617-01](#) - *Intrado Communications, LLC's Notice of an Internal Reorganization that will Result in a Pro Forma Change in its Ownership Structure*

[23-2617-02](#) - *Intrado Communications, LLC's Notice of an Internal Reorganization that will Result in a Pro Forma Change in its Ownership and Control*

[23-2621-01](#) - *Hudson Fiber Network Inc.'s Notification of Name Change to ExteNet Telecom Solutions, Inc.*

## **Interconnection Dockets**

[22-041-02](#) - Amendment to the Interconnection Agreement between Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah and Onvoy, LLC

[22-050-03](#) - Amendment to the Interconnection Agreement between Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company and Onvoy, LLC

## **Complaint Dockets**

[22-049-63](#) - Formal Complaint of Roger G. Terry against CenturyLink

## **Other Telecommunications Dockets**

[17-2590-01](#) - Notice by Boomerang Wireless, LLC d/b/a enTouch Wireless Re: Updated Lifeline Plan Description

[22-049-60](#) - Qwest Corporation d/b/a CenturyLink QC's Petition for Elimination of Performance Assurance Plan and Performance Indicator Definitions

[22-049-61](#) - 2022 CenturyLink QC Monthly Performance Assurance Plan PID-PAP Reports

[22-049-62](#) - Qwest Corporation d/b/a CenturyLink QC's Petition for Statewide

Exemption from the R746-350-1(b) Carrier of Last Resort Obligation

[22-053-02](#) - Petition of UBTA-UBET Communications, Inc. d/b/a STRATA Networks for Restructuring of Extended Area Service Rates

[22-2202-01](#) - Electric Lightwave, LLC dba Allstream's Request for Numbering Waiver - Salt Lake City Rate Center

[23-049-01](#) - Qwest Corporation d/b/a CenturyLink QC's Petition for Statewide Exemption from Carrier of Last Resort Obligations

## **Tariff and Price List Dockets**

[22-049-P06](#) - Qwest Corporation d/b/a CenturyLink QC - Private Line Transport Services Price List - This filing changes the process with regards to when an order will be completed for Metro Optical Ethernet (MOE)

[22-049-P07](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing grandfathers current CLVP term contracts at their assigned Tier for the duration of the current term plan. Upon expiration of a customer's current

*contract term, lines provided by former CenturyLink ILECs will no longer be contributory to or eligible for the CenturyLink Line Volume Plan*

[22-049-P08](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing introduces a \$1.00 per month fee for customers who choose to receive a paper bill

[22-053-T02](#) - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

[22-053-T03](#) - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

[22-053-T04](#) - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

[22-087-P02](#) - AT&T Corp. - Access Services and Network Interconnection Services Price List - The revisions of this filing are based on the FCC 8YY Access Reform Order

[22-087-P03](#) - AT&T Corp. - Custom Network Services Price List - This project increases rates for ABN Rate Schedules 1 and 2

[22-2204-P04](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - This filing will implement the second step in the 8YY Access Service reductions

[22-2204-P05](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - Interexchange

*Telecommunications Service - This filing increases the monthly rate for Home Phone II Unlimited, a grandfathered residential optional calling plan*

[22-2204-P06](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - Interexchange Telecommunications Service - This filing increases the monthly rate for Home Phone Unlimited, a grandfathered residential optional calling plan

[22-2266-P01](#) - Level 3 Communications, LLC - This filing proposes the second step in implementing the 8YY Access Service reductions

[22-2301-P03](#) - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to increase Residential MTS MUC and make some Guidebook Reference Changes

[22-2457-P03](#) - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel - This filing adjusts rates and regulations for the following Non-Recurring Charges: Change of Service and Maintenance Visit Charges in the CenturyLink Qwest Territory

[22-2457-P04](#) - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel - This filing adjusts rates for Non-Recurring Charges in the CenturyLink Qwest Territory

[22-2509-P02](#) - dishNET Wireline LLC - Retail Local Exchange Price List - This

*filing removes a no longer applicable reference to waiving a Residential Package F line charge*

[22-2558-P01](#) - Teleport

*Communications America, LLC - Access and Interconnection Services Price List - The revisions of this filing are based on the FCC 8YY Access Reform Order*

[22-2581-P02](#) - Clear Rate

*Communications, LLC Price List - This filing revises certain switched access rates in compliance with the requirements of the Report and Order, FCC 20-143, on 8YY Access Charge Reform Issued by the Federal Communications Commission in WC Docket No. 18-156*

[22-2607-P01](#) - Vesta Solution, Inc.  
*Price List - The purpose of this filing is to reflect the name change*

[22-2617-P01](#) - Intrado

*Communications, LLC Price List - This filing revises certain switched access rates in compliance with the requirements of the Report and Order, FCC 22-108, on 8YY Access Charge Reform issued by the Federal Communications Commission in WC Docket No. 18-156*

[23-040-T01](#) - Central Utah Telephone, Inc.'s Proposed Tariff Revisions

[23-041-T01](#) - Citizens

*Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to the 8YY Access Charge Rates*

[23-049-P01](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - *This filing increases monthly rates for flat rated, Message Rate and measured access lines and multiple packaged services and increases non-published and non-listed directory listings by \$1.00 per month, effective February 1, 2023*

[23-049-P02](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - *This filing grandfathers the following services effective June 1, 2023: Market Expansion Line Service for residence and small business customers, Single Line ISDN Service for small business customers, Hunting Service for residence customers, and grandfathers Number Forwarding in its entirety. In addition, the following types of Directory Listings are grandfathered for residence and small business customers: Additional Listings, Alpha Listing, Client Main Listing, Foreign Listings, and Informational Listings*

[23-049-P03](#) - Qwest Corporation d/b/a CenturyLink QC - Advanced Communications Services Price List - *This filing reduces the MOE NRC (1,000 Mbps MOE Port NRC) effective June 1, 2023*

[23-049-P04](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - *This filing adds language addressing company-initiated termination of service if the company's access to a customer's premises is denied, when such access is deemed necessary by the Company for*

*the maintenance, transfer, or other modification of service*

[23-049-P05](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing grandfathers three, four, and five year term plans for CenturyLink Line Volume Plan

[23-049-P06](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing increases the Facility Relocation Cost Recovery Fee

[23-049-P07](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing revises terms under which the Copy of Bill charge will apply

[23-049-T01](#) - Qwest Corporation d/b/a CenturyLink QC's Proposed Tariff Revisions

[23-052-T01](#) - South Central Utah Telephone Association, Inc.'s Proposed Tariff Revisions

[23-053-T01](#) - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

[23-053-T02](#) - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

[23-054-T01](#) - Union Telephone Company, Inc.'s Proposed Tariff Revisions

[23-087-P01](#) - AT&T Corp. - Custom Network Services Price List - The

*purpose of this filing is to increase rates for AT&T Business Network (ABN) Rate Schedules 1 and 2*

[23-087-P02](#) - AT&T Corp. - Custom Network Services Price List - The purpose of this filing is to grandfather Toll Free MEGACOM Service

[23-087-P03](#) - AT&T Corp. - Custom Network Services Price List - The purpose of this filing is to withdraw AT&T True Ties

[23-087-P04](#) - AT&T Corp. - Access Services and Network Interconnection Services Price List - This filing is based on the FCC's 8YY Access Charge Reform Report and Order in WC Docket No. 18-156 (FCC 20-143)

[23-576-T01](#) - Skyline Telecom d/b/a CentraCom's Proposed Tariff Revisions

[23-2180-T01](#) - All West Communications, Inc.'s Proposed Tariff Revisions

[23-2201-T01](#) - Bear Lake Communications, Inc.'s Proposed Tariff Revisions

[23-2202-P01](#) - Electric Lightwave, LLC dba Allstream - This filing increases the rates for Business Lines, T1 and ISDN PRI Solutions

[23-2204-P01](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - Interexchange Telecommunications Service - This filing increases the monthly rate for residential Stand Alone Unlimited Long Distance and CenturyLink Unlimited

*long distance plans and increases the per minute rate for a grandfathered CenturyLink Freedom calling plan*

[23-2204-P02](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group – Interexchange Telecommunications Service Price List – This filing increases the monthly recurring charge for the grandfathered Home Phone Unlimited and Home Phone II Unlimited long distance plans

[23-2208-P01](#) - XO Communications Services, LLC – This filing changes 800 Data Base Access Service Query rates

[23-2301-P01](#) - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance – Switched Services Price List – The purpose of this filing is to increase the Business Domestic Plans Increases

[23-2383-P01](#) - Comcast Phone of Utah, LLC – Access Services Price List – The purpose of this filing is to update the Company's Ethernet Transport Services

[23-2414-P01](#) - Granite Telecommunications, LLC – With this submission, Granite Telecommunications, LLC increases local exchange service non-recurring charges following recent

*corresponding underlying carrier non-recurring rate increases*

[23-2419-T01](#) - Direct Communications Cedar Valley, LLC's Proposed Tariff Revisions

[23-2452-P01](#) - Lingo Telecom, LLC – The purpose of this filing is to reflect the name change

[23-2457-P01](#) - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel – This filing adjusts Monthly Charge rates for services in the CenturyLink Qwest Territory

[23-2558-P01](#) - Teleport Communications America, LLC – Access Interconnection Services Price List – This filing is based on the FCC's 8YY Access Charge Reform Report and Order in WC Docket No. 18-156 (FCC 20-143)

[23-2600-P01](#) - Fusion Cloud Services, LLC – The purpose of this filing is to revise the rates for selected local exchange business services

[23-2607-P01](#) - Motorola Solutions Connectivity, Inc. Price List – The purpose of this filing is to change the company address on every page of the price list and will now be the same as the mailing address

# T elecommunications Companies

## **ILECs**

**Albion Telephone Company, Inc.**  
**dba ATC Communications**  
225 West North Street  
Albion, ID 83311  
Tel: (208) 673-5335  
Fax: (208) 673-6200

**All West Communications, Inc.**  
50 West 100 North  
Kamas, UT 84036-0588  
Tel: (435) 783-4361  
Toll Free: (888) 292-1414  
Fax: (435) 783-4928  
Web: [www.allwest.com](http://www.allwest.com)

**Bear Lake Communications**  
**dba CentraCom Interactive**  
35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll Free: (800) 427-8449  
Fax: (435) 427-3200  
Web: [www.centracom.com](http://www.centracom.com)

**Beehive Telephone Company, Inc.**  
**dba Beehive Broadband**  
2000 East Sunset Road  
Lake Point, UT 84074  
Tel: (435) 837-6000  
Toll Free: (800) 629-9993  
Fax: (435) 837-6109

**Carbon - Emery Telcom Inc.**  
455 East SR 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Fax: (435) 748-5001  
Web: [www.emerytelcom.com](http://www.emerytelcom.com)

**Central Utah Telephone**  
**dba CentraCom Interactive**  
35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll Free: (800) 427-8449  
Fax: (435) 427-3200  
Web: [www.centracom.com](http://www.centracom.com)

**CenturyTel of Eagle, Inc.**  
**dba CenturyLink**  
100 CenturyLink Drive  
Monroe, LA 71203  
Tel: (318) 388-9081  
Toll Free: (800) 562-3956  
Fax: (318) 340-5244  
Web: [www.centurytel.com](http://www.centurytel.com)

**Citizens Telecommunications Company of Utah, Inc.**  
100 CTE Drive  
Dallas, PA 18612  
Tel: (570) 631-5003  
Fax: (570) 631-8026  
Web: [www.frontier.com](http://www.frontier.com)



**Direct Communications Cedar Valley, LLC**  
150 South Main  
Rockland, ID 83271  
Tel: (801) 789-2800  
Fax: (801) 789-8119

**Emery Telephone  
dba/ Emery Telcom**  
455 East SR 29  
Orangeville, UT 84537-0550  
Tel: (435) 748-2223  
Fax: (435) 748-5001  
Web: [www.emerytelcom.net](http://www.emerytelcom.net)

**Farmers Telephone Company, Inc.**  
26077 Highway 666  
Pleasant View, CO 81331  
Tel: (970) 562-4211  
Toll Free: (877) 828-8656  
Fax: (970) 562-4214  
Web: [www.farmerstelcom.com](http://www.farmerstelcom.com)

**Gunnison Telephone Company**  
29 South Main Street  
Gunnison, UT 84634  
Tel: (435) 528-7236  
Fax: (435) 528-5558  
Web: [www.gtclco.net](http://www.gtclco.net)

**Hanksville Telcom, Inc.**  
455 East SR 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Fax: (435) 748-5222  
Web: [www.emerytelcom.net](http://www.emerytelcom.net)

**Manti Telephone Company**  
40 West Union Street  
Manti, UT 84642  
Tel: (435) 835-3391  
Fax: (435) 835-0008  
Web: [www.mantitel.com](http://www.mantitel.com)

**Navajo Communications Company, Inc. (UTAH)  
dba Frontier Navajo Communications  
Company**  
1800 41st Street  
Everett, WA 98201  
Tel: (425) 261-5855  
Toll Free: (888) 340-9545  
Fax: (425) 258-9597  
Web: [www.frontier.com](http://www.frontier.com)

**Qwest Communications, QC  
dba CenturyLink QC**  
1801 California Street, Third Floor  
Denver, CO 80202  
Tel: (801) 237-7200  
Toll Free: (888) 642-9996  
Web: [www.centurylink.com](http://www.centurylink.com)

**Skyline Telecom  
dba CentraCom Interactive**  
35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll Free: (800) 427-8449  
Fax: (435) 427-3200  
Web: [www.centracom.com](http://www.centracom.com)

**South Central Utah Telephone Association,  
Inc.  
dba South Central Communications**  
45 North 100 West  
Escalante, UT 84726  
Tel: (435) 826-0225  
Fax: (435) 826-0826  
Web: [www.socen.com](http://www.socen.com)

**UBTA-UBET Communications, Inc.  
dba UBTA Communications, Strata Networks**  
211 East 200 North  
Roosevelt, UT 84066  
Tel: (435) 622-5007  
Fax: (435) 646-2000  
Web: [www.ubtanet.com](http://www.ubtanet.com)



**Union Telephone Company**  
850 North Highway 414  
Mountain View, WY 82939  
Tel: (307) 782-6131

Toll Free: (800) 646-2355  
Fax: (307) 782-6913  
Web: [www.union-tel.com](http://www.union-tel.com)

## **CLECs**

**Access One, Inc.**  
820 West Jackson Blvd., 6th Floor  
Chicago, IL 60607  
Tel: (269) 381-8888  
Toll-Free: (800) 804-8333  
Fax: (312) 441-1010  
Web: [www.accessoneinc.com](http://www.accessoneinc.com)

**ACN Communications Services, Inc.**  
1000 Progress Place  
Concord, NC 28025-2449  
Tel: (704) 260-3000  
Toll-Free: (877) 226-1010  
Fax: (704) 260-3625  
Web: [www.acninc.com](http://www.acninc.com)

**Affinity Network Incorporated**  
250 Pilot Road, Ste. 250  
Las Vegas, NV 89119  
Tel: (407) 260-1011  
Fax: (407) 260-1033  
Web: [www.affinitynetworkinc.com](http://www.affinitynetworkinc.com)

**Airespring, Inc.**  
7800 Woodley Ave  
Van Nuys, CA 91406  
Tel: (818) 786-8990  
Toll-Free: (888) 389-2899  
Fax: (818) 786-9225  
Web: [www.airespring.com](http://www.airespring.com)

**Airus, Inc.**  
**f/k/a IntelPeer, Inc.**  
840 S. Canal Street, 7<sup>th</sup> Floor  
Chicago, IL 60607  
Tel: (312) 506-0920  
Toll-Free: (888) 380-2721

Fax: (312) 506-0931  
Web: [www.intelepeer.com](http://www.intelepeer.com)

**All West Utah, Inc.**  
**dba All West World Connect**  
50 West 100 North  
Kamas, UT 84036-0588  
Tel: (435) 783-4361  
Toll-Free: (888) 292-1414  
Fax: (435) 783-4928  
Web: [www.allwest.net](http://www.allwest.net)

**ANPI Business, LLC**  
550 West Adams Street, Ste. 900  
Chicago, IL 60661  
Tel: (866) 629-8200  
Toll-Free: (888) 217-6323  
Web: [www.voyant.com](http://www.voyant.com)

**Arcadian Infracom, Inc.**  
4579 Laclede Ave., Ste. 341  
St. Louis, MO 63108  
Tel: (314) 792-4307  
Web: <https://arcadianinfra.com>

**Arcadian Infracom 1, LLC**  
4579 Laclede Ave., Ste. 341  
St. Louis, MO 63108  
Tel: (314) 792-4307  
Web: <https://arcadianinfra.com>

**AT&T Corp.**  
One AT&T Way, Room 3B110C  
Bedminster, NJ 07921  
Tel: (908) 234-7386  
Fax: (908) 532-1808  
Web: [www.att.com](http://www.att.com)

**Bandwidth.com CLEC, LLC**

900 Main Campus Drive, Ste. 500  
Raleigh, NC 27606  
Tel: (913) 439-3571  
Toll-Free: (855) 513-9666  
Fax: (919) 238-9903  
Web: [www.bandwidthclec.com](http://www.bandwidthclec.com)

**BCM One, Inc.**

295 Madison, 5<sup>th</sup> Floor  
New York, NY 10017  
Toll-Free: (888) 543-2000  
Fax: (212) 843-0457  
Web: [www.bcmone.com](http://www.bcmone.com)

**BCN Telecom, Inc.**

5320 Holiday Terrace, Suite 4  
Kalamazoo, MI 49009  
Tel: (908) 470-4700  
Fax: (908) 470-4707  
Web: [www.bcntele.com](http://www.bcntele.com)

**BIF IV Intrepid OpCo LLC**

250 Vesey Street  
Brookfield Place, 15<sup>th</sup> Floor  
New York NY 10281-1023  
Tel: (212) 417-7000  
Fax: (801) 536-6111  
Web: [www.intrepidfiber.com](http://www.intrepidfiber.com)

**Blackfoot Communications, Inc.  
dba Blackfoot**

1221 North Russell Street  
Missoula, MT 59808  
Tel: (406) 541-5000  
Toll-Free: (866) 541-5000  
Fax: (406) 532-1999  
Web: [www.blackfoot.com](http://www.blackfoot.com)

**Bresnan Broadband of Utah, LLC**

12405 Powerscourt Drive  
St. Louis, MO 63131  
Tel: (314) 965-0555

Toll-Free: (866) 207-3663  
Fax: (314) 288-3555

**Broadband Dynamics, LLC**

8757 East Via De Commercio, 1st Floor  
Scottsdale, AZ 85258  
Tel: (480) 941-0444  
Toll-Free: (800) 277-1580  
Fax: (480) 941-1143  
Web: [www.broadbanddynamics.net](http://www.broadbanddynamics.net)

**Broadview Networks, Inc.**

1018 West 9th Avenue  
King of Prussia, PA 19406  
Tel: (610) 755-4446  
Toll-Free: (800) 276-2384  
Fax: (347) 287-0845  
Web: [www.broadviewnet.com](http://www.broadviewnet.com)

**Broadvox-CLEC, LLC**

75 Erieview Plaza, Suite 400  
Cleveland, OH 44114  
Toll-Free: (844) 276-2386  
Fax: (312) 346-2601  
Web: [www.inteliquent.com](http://www.inteliquent.com)

**BT Communications Sales, LLC  
a/k/a Concert Communications Sales,  
LLC**

11440 Commerce Park Drive, Ste.  
1000  
Reston, VA 20191  
Tel: (703) 755-6733  
Toll-Free: (866) 221-8623  
Fax: (703) 755-6740  
Web: [www.btna.com](http://www.btna.com)

**BullsEye Telecom, Inc.**

25925 Telegraph Road, Ste. 210  
Southfield, MI 48033  
Tel: (248) 784-2500  
Toll-Free: (877) 638-2855  
Fax: (248) 784-2501  
Web: [www.bullseyetelecom.com](http://www.bullseyetelecom.com)

**CBTS Technology Solutions, Inc.**  
221 East Fourth Street, Ste. 103-1290  
Cincinnati, OH 45202  
Tel: (513) 397-7772

**Central Telcom Services, LLC  
dba CentraCom Interactive**  
35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll-Free: (800) 427-8449  
Fax: (435) 427-3200  
Web: [www.cutel.com](http://www.cutel.com)

**Citizens Telecommunications  
Company of Utah  
dba Frontier Communications of Utah**  
1800 41st Street  
Everett, WA 98201  
Tel: (425) 261-5855  
Toll-Free: (888) 340-9545  
Fax: (425) 258-9597  
Web: [www.frontier.com](http://www.frontier.com)

**Clear Rate Communications, Inc.**  
55 W Old Woodward Ave., Suite 600  
Birmingham, MI 48009  
Tel: (248) 556-4500  
Toll-Free: (877) 877-4799  
Fax: (248) 556-4501  
Web: [www.clearrate.com](http://www.clearrate.com)

**Comcast Phone of Utah, LLC**  
200 Cresson Blvd  
Phoenixville, PA 19460  
Tel: (215) 286-8667  
Toll-Free: (800) 288-2085  
Fax: (215) 286-8414  
Web: [www.comcast.com](http://www.comcast.com)

**Comtech21, LLC**  
One Barnes Park South  
Wallingford, CT 06492

Tel: (203) 679-7000  
Fax: (203) 679-7387

**Crexendo Business Solutions, Inc.**  
1615 South 52nd Street  
Tempe, AZ 85281  
Tel: (602) 903-7271  
Web: [www.crexendo.com](http://www.crexendo.com)

**Crown Castle Fiber, LLC**  
2000 Corporate Drive  
Canonsburg, PA 15317  
Tel: (724) 416-2000  
Toll-Free: (888) 583-4237  
Fax: (724) 416-2130  
Web: [www.fiber.crowncastle.com](http://www.fiber.crowncastle.com)

**dishNet Wireline, LLC  
f/k/a Liberty-Bell Telecom, LLC**  
9601 S Meridian Blvd  
Englewood, CO 80112-5905  
Tel: (303) 831-1977  
Toll-Free: (866) 664-2355  
Fax: (303) 831-1988  
Web: <http://bundles.dish.com>

**E Fiber Moab, LLC**  
429 East State Road 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Toll-Free: (888) 749-1090

**E Fiber San Juan, LLC**  
429 East State Road 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Toll-Free: (888) 749-1090

**EarthGrid PBC**  
1 W Barrett Avenue, Suite 5  
Richmond, CA 94801  
Tel: (833) 327-8441  
Toll-Free: (833) 327-8441  
Web: [www.earthgrid.io](http://www.earthgrid.io)

**Easton Telecom Services, LLC**  
Summit II Unit A, 3046 Brecksville  
Road  
Richfield, OH 44286  
Tel: (330) 659-6700  
Toll-Free: (800) 222-8122  
Fax: (330) 659-9379  
Web: [www.eastontele.com](http://www.eastontele.com)

**Electric Lightwave, LLC**  
18110 SE 34<sup>th</sup> St Bldg #1 Ste 100  
Vancouver, WA 98683-9418  
Tel: (801) 746-2000  
Toll-Free: (888) 746-2150  
Fax: (801) 505-4200  
Web: [www.integratelecom.com](http://www.integratelecom.com)

**Emery Telecommunications & Video, Inc.**  
P.O. Box 629  
Orangeville, UT 84537-0550  
Tel: (435) 748-2223  
Fax: (435) 748-5001  
Web: [www.etv.net](http://www.etv.net)

**ENA Healthcare Services, LLC**  
618 Grassmere Park Ste 12  
Nashville, TN 37211  
Tel: (615) 314-6000  
Web: [www.ena.com](http://www.ena.com)

**EnTelegent Solutions, Inc.**  
3800 Warrenville Road, Suite 310  
Charlotte, NC 28273  
Tel: (704) 323-7488  
Toll-Free: (800) 975-7192  
Fax: (704) 504-5868  
Web: [www.entelegent.com](http://www.entelegent.com)

**Eschelon Telecom of Utah, Inc.  
dba Integra Telecom**  
18110 SE 34<sup>th</sup> St Bldg #1 Ste 100  
Vancouver, WA 98683-9418  
Tel: (801) 746-2000

Toll-Free: (888) 746-2159  
Fax: (801) 505-4200  
Web: [www.eschelon.com](http://www.eschelon.com)

**ExteNet Systems, LLC**  
3030 Warrenville Road, Ste. 340  
Lisle, IL 60532  
Tel: (630) 505-3800  
Fax: (630) 577-1365  
Web: [www.extenetsystems.com](http://www.extenetsystems.com)

**FirstDigital Telecom, LLC**  
90 South 400 West, Ste. M-100  
Salt Lake City, UT 84101  
Tel: (801) 456-1000  
Toll-Free: (800) 540-9789  
Fax: (801) 456-1010  
Web: [www.firstdigital.com](http://www.firstdigital.com)

**France Telecom Corporate Solutions, LLC**  
13775 McLearen Road, Mail Stop 1100  
CopperMine Commons Bldg. #2, Ste.  
425  
Oak Hill, VA 20171-3212  
Tel: (703) 375-7323  
Toll-Free: (866) 280-3726  
Fax: (703) 925-4712

**Frontier Communications of America, Inc.**  
100 CTE Drive  
Dallas, PA 18612  
Tel: (570) 631-5003  
Fax: (570) 631-8026

**Fusion Cloud Services, LLC**  
210 Interstate North Parkway Ste 300  
Atlanta, GA 30339  
Tel: (678) 424-2400  
Toll-Free: (866) 424-5100  
Fax: (678) 424-2501  
Web: [www.fusionconnect.com](http://www.fusionconnect.com)

**GC Pivotal, LLC**

180 North Lasalle, Ste 2430  
Chicago, IL 60606  
Tel: (312) 673-2400  
Toll-Free: (866) 226-4244  
Fax: (312) 673-2422

**Global Connection, Inc. of America**

5555 Oakbrook Parkway, Ste. 620  
Norcross, GA 30093  
Tel: (678) 741-6200  
Toll-Free: (877) 511-3009  
Fax: (678) 458-6773

**Global Crossing Local Services, Inc.**

100 Centurylink Drive, Room: 2NW768  
Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877  
Web: [www.globalcrossing.com](http://www.globalcrossing.com)

**Granite Telecommunications, LLC**

100 Newport Avenue Extension  
Quincy, MA 02171  
Tel: (866) 847-1500  
Fax: (866) 847-5500  
Web: [www.granitenet.com](http://www.granitenet.com)

**Greenfly Networks, Inc.****dba Clearfly Communications**

222 North 32<sup>nd</sup> Street, Ste 904  
San Francisco, CA 94107  
Tel: (406) 580-4530  
Toll-Free: (866) 652-7520  
Fax: (406) 869-4614  
Web: [www.clearfly.net](http://www.clearfly.net)

**Hudson Fiber Network, Inc.**

3030 Warreville Rd., Ste. 340  
Lisle, IL 60532  
Tel: (630) 505-3800  
Toll-Free: (888) 436-3690  
Web: [www.extenetsystem.com](http://www.extenetsystem.com)

**IDT America Corp.**

520 Broad Street, 17th Floor  
Newark, NJ 07102  
Tel: (973) 428-4854  
Toll-Free: (800) 888-9126  
Fax: (973) 438-1455

**Impact Telecom, Inc.**

9250 East Costilla Ave, Ste. 400  
Greenwood Village, CO 80112  
Tel: (303) 779-5700  
Toll-Free: (866) 557-8919  
Fax: (303) 779-0500

**inCONTACT, Inc.****dba United Carrier Networks**

1420 Spring Hill Road, Ste 400  
McLean, VA 22102  
Tel: (866) 541-0000  
Toll-Free: (800) 669-3319  
Fax: (866) 800-0007  
Web: [www.inContact.com](http://www.inContact.com)

**iNetworks Group, Inc.**

125 South Wacker Drive, Ste. 2510  
Chicago, IL 60606  
Tel: (312) 212-0822  
Toll-Free: (866) 409-2826  
Fax: (312) 422-9201  
Web: [www.inetworksgroup.com](http://www.inetworksgroup.com)

**Integra Telecom of Utah, Inc.**

18110 SE 34th Street, Bldg. One, Ste. 100  
Vancouver, WA 98683  
Tel: (360) 558-6900  
Toll-Free: (866) 468-3472  
Web: [www.integratelecom.com](http://www.integratelecom.com)

**InTTec, Inc.**

1001 South Douglas Highway, Ste. 201  
Gillette, WY 82717-2799  
Tel: (307) 685-5536  
Toll-Free: (888) 682-1884

Fax: (307) 682-2519  
Web: [www.inttec.biz](http://www.inttec.biz)

**Ionex Communications North, Inc.**  
**dba Birch Communications**  
2300 Main Street, Ste. 340  
Kansas City, MO 64108  
Tel: (816) 300-3000  
Toll-Free: (888) 772-4724  
Fax: (816) 300-3350  
Web: [www.birch.com](http://www.birch.com)

**IPDataStream, LLC**  
4000 SE International Way, Ste. F204  
Milwaukie, OR 97222  
Tel: (503) 205-4767  
Toll-Free: (877) 255-4767  
Fax: (866) 912-4768  
Web: [www.ipdatastream.com](http://www.ipdatastream.com)

**Level 3 Communications, LLC**  
100 Centurylink Drive, Room: 2NW768  
Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877  
Web: [www.level3.com](http://www.level3.com)

**Level 3 Telecom of Utah, LLC**  
100 Centurylink Drive, Room: 2NW768  
Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 255-5877  
Web: [www.level3.com](http://www.level3.com)

**Local Access, LLC**  
11442 Lake Butler Boulevard  
Windermere, FL 34786  
Toll-Free: (866) 841-7898  
Fax: (888) 315-4278  
Web: [www.localaccessllc.com](http://www.localaccessllc.com)

**Matrix Telecom, LLC**  
**dba Matrix Business Technologies**  
**dba Excel Telecommunications**  
**dba Trinsic Communications**  
**dba Vartec Telcom**  
**dba Lingo**  
433 East Las Colinas Blvd., Ste. 500  
Irving, TX 75039  
Tel: (972) 910-1900  
Toll-Free: (888) 411-0111  
Fax: (866) 418-9750  
Web: [www.impacttelecom.com](http://www.impacttelecom.com)

**MCI Communications Services, Inc.**  
**dba Verizon Business Services**  
5055 North Point Parkway, 2nd Floor  
Alpharetta, GA 30022  
Tel: (678) 259-1749  
Toll-Free: (888) 605-0469  
Fax: (800) 854-7960  
Web: [www.verizon.com](http://www.verizon.com)

**MCImetro Access Transmission**  
**Services LLC dba Verizon Access**  
**Transmission Services**  
5055 North Point Parkway, 2nd Floor  
Alpharetta, GA 30022  
Tel: (678) 259-1749  
Toll-Free: (888) 605-0469  
Fax: (800) 854-7960  
Web: [www.mci.com](http://www.mci.com)

**McLeodUSA Telecommunications**  
**Services, LLC**  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212  
Tel: (501) 748-7000  
Toll-Free: (800) 347-1991  
Web: [www.windstream.com](http://www.windstream.com)

**Metropolitan Telecommunications of**  
**Utah, Inc. dba MetTel**  
55 Water Street, 31st Floor  
New York, NY 10041

Tel: (212) 607-2004  
Toll-Free: (800) 876-9823  
Fax: (212) 635-5074  
Web: [www.mettelagents.com](http://www.mettelagents.com)

**Motorola Solutions Connectivity, Inc.**  
42505 Rio Nedo  
Temecula, CA 92590  
Tel: (951) 719-2120  
Toll-Free: (800) 491-1734  
Fax: (951) 296-2727  
Web: [www.motorolasolutions.com](http://www.motorolasolutions.com)

**Neighborhood Networks, Inc.**  
P.O. Box 970968  
Orem, UT 84097  
Tel: (801) 609-7900  
Toll-Free: (844) 889-6641  
Fax: (801) 852-0228  
Web: [www.neighborhoodnetworks.com](http://www.neighborhoodnetworks.com)

**Net Talk.com, Inc.**  
1100 NW 163rd Drive  
North Miami, FL 33169  
Tel: (305) 621-1200  
Fax: (305) 621-1201  
Web: [www.nettalk.com](http://www.nettalk.com)

**Neutral Tandem-Utah, LLC**  
550 West Adams Street, Ste. 900  
Chicago, IL 60661  
Tel: (312) 384-8000  
Toll-Free: (866) 388-7251  
Fax: (312) 346-3276  
Web: [www.neutraltandem.com](http://www.neutraltandem.com)

**New Horizons Communications Corp.**  
200 Baker Avenue, Ste 300  
Concord, MA 01742  
Tel: (339) 222-7518

**NextGen Communications, Inc.**  
275 West Street, Ste. 400

Annapolis, MD 21401  
Tel: (410) 349-7097  
Toll-Free: (800) 959-3749  
Fax: (410) 295-1884  
Web: [www.telecomsys.net](http://www.telecomsys.net)

**North County Communications Corp.**  
3802 Rosecrans Street, Ste. 485  
San Diego, CA 92110  
Tel: (619) 364-4750  
Toll-Free: (619) 364-4700  
Fax: (619) 364-4710  
Web: [www.nccom.com](http://www.nccom.com)

**Onvoy, LLC**  
**dba Onvoy Voice Services**  
10300 6<sup>th</sup> Avenue North  
Plymouth, MN 55441-6371  
Tel: (736) 230-2036  
Toll-Free: (800) 933-1224  
Fax: (736) 230-4200  
Web: [www.inteliquent.com](http://www.inteliquent.com)

**PAETEC Communications, LLC**  
4001 N. Rodney Parham Rd.  
Little Rock, AR 72212  
Tel: (501) 748-7000  
Toll-Free: (800) 347-1991  
Web: [www.windstream.com](http://www.windstream.com)

**Peerless Network of Utah, LLC**  
222 South Riverside Plaza, Ste. 2730  
Chicago, IL 60606  
Tel: (407) 260-1011  
Fax: (407) 260-1033

**Preferred Long Distance, Inc.**  
**dba Telplex Communications**  
**dba Ringplanet**  
16830 Ventura Blvd., Ste. 350  
Encino, CA 91436-1716  
Tel: (818) 380-9090  
Toll-Free: (888) 235-2026



Fax: (818) 380-9099  
Web: [www.pldtel.com](http://www.pldtel.com)

**Prestige Broadband, LLC**  
224 South Main St, Ste. 535  
Springville, UT 84663  
Tel: (801) 210-2099  
Toll-Free: (888) 783-3327  
Web: [www.prestigebroadband.com](http://www.prestigebroadband.com)

**QuantumShift Communications, Inc.  
dba vCom Solutions**  
12657 Alcosta Blvd., Ste. 418  
San Ramon, CA 94583  
Tel: (415) 209-7044  
Toll-Free: (800) 804-8266  
Fax: (415) 415-1458  
Web: [www.quantumshift.com](http://www.quantumshift.com)

**Qwest Communications Company, LLC  
dba CenturyLink QCC**  
100 Centurylink Drive, Room: 2NW768  
Monroe, LA 71203  
Tel: (303) 992-1400  
Toll-Free: (800) 362-1228  
Fax: (303) 296-2782  
Web: [www.qwest.com](http://www.qwest.com)

**RCLEC, Inc.**  
20 Davis Drive  
Belmont, CA 94002  
Tel: (650) 472-4100  
Toll-Free: (888) 898-4591  
Fax: (888) 528-7464

**Redline Phone, Inc.**  
2607 Decker Lake Blvd, Ste. 100  
West Valley City, UT 84119  
Tel: (801) 217-9000  
Web: [www.redlinephone.com](http://www.redlinephone.com)

**RingSquared Telecom LLC**  
P.O. Box 720128  
Oklahoma City, OK 73172-0128

Tel: (214) 932-9293

**Skybeam, LLC dba Rise Broadband**  
61 Inverness Drive East, Ste 250  
Englewood, CO 80112  
Tel: (303) 705-6522  
Toll-Free: (844) 411-7473  
Fax: (303) 330-0702  
Web: [www.risebroadband.com](http://www.risebroadband.com)

**Sorenson Communications, Inc.**  
4192 South Riverboat Road  
Salt Lake City, UT 84123  
Tel: (801) 287-9400  
Fax: (801) 281-3294  
Web: [www.sorenson.com](http://www.sorenson.com)

**South Central Communications  
Telecom Services, LLC**  
P.O. Box 555  
Escalante, UT 84726  
Tel: (435) 826-4211  
Fax: (435) 826-4900  
Web: [www.socen.com](http://www.socen.com)

**Spectrotel, Inc.  
dba OneTouch Communications  
dba Touch Base Communications**  
3535 State Highway 66, Ste. 7  
Neptune, NJ 07753  
Tel: (732) 345-7000  
Toll-Free: (888) 700-5830  
(Residential)  
Fax: (732) 345-7893  
Web: [www.spectrotel.com](http://www.spectrotel.com)

**SummitIG, LLC**  
151 Southhall Lane, Ste 450  
Maitland, FL 32751  
Tel: (703) 376-3694  
Fax: (703) 652-0743  
Web: [www.summitig.com](http://www.summitig.com)



**Teleport Communications America, Inc.**

One AT&T Way, Room 3B110C  
Bedminster, NJ 07921  
Tel: (908) 234-7386  
Toll-Free: (888) 227-3824  
Fax: (908) 532-1808  
Web: [www.att.com](http://www.att.com)

**Teliix, Inc.**

2150 W 29<sup>th</sup> Ave., Ste. 200  
Denver, CO 80211  
Tel: (303) 629-8301  
Toll-Free: (888) 483-5429  
Fax: (303) 629-8344  
Web: [www.teliix.com](http://www.teliix.com)

**Teltrust Corporation**

3783 South 500 West, Ste. 6  
Salt Lake City, UT 84115  
Tel: (801) 260-9020  
Toll-Free: (866) 260-9020  
Fax: (801) 265-8181  
Web: [www.teltrust.com](http://www.teltrust.com)

**Time Warner Cable Business LLC**

12405 Powerscourt Drive  
St. Louis, MO 63131  
Tel: (833) 224-6603  
Fax: (314) 288-3555  
Web: [www.spectrum.com](http://www.spectrum.com)

**Velocity, A Managed Services Company, Inc.**

7130 Spring Meadows Drive West  
Holland, OH 43528-9296  
Tel: (419) 868-9983  
Toll-Free: (800) 983-5624  
Fax: (419) 868-9986  
Web: [www.velocity.org](http://www.velocity.org)

**Veracity Networks, LLC**

170 W Election Road, Ste 200

Draper, UT 84020

Tel: (801) 379-3000

Fax: (801) 373-0682

Web: [www.veracitynetworks.com](http://www.veracitynetworks.com)

**Vitcom, LLC**

4118 – 14th Avenue, Ste. 101  
Brooklyn, NY 11219  
Tel: (212) 571-4000  
Toll-Free: (877) 766-1199

**Western Safety Communications, Inc.  
f/k/a Intrado Communications, Inc.**

1601 Dry Creek Drive  
Longmont, CO 80503  
Tel: (720) 494-5800  
Fax: (720) 494-6600  
Web: [www.intrado.com](http://www.intrado.com)

**Wholesale Carrier Services, Inc.**

12350 NW 39<sup>th</sup> Street  
Coral Springs, FL 33065  
Tel: (954) 227-1700  
Toll Free: (888) 940-5600  
Fax: (561) 750-7244  
Web: <http://www.wcs.com/>

**Wide Voice, LLC**

410 South Rampart, Ste. 390  
Las Vegas, NV 89145  
Tel: (702) 553-3007  
Toll-Free: (844) 844-8444  
Fax: (702) 825-2582  
Web: [www.widevoice.com](http://www.widevoice.com)

**WilTel Communications, LLC**

100 Centurylink Dr, Room: 2NW768  
Monroe, LA 71203  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877  
Web: [www.level3.com](http://www.level3.com)

**WiMacTel, Inc.**  
**dba Intellicall Operator Services of**  
**North America**

6420 6A Street, SE, Ste 200 A  
Calgary, AB T2H 2B7  
Tel: (800) 820-4680  
Toll-Free: (888) 476-0881  
Fax: (877) 476-0890  
Web: [www.wimactel.com](http://www.wimactel.com)

**Windstream NuVox, LLC**  
4001 North Rodney Parham  
Little Rock, AR 72212  
Tel: (501) 748-7000  
Web: [www.windstream.com](http://www.windstream.com)

**Xmission Networks, LLC**  
51 East 400 South, Ste. 100  
Salt Lake City, UT 84111  
Tel: (801) 539-0852  
Toll-Free: (877) 964-7746  
Fax: (801) 539-0853  
Web: [www.xmission.com](http://www.xmission.com)

**XO Communications Services, LLC**  
22001 Loudoun County Parkway

Ashburn, VA 20147  
Tel: (703) 547-2000  
Toll-Free: (888) 575-6398  
Fax: (703) 547-2881  
Web: [www.xo.com](http://www.xo.com)

**XYN Communications of Utah, LLC**  
8275 South Eastern Avenue, Ste. 200  
Las Vegas, NV 89123  
Tel: (504) 832-1894

**YMax Communications Corp.**  
P.O. Box 6785  
West Palm Beach, FL 33405-6785  
Tel: (561) 290-8336  
Toll-Free: (888) 370-5005  
Fax: (561) 586-2328  
Web: [www.ymaxcorp.com](http://www.ymaxcorp.com)

**Zayo Group, Inc.**  
1401 Wynkoop St., Ste 500  
Denver, CO 80202  
Tel: (303) 381-4683  
Toll-Free: (800) 390-6094  
Fax: (303) 226-5922  
Web: [www.zayo.com](http://www.zayo.com)

## **ETCs**

**Blue Jay Wireless, LLC**  
5010 Addison Circle  
Addison, TX 75001  
Tel: (972) 788-8860  
Web: [www.bluejaywireless.com](http://www.bluejaywireless.com)

**Budget Prepay, Inc.**  
**dba Budget Mobile**  
1325 Barksdale Blvd., Ste. 200  
Bossier City, LA 71111  
Tel: (407) 740-8575

**Cricket Communications, Inc.**  
10307 Pacific Center Ct.

San Diego, CA 92121  
Tel: (858) 882-6000  
Fax: (858) 882-6010  
Web: [www.mycricket.com](http://www.mycricket.com)

**Global Connect, Inc.**  
**dba Stand Up Wireless**  
5555 Oakbrook Parkway, Ste. 620  
Norcross, Georgia 30093  
Tel: (678) 741-6200  
Toll-Free: (800) 544-4441  
Fax: (678) 741-6333  
Web: [www.standupwireless.com](http://www.standupwireless.com)

**i-wireless, LLC**

1 Levee Way, Ste. 3104  
Newport, KY 41071  
Tel: (770) 956-7525  
Web: [www.iwireless.com](http://www.iwireless.com)

**Q Link Wireless, LLC**

499 Sheridan Street, Ste. 300  
Dania, FL 33004  
Tel: (678) 672-2837  
Web: [www qlinkwireless.com](http://www qlinkwireless.com)

**Telrite Corporation****dba Life Wireless**

4113 Monticello Street  
Covington, GA 30014  
Web: [www.telrite.com](http://www.telrite.com)

**Tempo Telecom, LLC**

3060 Peachtree Road NW, Ste. 1065

Atlanta, GA 30305

Tel: (770) 235-1415

Web: [www.mytempo.com](http://www.mytempo.com)

**TracFone Wireless, Inc.****dba Safelink Wireless**

9700 North West 112th Avenue  
Miami, FL 33178  
Tel: (305) 715-3733  
Web: [www.tracfone.com](http://www.tracfone.com)

**Virgin Mobile USA, L.P.****dba Assurance Wireless**

6391 Sprint Parkway  
Mailstop: KSOPHT0101-Z2400  
Overland Park, KS 66251  
Tel: (913) 762-5929  
Fax: (908) 607-4823  
Web: [www.virginmobileusa.com](http://www.virginmobileusa.com)

# Relay Utah Overview

## **Telecommunications Relay Service & Equipment Distribution Program**

The PSC began administering the Relay Utah program in 1987 with the goal of providing telecommunications access and equipment to those who are deaf, hard of hearing, or speech challenged. Through the Relay Utah program, those with hearing or speech challenges have multiple service and equipment options including video relay, internet protocol relay, captioned telephones, application software, amplified telephones, and wireless devices. Relay services have expanded to include Spanish language, Speech-to-Speech, Voice Carry Over (VCO), Captioned Telephone (CapTel), and Hearing Carry Over (HCO).

## **Funding**

The Relay Utah program is funded from the Utah Universal Service Fund (UUSF). Expenditures for FY23 totaled \$519,685 and were used for the following purposes:

1. Purchase and distribution of telecommunications devices.
2. Providing Telecommunications Relay Services (TRS) and Captioned Telephone Services (CTS) for individuals who are deaf, hard of hearing, or speech challenged.
3. General program administration and consumer education.

## **Consumer Education**

The PSC collaborates with Penna Powers for marketing, outreach, public relations, education, and grassroots activities for relay services and equipment distribution. Each year, Penna Powers and the PSC utilize print, television, and social media advertising to raise awareness of Relay Utah. The PSC contracts with Hamilton Relay for its TRS and CTS and has different types of phones available for testing by individuals with hearing loss. Hamilton Relay provides a full-time in-state coordinator who provides outreach and education concerning relay services and equipment.

## Outreach Activities

Outreach events provide educational information concerning equipment and service options.

### Outreach Events During FY23

7/26/22 Healthy Utah County Coalition Meeting Resource Fair  
8/4/22 Walk to End Alzheimer's Focus Group  
8/10/22 SummitVista Parkinson's Support Group Presentation  
8/11/22 Utah Community Health Workers Association  
8/27/22 Sanderson 30th Anniversary  
8/27/22 Disability:IN Utah Networking Event  
9/6/22 Refugee Health & DSDHH  
9/8/22 United Way Day of Caring Breakfast  
9/7/22-9/8/22 UHCA Conference  
9/13/22 Cedar City Parkinson's Support Group STS Presentation  
9/15/22 Brigham City Senior Health Fair  
9/16/22 Utah County Health Department Multicultural Resource Fair  
9/17/22 Walk to End Alzheimer's  
9/19/22-9/20/22 Hartvigsen Resource Fair  
9/22/22 South Jordan Health and Wellness Fair  
9/22/22 Health Choice Utah  
9/22/22 American Fork Library Health Fair/UDOH  
9/24/22 Walk to End Alzheimer's  
9/26/22 Community Hospital Harvest Festival  
9/27/22 Utah County Health Equity Coalition  
9/29/22 Disability:IN Utah  
10/6/22 Hillside Senior Health Fair  
10/7/22 Golden Hours Senior Center Health Fair  
10/6/22-10/7/22 Salt Senior Expo  
10/8/22 Harvest Health Fair  
10/11/22-10/12/22 Layton Senior Expo  
10/11/22 Sandy Senior Center WebEx Presentation  
10/13/22 Utah Community Health Workers Association Utah County Chapter Meeting  
10/15/22 Walk to End Alzheimer's St. George  
10/19/22 Department of Workforce Services Community Resource Fair  
10/19/22-10/20/22 St. George Senior Expo  
10/25/22 Utah County Health Department Breast Cancer Awareness Fair  
10/26/22 Light the Fight - PG Cares  
11/1/22 Box Elder Safe Communities Coalition Meeting  
11/2/22 Provo Health Department Community Resource Fair  
11/4/22-11/5/22 MAG Caregiver Conference  
11/4/22-11/5/22 Sanderson Center Holiday Bazaar  
11/9/22-11/10/22 UVU Health & Wellness Fair  
11/16/22 Active Re-entry Presentation in Price

12/8/22 Davis County Senior Health Fair  
12/12/22 Ability 1st Presentation to Staff  
12/15/22 Pleasant Grove Senior Center  
2/21/23 Utah Independent Living Center Presentation to Staff  
2/22/23 Catholic Community Center Presentation to Staff  
2/25/23 UVU Latino Resource Fair  
3/9/23 Connect the DOTS Summit, Health Choice Utah  
3/21/23-3/22/23 Utah County Health Department Health Fair  
3/22/23 UVU Student and Staff Health & Wellness Fair  
3/24/23 St. George Active Life Center Health Expo  
3/24/23 Health Choice Utah Staff Presentation  
4/11/23 UHCA|UCAL Spring Leadership Conference  
5/5/23 Southern Utah Seniors Conference  
5/5/23 Riverdale Senior Center Health Fair  
5/9/23 Three Links Tower Presentation  
5/10/23-5/11/23 Homecare & Hospice Association of Utah  
6/10/23 Discovery Family Coalition Summer Passport Kickoff Party  
6/15/23 Golden Hours Senior Center Presentation  
6/15/23 Disability in Utah Tour  
6/16/23 UALA Conference  
6/17/23 Bear River Tremonton Senior Center Health Fair  
6/22/23 Utah County Health Department Resource Fair  
6/22/23 Columbus Senior Center Presentation

## **Equipment Training and Distribution**

The PSC employs one full-time and two part-time employees who provide equipment distribution, training, repairs, and outreach throughout Utah. Employees respond to questions by phone, email, and text regarding equipment, service, and training. This approach improves customer service and reduces unnecessary on-site visits. For FY23, the Relay Utah equipment and training distribution program issued and serviced 30 telecommunications devices to clients.

## **Community Feedback**

Utah Code Ann. § 54-8b-10(7) states, “The [PSC] shall solicit advice, counsel, and physical assistance from deaf, hard of hearing, or severely speech impaired individuals and the organizations serving [them] in the design and implementation of the program.” The PSC attends quarterly meetings with the Relay Utah Consumer Council (RUCC). The RUCC is comprised of representatives of different organizations including individuals who are deaf, hard of hearing, or speech challenged, including individuals who use the services provided by the PSC. The RUCC meetings are held in conjunction with Hamilton Relay for members to actively provide feedback and ideas of how to best meet the needs of relay consumers in Utah.

## **Relay Utah Website**

The Relay Utah website can be found at [relay.utah.gov](http://relay.utah.gov). The website includes information on qualifying and applying for telecommunications equipment. Relay Utah also maintains a Facebook page.

## **Relay Utah Demo Room**

To assist individuals with hearing issues, the Relay Utah office, located at 168 N. 1950 W., Suite 103, Salt Lake City, has a demo room that contains an induction audio loop system that assists individuals who use hearing aids or cochlear implants with telecoil (t-coil) capability. The demo room is open to the public and has different types of phones available for testing by individuals with hearing loss. The Robert G. Sanderson Community Center in Taylorsville and its satellite office in St. George also have demo rooms.

# Water Utilities Overview

Most Utah residences and businesses receive culinary water from municipal systems, quasi-governmental special improvement districts, or water districts, none of which are subject to PSC regulation. Similarly, the PSC does not regulate irrigation water that is delivered by irrigation cooperatives in Utah. However, the PSC is charged by the legislature with regulating private water companies that offer culinary and irrigation water to the public to ensure their customers have access to safe and reliable water service at just and reasonable rates.

## **Water and Sewer Companies**

Most private water and sewer companies are established as non-profit cooperatives, with control and ownership of the company transferring to the lot owners as the lots are sold. As long as a developer retains effective voting control of the water company, the water and sewer companies are subject to the PSC's jurisdiction. Once the lot owners/water users attain voting control, the PSC no longer retains jurisdiction.

The PSC adjudicates the status of water and sewer companies informally unless that status is contested. While a company is subject to PSC jurisdiction, it is required to: hold a Certificate of Public Convenience and Necessity (CPCN), operate under a PSC-approved tariff, and obtain approval from the PSC for all rates. A company that is verified to be a customer-owned and operated cooperative is issued an informal letter of exemption from regulation.

## **PSC Jurisdiction**

As with other utilities, the PSC exercises regulatory jurisdiction over rates and charges in water and sewer company tariffs. Water and sewer company rate cases are relatively infrequent and are usually resolved collaboratively. The PSC also adjudicates consumer complaints regarding water companies, as it does with other utilities.



## **FY 2023 Activities**

During FY 2023, the PSC granted the requests of Lakeview Water Corporation and Mountain Sewer Corporation to expand their respective service areas (Docket No. 21-540-01 and Docket No. 21-097-01).

The PSC approved a rate increase for Bridgerland Water Company (Docket No. 21-001-01).

The PSC adjudicated complaints against Bridgerland Water Company (Docket Nos. 23-001-01 and 23-002-01). An additional complaint against Bridgerland Water Company (Docket No. 23-001-03) continues into FY 2024.

The PSC granted exemptions from regulation to Zion Peak Water Company, LLC (Docket No. 22-2637-01), Grandview Mountain Estates LLC (Docket No. 22-2633-01), and Harmony Mountain Ranch Water Company Association (Docket No. 22-2428-01).

The following companies filed either notices of intent to request a rate increase or an application requesting a rate increase: Lakeview Water Corporation (Docket No. 22-540-01), Mountain Sewer Corporation (Docket No. 22-097-01), WaterPro, Inc. (Docket No. 23-2443-01), Wanship Water Company (Docket No. 23-067-01), Legacy Sweetwater, Inc. (Docket No. 22-2280-01), and Kayenta Water Users, Inc. d/b/a KWU, Inc. (Docket No. 22-2181-01). These six dockets continue into FY 2024.

The PSC issued a CPCN to Kane Creek Preservation and Development, LLC (Docket No. 23-2639-01).



## **Water Dockets**

[21-2443-01](#) - *WaterPro, Inc.'s Application for Culinary Water Rate Increase*

[22-067-01](#) - *Notice of Sale of Wanship Cottages Water Company, Inc.*

[22-097-01](#) - *Application of Mountain Sewer Corporation for General Rate Increase*

[22-540-01](#) - *Application of Lakeview Water Corporation for General Rate Increase*

[22-2181-01](#) - *Kayenta Water Users, Inc. d/b/a KWU, Inc.'s Request for a Rate Increase*

[22-2280-01](#) - *Legacy Sweetwater, Inc.'s Request for a Rate Increase*

[22-2428-01](#) - *Application of Harmony Mountain Ranch Water Company Association for Exemption from Regulation*

[22-2637-01](#) - *Application of Zion Peak Water Company, LLC for Exemption*

[23-001-01](#) - *Formal Complaint of Steven Watterson against Bridgerland Water Company*

[23-001-02](#) - *Formal Complaint of Chris and Erin Jepsen against Bridgerland Water Company*

[23-001-03](#) - *Formal Complaint of Ronda and Martell Menlove against Bridgerland Water Company*

[23-067-01](#) - *Wanship Water Company, LLC's Request for a Rate Increase*

[23-2443-01](#) - *WaterPro, Inc.'s Application for Culinary Water Rate Increase*

[23-2639-01](#) - *Application of Kane Creek Preservation and Development, LLC for a Certificate of Convenience and Necessity to Operate as a Public Utility Rendering Sanitary Sewer Service*

# Water Companies

**Bridgerland Water Company, Inc.**

Bridgerland Village  
Garden City, UT 84028  
Tel: (435) 757-6840  
Fax: (435) 755-3009

**Cedar Ridge Distribution Company**

12435 North Hillcrest Drive  
Deweyville, UT 84309  
Tel: (435) 257-7152

**Coyotes-N-Cowboys Linecamp  
Subdivision, LLC**

1770 South SR 22  
Antimony, UT 84712  
Tel: (435) 624-3216  
Fax: (435) 624-3211

**Dammeron Valley Water Works, LLC**

1 Dammeron Valley Drive East  
Dammeron Valley, UT 84783  
Tel: (435) 574-2295  
Fax: (435) 656-0504

**Eagle's Landing Water Company, LLC**

9155 North Cedar Pass Road  
Eagle Mountain, UT 84005  
Tel: (801) 794-9559  
Fax: (801) 794-9669

**Elk Ridge Estates Water Company**

P.O. Box 100013  
Alton, UT 84710  
Tel: (435) 648-2464  
Fax: (800) 299-6201

**Falcon Crest Water Company, LLC**

C/O Lone Peak Realty & Management  
4115 South 430 East, Ste. 201  
Salt Lake City, UT 84107  
Tel: (801) 268-1087  
Fax: (801) 262-7937

**Grand Staircase Water Company, LLC**

101 Larkspur Landing Circle, Ste. 310  
Larkspur, CA 94939  
Tel: (415) 925-8000

**Harmony Mountain Ranch Water  
Company**

2116 North Canyon Greens Drive  
Washington, UT 84780  
Tel: (435) 531-1717  
Fax: (435) 627-9383

**Hi-Country Estates Homeowners  
Association**

dba Hi-Country Estates Phase #1 Water  
Company  
124 Hi-Country Road  
Herriman, UT 84065  
Tel: (801) 254-2360  
Fax: (801) 505-4664

**Hidden Creek Water Company**

5225 Alvera Cir  
Salt Lake City, UT 84117  
Tel: (801) 272-3525  
Fax: (801) 277-6691

**Highlands' Water Company, Inc.**

5880 North Highland Drive  
Mountain Green, UT 84050  
Tel: (801) 876-2510  
Fax: (801) 876-2510

**Horseshoe Mountain Ranch Estates  
Owners Assoc., Inc.**

10160 Roseboro Road  
Sandy, UT 84092  
Tel: (801) 572-4728  
Fax: (801) 572-7456

**Kayenta Water Users, Inc.**

dba KWU, Inc.  
800 North Kayenta Parkway  
Ivins, UT 84738  
Tel: (435) 628-7234  
Fax: (435) 628-7707

**Lake Front Estates Water Users  
Association**

156 North Main Street  
Richfield, UT 84701  
Tel: (801) 561-1752  
Fax: (801) 561-6083

**Lakeview Water Corporation**

932 South 6525 East  
Huntsville, UT 84317  
Tel: (801) 745-2639

**Legacy Sweet Water, Inc.**

3451 North Triumph Blvd., Garden  
Level  
Lehi, UT 84043  
Tel: (800) 973-3715  
Fax: (801) 384-7143

**Pine Valley Irrigation Company**

316 Diagonal Street  
St. George, UT 84770  
Tel: (435) 680-2286

**Pineview West Water Company**

828 Radford Lane  
Eden, UT 84310  
Tel: (801) 675-1711

**Wanship Cottage Water Company**

320 Old Farm Road  
Coalville, UT 84017  
Tel: (435) 336-5584  
Fax: (435) 336-2380

**Waterpro, Inc.**

12421 South 800 East  
Draper, UT 84020  
Tel: (801) 571-2232  
Fax: (801) 571-8054  
Web: [www.waterpro.net](http://www.waterpro.net)

**SEWER COMPANIES****Mountain Sewer Corporation**

932 South 6525 East  
Huntsville, UT 84317  
Tel: (801) 745-2639

# Miscellaneous Dockets

[19-999-01](#) - *Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2019*

[22-999-01](#) - *Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2022*

[22-999-02](#) - *Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2022*

[22-999-03](#) - *Miscellaneous Correspondence and Reports Regarding Telecommunications Utility Services; 2022*

[22-999-05](#) - *2022 Universal Service Fund (USF) CAF Review*

[22-999-07](#) - *Pipeline and Hazardous Material Safety Administration (PHMSA) Incident Reports and Miscellaneous Notifications Filed in 2022*

[22-999-09](#) - *Universal Service and Speech/Hearing Impaired Funds Status Reports*

[22-999-13](#) - *Annual 47 CFR § 54.314 Certification of Eligible Telecommunications Carriers to the Federal Communications Commission and the Universal Service Administrative Company*

[23-999-01](#) - *Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2023*

[23-999-02](#) - *Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2023*

[23-999-03](#) - *Miscellaneous Correspondence and Reports Regarding Telecommunications Utility Services; 2023*

[23-999-04](#) - *Eligible Telecommunications Carriers' Annual Lifeline Recertification Filings*

[23-999-05](#) - *2023 Universal Service Fund (USF) CAF Review*

[23-999-06](#) - *Universal Service and Speech/Hearing Impaired Funds Status Reports*

[23-999-07](#) - *Pipeline and Hazardous Materials Safety Administration (PHMSA) Annual Reports for Calendar Year 2022 of Natural or Other Gas Transmission and Gathering Systems*

[23-999-08](#) - *Pipeline and Hazardous Material Safety Administration (PHMSA) Incident Reports and Miscellaneous Notifications Filed in 2023*

[23-999-09](#) - *Proposed Rulemaking Regarding Utah Code Title 54, Chapter*

*25, Electrical Power Delivery Quality  
Act*

[23-999-12](#) - *Annual 47 CFR § 54.314  
Certification of Eligible  
Telecommunications Carriers to the*

*Federal Communications Commission  
and the Universal Service  
Administrative Company*

# Rule Dockets

[22-R349-01](#) - *Proposed Revisions to Utah Admin. Code R746-349, Competitive Entry and Reporting Requirements*

[23-R347-01](#) - *Investigation into Possible Repeal of Utah Admin. Code R746-347, Extended Area Service (EAS)*

# Railroad Dockets

[21-888-01](#) - *Logan City's Petition Requesting Investigation into Union Pacific Railroad Company's Administration of Agreements and Maintenance Provisions*

[21-999-15](#) - *Miscellaneous Correspondence and Reports Regarding Railroad Services; 2021*

[23-999-11](#) - *Miscellaneous Correspondence and Reports Regarding Railroad Services; 2023*

# Complaint Resolution

## The Role of the Division of Public Utilities

A dissatisfied customer who cannot successfully resolve utility service issues through direct contact with the utility may seek assistance from state regulators. Utility consumers may contact the Division of Public Utilities (DPU) ([dpu.utah.gov](http://dpu.utah.gov)) through an informal complaint process. DPU staff construct a factual statement through discussions with the complainant and the utility regarding the problem. Often this step resolves the dispute. At times, a customer facing service difficulties may also request the assistance of the Office of Consumer Services (OCS). Like the DPU's process, if the OCS learns that other customers are experiencing similar utility service issues, the OCS may petition the PSC for action in a matter having wider applicability.

## Formal Complaints

If the informal process does not yield satisfactory results for either party, the complaint can be escalated to the PSC as a formal complaint requesting review and a hearing. By far, most customer complaints are resolved during the informal process. Complaints that are escalated to a formal process create a PSC docket.

Type of Utility Complaint	Informal Complaints	Formal Complaints
Electric	78	4
Natural Gas	46	3
Telecom – ILEC* (including CenturyLink)	73	1
Telecom – CLEC*	7	0
Telecom – Long Distance	0	0
Water and Sewer	7	3
<b>TOTAL</b>	211	11

\* ILEC – Incumbent Local Exchange Carrier

\* CLEC – Competitive Local Exchange Carrier



# FY 2023 ANNUAL REPORT

PUBLIC SERVICE COMMISSION OF UTAH



**160 EAST 300 SOUTH  
SALT LAKE CITY, UT 84111**

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Phone: 801-530-6716 | Fax: 801-530-6796 | Toll Free: 866-772-8824**