

PUBLIC SERVICE COMMISSION OF UTAH

2025 Annual Report

FOR THE PERIOD OF JULY 1, 2024 TO JUNE 30, 2025



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STATE OF UTAH

Public Service Commission



December 31, 2025

The Honorable Spencer J. Cox

Governor, State of Utah

The Honorable Diedre M. Henderson

Lieutenant Governor, State of Utah

Honorable Members of the Utah State Senate

Honorable Members of the Utah House of Representatives

It is a pleasure to present to you the Annual Report for fiscal year 2025 of the Public Service Commission of Utah ("PSC"). This report has been prepared in accordance with Utah Code Ann. § 54-1-10, which requires the PSC to submit to you a report of its activities during the fiscal year ending June 30, 2025.

This annual report highlights the issues and activities the PSC has focused on during the fiscal year. Developments occurring after June 30, 2025 will be reported in the FY 2026 Annual Report.

We look forward to the continuing opportunity to serve the citizens of Utah.

Respectfully submitted,

Jerry D. Fenn, Chair

David R. Clark, Commissioner

John S. Harvey, Ph.D., Commissioner

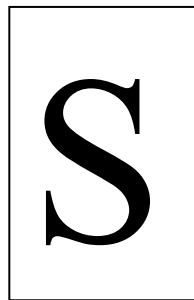
Public Service Commission Personnel

June 30, 2025

Chair	Jerry D. Fenn
Commissioner	David R. Clark
Commissioner	John S. Harvey, Ph.D.
PSC Secretary	Gary Widerburg
Executive Staff Director	Yvonne Hogle
Legal Counsel	Michael Hammer
Legal Counsel	John Delaney
Utility Technical Consultant.	Melinda Krahenbuhl
Utility Technical Consultant	Xian Li
Utility Technical Consultant	Eric Martinson
Lead Paralegal	Melissa Paschal
Paralegal	Fred Nass
Accounting Technician III	Andrew Waters
Office Specialist II	Ian Ford
Office Specialist II	Anissa Swenson
Telecommunications Relay Specialist (TRS)	Jodi Goodenough
Equipment Delivery Specialist	Brad Blackner

HISTORY

OF THE PSC & THE REGULATORY PROCESS



ince its origin under the Public Utilities Act of 1917, the PSC has served the citizens of Utah through technical and economic regulation of the state's public utility companies. These privately owned but government-regulated companies provide electricity, natural gas, telecommunications, water, and sewer systems through which critical services are delivered to Utah households and businesses.

Public utilities are certificated monopolies. With some exceptions in the telecommunications industry, each public utility is the sole provider of utility service in a designated geographic area of the State.

Because there is no competition, federal and state law obligates the PSC to promote and protect the public interest by ensuring that public utility service is adequate in quality, safety, and reliability, and is available to everyone at just and reasonable prices. The prices, terms, and conditions of utility service impact the quality of the state's infrastructure.

Organization of the Regulatory Function in Utah Today

Since 1983, when the legislature last reorganized Utah's public utility regulatory function, the PSC has been an independent entity with a small staff. The PSC consists of a three-member commission, each commissioner appointed by the Governor, and approved by the Senate, to a six-year term, an administrative secretary, an executive staff director and technical staff, legal staff, paralegal staff, and clerical staff.

The Division of Public Utilities ("DPU"), within the Utah Department of Commerce, performs public utility audits and investigations as requested by the PSC, or on its own initiative, helps resolve customer complaints, and enforces PSC orders. Since its 1983 reorganization, the DPU has been empowered to represent the broad public interest before the PSC. The DPU employs a director and a technical and clerical staff and receives legal assistance from the Office of the Utah Attorney General.

Utah's utility consumer advocate was first established by the Utah Legislature as the Committee of Consumer Services in 1977. In 2009, the Utah Legislature reorganized the Committee into the Office of Consumer Services ("OCS"). The OCS is staffed with professionals led by a director who is appointed by the Governor, with the concurrence of the Committee and consent of the Senate, for a term of six years. The Director, on behalf of the OCS, represents the interests of residential and small commercial consumers. The Committee of Consumer Services is a five-member board that advises the OCS regarding utility rate changes, policy objectives, and other regulatory actions that impact residential, small commercial, and irrigator customers.

How the PSC Works

As a regulatory decision-making body, the PSC exercises a delegated legislative power. The PSC performs in a judicial or quasi-judicial role by conducting adjudicative proceedings. Each contested regulatory decision is reached through an evidentiary hearing process. These proceedings protect the due process rights of parties.

Parties in PSC hearings may include the public utility, the DPU, the OCS, and other intervenors. Parties pre-file direct, rebuttal, and surrebuttal testimony of fact and expert witnesses. Subsequently, in the hearing before the PSC, witnesses are sworn, summarize their pre-filed testimony, and are subject to cross-examination and questions from the commissioners.

In cases where significant revenue may be at stake or important issues of regulatory policy arise, intervenors often participate, representing interests as diverse as low-income customers, environmental groups, and large commercial or industrial customers. Cases raise issues of law, economics, accounting, finance, engineering, and service quality. Many cases are quite complex and hearings may last several days to weeks.

The PSC's task is reaching decisions that balance the interests of concerned parties in pursuit of outcomes that protect and promote the overall public interest. All PSC orders are written, some of which are lengthy and complex, citing to statutory and 100 years of regulatory case law. Final orders of the PSC can be appealed to the Utah Supreme Court.

During fiscal year 2024, there were 318 active and opened dockets. The PSC regulated 175 utility companies including electricity, natural gas, telecommunications, water, sewer, and railroads.

PUBLIC SERVICE COMMISSION OF UTAH COMMISSIONERS

<u>Years of Service</u>	<u>Name</u>	<u>Residence</u>
1917-21	Henry H. Blood	Kaysville
1917-23	Joshua Greenwood	Nephi
1917-25	Warren Stoutner	Salt Lake City
1921-23	Abbot R. Heywood	Ogden
1923-37	Elmer E. Corfman	Salt Lake City
1923-37	Thomas E. McKay	Huntsville
1925-33	George F. McGonagle	Salt Lake City
1933-35	Thomas H. Humphreys	Logan
1935-37	Joseph S. Snow	St. George
1937-41	Ward C. Holbrook	Clearfield
1937-41	Otto A. Wiesley	Salt Lake City
1937-40	Walter K. Granger	Cedar City
1941-43	George S. Ballif	Provo
1941-49	Oscar W. Carlson	Salt Lake City
1941-51	Donald Hacking	Price
1943-52	W.R. McEntire	Huntsville
1949-73	Hal S. Bennett	Salt Lake City
1951-56	Stewart M. Hanson	Salt Lake City
1952-72	Donald Hacking	Price
1956-57	Rue L. Clegg	Salt Lake City
1957-63	Jesse R. Budge	Salt Lake City
1963-65	Raymond W. Gee	Salt Lake City
1965-67	D. Frank Wilkins	Salt Lake City
1967-69	Donald T. Adams	Monticello
1969-72	John T. Vernieu	Richfield
1972-75	Eugene S. Lambert	Salt Lake City
1972-76	Frank S. Warner	Ogden
1973-79	Olof E. Zundel	Brigham City
1975-76	James N. Kimball	Salt Lake City
1976-77	Joseph C. Folley	Ogden
1976-82	Milly O. Bernard	Salt Lake City
1977-80	Kenneth Rigtrup	Salt Lake City
1979-85	David R. Irvine	Bountiful
1980-89	Brent H. Cameron	Salt Lake City
1982-95	James M. Byrne	Salt Lake City
1985-92	Brian T. Stewart	Farmington
1989-91	Stephen F. Mecham	Salt Lake City
1991-95	Stephen C. Hewlett	Salt Lake City
1992-2003	Stephen F. Mecham	Salt Lake City
1995-2005	Constance B. White	Salt Lake City
1995-2001	Clark D. Jones	Salt Lake City
2001-2012	Richard M. Campbell	Riverton
2003-2012	Theodore Boyer	Salt Lake City
2005-2015	Ronald Allen	Stansbury Park
2013-2024	Thad LeVar	Tooele
2013-Present	David Clark	Saratoga Springs
2015-2020	Jordan White	Bountiful
2020-2023	Ronald Allen	Stansbury Park
2023-Present	John S. Harvey, Ph.D.	Sandy
2024-Present	Jerry D. Fenn	Salt Lake City

PUBLIC SERVICE COMMISSION OF UTAH SECRETARIES

<u>Yrs. of Service</u>	<u>Name</u>	<u>Residence</u>
1917-23	Thomas E. Banning	Salt Lake City
1923-35	Frank L. Ostler	Salt Lake City
1935-36	Theodore E. Thain	Logan
1936-38	Wendell D. Larson	Salt Lake City
1938-40	J. Allan Crockett	Salt Lake City
1941-43	Charles A. Esser	Salt Lake City
1943-44	Theodore E. Thain	Logan
1945-48	Royal Whitlock	Gunnison
1949-49	C.J. Stringham	Salt Lake City
1949-56	Frank A. Yeamans	Salt Lake City
1956-59	C.R. Openshaw, Jr.	Salt Lake City
1959-60	Frank A. Yeamans	Salt Lake City
1960-70	C.R. Openshaw, Jr.	Salt Lake City
1970-71	Maurice P. Greffoz	Salt Lake City
1971-72	Eugene S. Lambert	Salt Lake City
1972-77	Ronald E. Casper	Salt Lake City
1977-79	Victor N. Gibb	Orem
1979-81	David L. Stott	Salt Lake City
1981-83	Jean Mowrey	Salt Lake City
1983-86	Georgia Peterson	Salt Lake City
1986-91	Stephen C. Hewlett	Salt Lake City
1991-2011	Julie P. Orchard	Bountiful
2012-Present	Gary L. Widerburg	Ogden

Electric Utilities Overview

The largest electric utility regulated by the PSC is PacifiCorp, doing business in Utah as Rocky Mountain Power. PacifiCorp is an investor-owned utility that serves retail customers in Utah and five other Western states and wholesale customers throughout the west. Rocky Mountain Power serves over 1,000,000 residential, commercial, and industrial customers in Utah. Rocky Mountain Power provides approximately 78 percent of the electricity to Utah homes and businesses. Other Utah customers are served either by municipal utilities, which are not regulated by the PSC, or by rural electric cooperatives or electric service districts, which are subject to minimal state regulation.

Rate Changes

In fiscal year 2025, the PSC adjudicated three rate changes, ultimately approving two interim rate increases of approximately 1.43 percent in a typical residential customer's annual bill (using an average 700 kilowatt-hours of electricity per month), and an increase in retail rates of approximately 4.40 percent in a typical residential customer's annual bill, as part of Rocky Mountain Power's 2024 General Rate Case ("2024 GRC").

2024 GRC

In June 2024, Rocky Mountain Power filed its 2024 GRC seeking approval for an increase in Utah retail rates, which it subsequently amended in August 2024. The amended 2024 GRC application sought approval of a \$393.7 million,¹ or a 16.7 percent, increase in Utah retail rates, including \$564.9 million in revenue requirements — offset by a Net Power Cost phase-in of (\$285.2 million), a new request of \$81.4 million for an Insurance Cost Adjustment Mechanism, and \$21.0 million for Wildfire deferral amortization. The PSC also reviewed for approval, as part of the 2024 GRC, Rocky Mountain Power's revised 2023 Wildland Fire Protection Plan (the "Revised 2023 WFPP").

¹ RMP further reduced this amount after accepting certain adjustments proposed in certain parties' pre-filed, written testimony in the docket.

Rocky Mountain Power's 2024 GRC concluded in April 2025. Effective April 25, 2025, the PSC approved a \$94.2 million increase in required retail revenues. As part of the 2024 GRC, the PSC also reviewed the Revised 2023 WFPP and hired an independent evaluator to assist in its review. The independent evaluator prepared a report that the PSC considered along with intervenor testimony. Ultimately, while the PSC declined to approve the Revised 2023 WFPP, it approved \$51.2 million in capital additions, a 400 percent increase in allowed excess liability insurance premiums expense, and \$28.4 million in O&M expenditures related to wildfire vegetation management. The PSC also approved a modified version of RMP's rate mitigation proposal, deferring up to potentially \$240.1 million for future Energy Balancing Account recovery.

Energy Balancing Account ("EBA")

In June 2025, the PSC approved an EBA recovery amount of \$471.6 million, effective July 1, 2025 (FY25) on an interim basis, which resulted in an overall increase in final rates of approximately \$40.0 million (1.6 percent) over the previously effective EBA rates. Adjudication of final rates in this matter continues into FY26.

Renewable Energy Credit ("REC") Balancing Account

In May 2025, the PSC approved an interim rate change in connection with Rocky Mountain Power's REC Balancing Account rate change application, resulting in an interim rates decrease of approximately \$5.5 million through Tariff Schedule 98, REC Balancing Account (a 0.3 percent decrease in a typical residential customer's annual bill). Adjudication of final rates in this matter has concluded and the PSC approved the interim rates, as final, effective in FY26.

Other Annual Rate Changes

In March 2025, the PSC approved Rocky Mountain Power's application to increase the interest rate applicable to residential and non-residential deposits, as well as the rate applicable to various other balancing accounts, from 5.34 percent to 5.40 percent, effective April 1, 2025.

In June 2025, the PSC approved Rocky Mountain Power's proposal to update the valuation of net excess generation credits for large non-residential customers in Electric Service Schedule No. 135, Net Metering Service, effective July 1, 2025.

Export Credit Rate (“ECR”) for Customer-Generated Electricity

In February 2025, the PSC approved proposed revisions to Rocky Mountain Power’s Electric Service Schedule No. 137, Net Billing Service, effective March 1, 2025. The revisions resulted in a decrease in credits ECR customers will receive for exported energy from 7.715 cents per kWh to 5.704 cents per kWh for June through September, and from 6.372 cents per kWh to 4.199 cents per kWh for October through May.

Request for an Investigatory Docket Regarding Rocky Mountain Power’s Line Extension Policy for Large Loads

In August 2024, the DPU requested the PSC investigate the appropriateness of Rocky Mountain Power’s Regulation No. 12 given current market conditions. Pursuant to Utah Code § 63G-3-301, the PSC initiated rulemaking proceedings concerning Large-Scale Electric Service Requirements under Utah Code §§ 54-26-101 to -901. Adjudication of both matters continues into FY26.

Demand-Side Management (“DSM”) and Electric Energy Conservation

In 2024, Rocky Mountain Power reported spending approximately \$85.1 million on energy efficiency and load management programs and expenditures. These programs help reduce load and improve energy efficiency in new and existing homes and non-residential buildings, encourage the purchase of energy-efficient appliances, and directly control air conditioners and irrigation pumps. Rocky Mountain Power reported that in 2024 its load management programs saved a maximum of 384 megawatts of power at peak load. In addition, Rocky Mountain Power reported its energy efficiency programs yielded first-year energy savings of approximately 391,998 megawatt hours of energy, and 3,408,070 megawatt hours of lifetime savings from 2024 energy efficiency acquisition.

In October 2024, the PSC approved revisions to Electric Service Schedule No. 140, Non-Residential Energy Efficiency that adjusted incentive offerings for certain measures and clarified limitations for certain other incentives.

In September 2024, the PSC granted RMP’s proposal to update cost-effectiveness guidelines. RMP will continue to include the cost-effectiveness results of all tests in its reports and applications, as it has historically, but without the expectation that all programs will pass all tests. RMP will continue to provide sensitivity analyses to address concerns regarding any programs that marginally pass the Utility Cost Test (“UCT”). RMP proposes the UCT serve as a threshold to determine any DSM program approval.

Clean Energy Tariffs and Programs

Tariff Schedule Nos. 32 and 34 – Renewable Energy Contracts

Renewable Energy Contracts allow customers to receive electricity directly from a renewable energy facility if the customer pays all the costs associated with renewable energy. Customers' electric service requirements beyond those provided by the renewable energy facility will be provided at standard utility tariff rates. In 2015, the PSC approved Rocky Mountain Power's proposed Schedule No. 32 for all contract customers taking service under the provisions of Utah Code § 54-17-800. In 2016, the PSC approved Rocky Mountain Power's Schedule 34, Renewable Energy Tariff, which provides qualifying customers an option to contract with Rocky Mountain Power to have renewable energy purchased on their behalf. In July 2025, the PSC approved Rocky Mountain Power's proposed tariff revisions amending the language in Schedules 32 (Service from Renewable Energy Facilities) and 34 (Renewable Energy Purchases for Qualified Customers – 5,000 kW and Over) to align with the language in the Energy Resource Procurement Act, Utah Code § 54-17-800.

Tariff Schedule No. 198 – Electric Vehicle Infrastructure Program

The PSC approved a stipulation establishing a tariff for recovery of Rocky Mountain Power's investments in its Electric Vehicle Infrastructure Program ("EVIP") docket, opened in December 2021. Each year, the utility is required to report on the EVIP. In April 2025, Rocky Mountain Power filed its 2024 Annual Report on the status of the EVIP. The 2024 EVIP Report detailed accounting information for the reporting period as well as a written status update, divided into sections for each component of the EVIP. Adjudication of this matter continues into FY26.

Tariff Schedule No. 37 – Avoided Cost Purchases from Qualifying Facilities

In April 2025, Rocky Mountain Power filed its calculations of Schedule 37 avoided cost purchases from Qualifying Facilities and the associated tariff revisions, which it does annually, in order to establish the value or credit for net excess generation of large commercial customers under Schedule 135, Net Metering Service. After a comment period, during which a request for deeper investigation into the filed revisions was proposed, the PSC suspended the tariff revisions on May 21, 2025, pending the outcome of the investigation as proposed. Adjudication of this matter continues into FY26.

Tariff Schedule No. 73 – Subscriber Solar Program

The Subscriber Solar Program remains popular and continues to be fully subscribed with a customer waitlist. The program offers Rocky Mountain Power’s customers the opportunity to buy kilowatt-hour blocks of electricity from utility owned and utility scale resources at a fixed price and subsequently use that purchased energy to offset a portion of customers’ billed energy usage at their home or business. In April 2025, Rocky Mountain Power filed its 2024 Annual Report of the Subscriber Solar Program which was reviewed by DPU. Adjudication of this matter concluded in July 2025 (FY26).

Tariff Schedule No. 72 – Blue Sky Program

Rocky Mountain Power’s Blue Sky Program allows interested residential and business customers to support renewable energy in fixed price, 100 kilowatt-hour blocks of 100 percent western region wind (73 percent) and solar (27 percent) energy and help fund new, community-based renewable energy projects throughout the state. Customer counts decreased in 2024, while the number of blocks purchased increased. Business customers showed increased interest in the Bulk Program (Schedule 72) participation. Rocky Mountain Power continued to market, and increased messaging campaigns to educate customers on the benefits of the Blue Sky Program. In April 2025, Rocky Mountain Power filed its 2024 annual report of the Blue Sky Program which was reviewed by DPU. Adjudication of this matter concluded in July 2025 (FY26.)

Tariff Schedule No. 107 – Solar Photovoltaic Incentive Program

In 2007, the PSC approved Rocky Mountain Power’s Utah Solar Incentive Pilot Program (“USIPP”), offering financial incentives to customers who purchased and installed solar photovoltaic systems. As USIPP was set to expire in 2011, the PSC granted Rocky Mountain Power’s request for USIPP’s continuation, with conditions including annual reporting. USIPP was scheduled to sunset at the end of 2023 because of the sustainable transportation and energy plan program. In May 2024, Rocky Mountain Power filed its final Utah Solar Incentive Program 2024 Annual Report. The utility reported no incentive, administrative, marketing, program development, or expired deposits expenses for 2023, and that no further incentives or expenditures are expected for USIPP. In July 2024, the PSC acknowledged the 2024 Annual Report as the final USIPP report.

Community Clean Energy Program

In November 2024, Rocky Mountain Power filed an Application for Approval of Solicitation Process and Motion for Deviation from Utah Admin. Code R746-314-402(4). The 2025 Utah Renewable Communities' Request for Proposals ("URC RFP") sought clean energy resources under a community renewable energy program in accordance with the Community Renewable Energy Act to enable participating Rocky Mountain Power customers within the Utah Renewable Communities to receive 100 percent of their annual net energy usage from non-emitting resources. After receiving testimony and conducting a hearing on the matter, the PSC granted Rocky Mountain Power's application on May 13, 2025.

Planning for Least Cost Reliable Power – Integrated Resource Plan ("IRP")

On March 31, 2025, Rocky Mountain Power filed its 2025 IRP. The PSC requires Rocky Mountain Power to file biennially an IRP describing its plan to supply and manage growing demand for electricity in its six-state service territory for the next 20 years. During the intervening year, Rocky Mountain Power files an update to its most recent IRP. Adjudication of this matter continues into FY26.

Service Quality

In July 2004, the PSC approved an agreement between PacifiCorp and DPU concerning performance improvements pertaining to both the duration and the frequency of outages.

Rocky Mountain Power filed its 2024 Utah Service Quality Review for the January 2024 through December 2024 period in May 2025, reporting its performance met the PSC baseline performance ranges for System Average Interruption Duration Index ("SAIDI") and System Average Interruption Frequency Index ("SAIFI"). For SAIDI, the baseline range is 107-157 minutes, with a notification limit set at 157 minutes; Rocky Mountain Power reported a total SAIDI value of 144.7 and an underlying SAIDI value of 93.2 during 2024. For SAIFI, the baseline range is 0.9-1.2 events, with a notification limit of 1.2 events; Rocky Mountain Power reported a total SAIFI value of 1.389 and an underlying SAIFI value of 0.792 during 2024.

Major Event Exclusions

Rocky Mountain Power is authorized to exclude from performance measurements those events that meet the definition for a "major event" as approved by the PSC. Parties agreed to measure improvements in system reliability using a system

performance baseline. The Major Event Exclusion allows outage information to be excluded from Rocky Mountain Power's network performance reporting and from customer guarantee failure payments.

July 27, 2024 Severe Thunderstorm: In November 2024, the PSC approved Rocky Mountain Power's request for a Major Event Exclusion for events related to severe thunderstorms that occurred in the Tremonton, Ogden, and Smithfield areas of Utah on July 27, 2024.

January 18, 2025 Vehicle Collision: In May 2025, the PSC approved Rocky Mountain Power's request for a Major Event Exclusion for events related to a vehicle collision in Park City, Utah, that caused utility poles to fall on January 18, 2025.

March 17-18, 2025 Weather-Related Outages: In April 2025, Rocky Mountain Power filed a request for a Major Event Exclusion for weather-related outages in Salt Lake, Tooele Valleys, Monticello, Blanding, and the Navajo Nation on March 17-18, 2025. Adjudication of this matter continues into FY26.

Power Quality

In November 2022, the PSC approved a reporting template and proposed schedule for power quality reporting. In February 2025, Rocky Mountain Power filed its annual 2024 Power Quality Report. The report includes data collected during 2024 and identifies the quantity and sources of voltage disturbances, primarily voltage sags, observed at various substation monitoring points owned by Rocky Mountain Power. The PSC acknowledged Rocky Mountain Power's reporting compliance on April 30, 2025. Additionally, in accordance with the PSC's Order Approving Rocky Mountain Power's 2024 Electrical Power Delivery Quality Plan issued on June 19, 2024, in Docket No. 24-035-16 and with DPU's support, the PSC approved Rocky Mountain Power's proposal to combine the Power Quality Reports and Power Quality Plan Status Reports to maximize efficiency and resources. The two reporting requirements were established through different processes. The Power Quality Report was established in Docket No. 22-035-34 after being developed through a collaborative process that DPU, OCS, Utah Association of Energy Users, Utah Petroleum Association, Utah Mining Association, and Clean Harbors Aragonite Inc. participated in. The Electrical Power Delivery Quality Plan was established through the legislative process.

Cost of Service Study

In June 2025, Rocky Mountain Power filed its 2024 Cost of Service ("COS") Study in Docket No. 25-035-40. In 2014, the PSC directed Rocky Mountain Power to file an

annual cost of service study and any associated workpapers. Adjudication of this matter continues into FY26.

PSC-Related 2025 Legislative and Rule Changes

House Bill 201: During the 2025 General Session, the Utah Legislature passed, and Governor Cox signed House Bill 201 – Energy Resource Amendments. This bill: requires full cost attribution for supplemental resources in IRPs; establishes requirements for calculating generation capacity; requires an affected electric utility to include certain designations in the utility’s action plan; prohibits certain involuntary DSM programs; and makes certain technical changes.

House Bill 212: During the 2025 General Session, the Utah Legislature passed, and Governor Cox signed House Bill 212 – Advanced Transmission Technologies. This bill outlines cost-effectiveness analyses and approval procedures when a large-scale electric utility proposes advanced transmission technology deployment and provides that a utility may recover certain approved costs.

Senate Bill 132: During the 2025 General Session, the Utah Legislature passed, and Governor Cox signed Senate Bill 132 – Electric Utility Amendments. This bill establishes alternative processes for providing electric service to customers with large electric loads; exempts service provided under this chapter from certain rate regulation requirements while maintaining safety and reliability standards; creates procedures for submitting, evaluating, and contracting for large-scale electric service requests; establishes requirements for qualified electric utilities and large-scale generation providers serving large-load customers; creates accounting and operational transparency requirements to protect retail customers; establishes a framework for closed private generation systems and connected generation systems; requires the PSC to investigate the feasibility of a large load flexible tariff; and requires the PSC to conduct periodic reviews of the program and report to the Legislature.

Rule R746-318 – Large-Scale Electric Service Requirements: In June 2025, in Docket No. 25-R318-01, the PSC issued a Scheduling Order and Notice of Technical Conference to investigate proposed rulemaking concerning Utah Code Ann. §§ 54-26-101 to -901, Large-Scale Electric Service Requirements. Adjudication of this matter continues into FY26.

Other Activities

Electric Cooperative Wildland Fire Protection Plan Compliance Reports: During FY25, the PSC reviewed and acknowledged wildland fire protection plan compliance reports filed by nine electric cooperatives.

Electric Service Agreements: Amendments to electric service agreements between Rocky Mountain Power and Blanding, Ephraim, Monroe, Levan, Enterprise, and Hyrum, Utah, respectively, were reviewed by the PSC and became effective in FY25.

Electric Cooperative Tariff Filings: During FY25, the PSC reviewed or approved tariff filings from three electric cooperatives for compliance with Utah Code § 54-7-12(7).

ELECTRIC TECHNICAL CONFERENCES

The PSC sponsored the following technical conferences during FY25:

Docket No: 24-035-47: *Application of Rocky Mountain Power for Approval of Proposed Revisions to the Utah Demand Side Management Program Performance Standards*

- May 20, 2025: Rocky Mountain Power presented in a non-public technical conference to discuss RMP's proposed revisions to the Utah DSM Program Performance Standards.

Docket No: 25-035-T03: *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities*

- June 18, 2025: Rocky Mountain Power provided Schedule 37 Avoided Cost Updates to explain the link between avoided cost pricing with integrated resource planning.

ELECTRIC DOCKETS

[17-035-40](#) - Application of Rocky Mountain Power for Approval of a Significant Energy Resource Decision and Voluntary Request for Approval of Resource Decision

[18-035-28](#) - Rocky Mountain Power's Customer Owned Generation and Net Metering Report and Attachment A for the Period April 1, 2017 through March 31, 2018

[21-035-52](#) - Application of Rocky Mountain Power for Approval of a Solicitation Process for 2022 All Source Request for Proposals

[22-035-03](#) - Application of Rocky Mountain Power for Waiver of the Requirement for Preapproval of Significant Energy Resource Acquisitions

[23-035-10](#) - PacifiCorp's 2023 Integrated Resource Plan

[23-035-20](#) - Application of Rocky Mountain Power for an Extension to the 2020 Inter-Jurisdictional Cost Allocation Agreement

[23-035-28](#) - Rocky Mountain Power's 2023 Avoided Cost Input Changes Quarterly Compliance Filing

[23-035-40](#) - Application of Rocky Mountain Power for a Deferred Accounting Order Regarding Insurance Costs

[23-035-44](#) - Rocky Mountain Power's 2023 Wildland Fire Protection Plan

[23-035-51](#) - Application of Kennecott Utah Copper, LLC for an Order Determining the Rates, Terms, and Conditions of Electric Service by Rocky Mountain Power to Kennecott

[23-506-03](#) - Deseret Generation & Transmission Cooperative's Wildland Fire Protection Plan

[24-022-01](#) - Bridger Valley Electric Association's Wildland Fire Protection Plan Compliance Report

[24-025-01](#) - Empire Electric Association, Inc.'s 2024 Wildland Fire Protection Plan Compliance Report

[24-028-T01](#) - Garkane Energy Cooperative, Inc.'s Proposed Tariff Revisions

[24-030-02](#) - Moon Lake Electric Association, Inc.'s 2023 Wildland Fire Protection Plan Compliance Report

[24-030-03](#) - Application of Moon Lake Electric Association, Inc. for Authority to Revise Rate Tariff Schedules and Regulations

[24-032-01](#) - Raft River Rural Electric Cooperative's 2024 Wildland Fire Protection Plan Compliance Report

[24-032-02](#) - Raft River Rural Electric Cooperative's Wildland Fire Protection Plan

[24-035-01](#) - Rocky Mountain Power's Application for Approval of the 2024 Energy Balancing Account

[24-035-03](#) - Investigation of Rocky Mountain Power's Transfer of Assets and Customers to Hurricane City

[24-035-04](#) - Application of Rocky Mountain Power for Authority to Increase its Retail Electric Utility Service Rates in Utah and for Approval of its Proposed Electric Service Schedules and Electric Service Regulations

[24-035-05](#) - Application of Rocky Mountain Power for an Exemption by Appeal under Utah Admin. Code R746-210-4 and for Approval of a Temporary Master Metering Contract

[24-035-07](#) - PacifiCorp's Semi-Annual Hedging Report

[24-035-09](#) - Application of Rocky Mountain Power Requesting Approval for Adjustments to the Irrigation Load Control Program

[24-035-10](#) - Investigation, Re: Open Market Operations

[24-035-11](#) - PacifiCorp's Financial Reports 2024

[24-035-12](#) - Rocky Mountain Power's Application for Authority to Revise Tariff Schedule 98, Renewable Energy Credits Balancing Account

[24-035-13](#) - Division of Public Utilities' Audit of PacifiCorp's 2023 Fuel Inventory Policies and Practices

[24-035-14](#) - Rocky Mountain Power's 2023 Annual Report of the Blue Sky Program

[24-035-15](#) - Rocky Mountain Power's 2023 Annual Report of the Subscriber Solar Program

[24-035-16](#) - Rocky Mountain Power's 2024 Electrical Power Delivery Quality Plan

[24-035-17](#) - Annual Report of Rocky Mountain Power's Electric Vehicle Infrastructure Program

[24-035-18](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[24-035-19](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Oak City, Utah

[24-035-20](#) - Application for a Deferred Accounting Order Regarding the Sale of the North Temple Property and Report of Sale

[24-035-21](#) - Request of Rocky Mountain Power for Major Event Exclusion for the Snowstorm in the Salt Lake City Metro, Ogden, and Jordan Valley Areas of Utah on March 1-3, 2024

[24-035-22](#) - Rocky Mountain Power's Service Quality Review Report

[24-035-23](#) - Formal Complaint of Michael Orlinsky against Rocky Mountain Power

[24-035-27](#) - PacifiCorp d/b/a Rocky Mountain Power's Affiliated Interest Report for Calendar Year 2023

[24-035-28](#) - Rocky Mountain Power's 2024 Wildland Fire Cost and Compliance Report

[24-035-29](#) - Rocky Mountain Power's Demand-Side Management (DSM) 2023 Annual Energy Efficiency and Peak Load Reduction Report

[24-035-34](#) - Rocky Mountain Power's Annual Cost of Service Study - 2023

[24-035-35](#) - Rocky Mountain Power's 2024 Avoided Cost Input Changes Quarterly Compliance Filing

[24-035-36](#) - Rocky Mountain Power's 2024 Net Metering and Interconnection Report

[24-035-37](#) - Rocky Mountain Power's Semi-Annual Demand-Side Management (DSM) Forecast Reports

[24-035-38](#) - Formal Complaint of Jodie Larsen against Rocky Mountain Power

[24-035-39](#) - Rocky Mountain Power's Notice Pursuant to Utah Code Ann. § 54-17-502(2)(e)

[24-035-40](#) - Rocky Mountain Power's Low Income Lifeline Program Reports 2024

[24-035-41](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[24-035-42](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[24-035-43](#) - Division of Public Utilities' Request for an Investigatory Docket Regarding Rocky Mountain Power's Line Extension Policy for Large Loads

[24-035-44](#) - Formal Complaint of Jeff S. Hauser against Rocky Mountain Power

[24-035-45](#) - Request of Rocky Mountain Power for Major Event Exclusion for the Severe Thunderstorm in the Tremonton, Ogden, and Smithfield Areas of Utah on July 27, 2024

[24-035-46](#) - Formal Complaint of Joseph Rylant against Rocky Mountain Power

[24-035-47](#) - Application of Rocky Mountain Power for Approval of Proposed Revisions to the Utah Demand Side Management Program Performance Standards

[24-035-48](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Ephraim, Utah

[24-035-49](#) - Application of Rocky Mountain Power for Approval of Power Purchase Agreement between PacifiCorp and Tesoro Refining & Marketing Company LLC

[24-035-50](#) - Application of Rocky Mountain Power for Approval of Power Purchase Agreement between PacifiCorp and Kennecott Utah Copper LLC - Smelter

[24-035-51](#) - Application of Rocky Mountain Power for Approval of Power Purchase Agreement between PacifiCorp and Kennecott Utah Copper LLC – Refinery

[24-035-52](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[24-035-53](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[24-035-54](#) - Request of Rocky Mountain Power for Approval of its 2025 Strategic Communications and Outreach Action Plan and Budget for Demand Side Management

[24-035-55](#) - Application of Rocky Mountain Power for Approval of Solicitation Process for the Community Renewable Energy Program and Motion to Deviate from Utah Admin. Code R746-314-402-4

[24-035-56](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[24-035-57](#) - Rocky Mountain Power's Notice of Intent to Use Export Credit Rate Input

[24-035-T04](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities

[24-035-T08](#) - Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 70, Renewable Energy Rider Optional, and Electric Service Schedule No. 72, Renewable Energy Rider Optional Bulk Purchase Option

[24-035-T09](#) - Rocky Mountain Power's Proposed Changes to Electric Service Schedule No. 140, Non-Residential Energy Efficiency Program

[24-066-02](#) - Application of Dixie Power for Authority to Issue Securities in the Form of a Loan Agreement and Secured Promissory Note

[24-066-03](#) - Dixie Power's 2024 Wildland Fire Protection Plan Compliance Report

[24-066-04](#) - Dixie Power's 2023 Wildland Fire Protection Plan Compliance Report

[24-506-01](#) - Application of Deseret Generation and Transmission Co-Operative for a Certificate of Public Convenience and Necessity Authorizing the Acquisition of Electric Utility Plant and Equipment

[25-022-01](#) - Bridger Valley Electric Association's Wildland Fire Protection Plan Compliance Report

[25-028-01](#) - Garkane Energy Cooperative, Inc.'s Wildland Fire Protection Plan

[25-028-02](#) - Garkane Energy Cooperative, Inc.'s 2023 Wildland Fire Protection Plan Compliance Report

[25-028-04](#) - Application of Garkane Energy Cooperative, Inc. to Amend its Certificated Service Area

[25-028-05](#) - Application of Garkane Energy Cooperative, Inc. for Authority to Issue Securities in the Form of a Loan Agreement and Secured Promissory Note

[25-028-T01](#) - Garkane Energy Cooperative, Inc.'s Proposed Tariff Revisions

[25-028-T02](#) - Garkane Energy Cooperative, Inc.'s Proposed Tariff Revisions

[25-031-T01](#) - Mt. Wheeler Power, Inc.'s Proposed Tariff Revisions

[25-031-T02](#) - Mt. Wheeler Power, Inc.'s Proposed Tariff Revisions

[25-035-01](#) - Rocky Mountain Power's Application for Approval of the 2024 Energy Balancing Account

[25-035-02](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[25-035-03](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[25-035-04](#) - PacifiCorp's Financial Reports 2025

[25-035-05](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric

Service to Additional Customers with Town of Levan, Utah

[25-035-06](#) - Application of Rocky Mountain Power to Implement Community Clean Energy Program Authorized by the Community Clean Energy Act

[25-035-07](#) - Formal Complaint of Van and Tonja Hall against Rocky Mountain Power

[25-035-08](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Enterprise, Utah

[25-035-09](#) - Rocky Mountain Power's Power Quality Report for the Period of January through December 2024

[25-035-10](#) - PacifiCorp's Semi-Annual Hedging Report

[25-035-11](#) - Request of Rocky Mountain Power for a Major Event Exclusion for a Vehicle Collision in Park City, Utah that Caused Utility Poles to Fall on January 18, 2025

[25-035-12](#) - Formal Complaint of Paul A. Prior and Prior Land LLC against Rocky Mountain Power

[25-035-13](#) - Rocky Mountain Power's Application for Authority to Revise Tariff Schedule 98, Renewable Energy Credits Balancing Account

[25-035-14](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[25-035-15](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[25-035-16](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[25-035-17](#) - Division of Public Utilities' Audit of PacifiCorp's 2024 Fuel Inventory Policies and Practices

[25-035-18](#) - Rocky Mountain Power's 2024 Annual Report of the Subscriber Solar Program

[25-035-19](#) - Rocky Mountain Power's 2024 Annual Report of the Blue Sky Program

[25-035-20](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[25-035-21](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[25-035-22](#) - PacifiCorp's 2025 Integrated Resource Plan

[25-035-23](#) - Annual Report of Rocky Mountain Power's Electric Vehicle Infrastructure Program

[25-035-24](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric

Service to Additional Customers with City of Monroe, Utah

[25-035-25](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Monroe, Utah

[25-035-26](#) - Formal Complaint of Melissa Cantrell against Rocky Mountain Power

[25-035-27](#) - Joint Request for an Investigatory Docket Regarding PacifiCorp's Implementation of the Extended Day-Ahead Market

[25-035-28](#) - Request of Rocky Mountain Power for a Major Event Exclusion for Weather-Related Outages in Salt Lake, Tooele Valleys, Monticello, Blanding, and the Navajo Nation on March 17-18, 2025

[25-035-29](#) - Rocky Mountain Power's Service Quality Review Report

[25-035-30](#) - Rocky Mountain Power's 2025 Avoided Cost Input Changes Quarterly Compliance Filing

[25-035-31](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Ephraim, Utah

[25-035-32](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Ephraim, Utah

[25-035-33](#) - Rocky Mountain Power's Annual Report of the Pension Asset

Settlement Adjustment Balancing Account for Calendar Year 2024

[25-035-34](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah*

[25-035-35](#) - *Application of Rocky Mountain Power to Amend its Certificated Service Area*

[25-035-36](#) - *Rocky Mountain Power's Demand-Side Management (DSM) 2024 Annual Energy Efficiency and Peak Load Reduction Report*

[25-035-37](#) - *PacifiCorp d/b/a Rocky Mountain Power's Affiliated Interest Report for Calendar Year 2024*

[25-035-38](#) - *Rocky Mountain Power's 2025 Wildland Fire Cost and Compliance Report*

[25-035-39](#) - *Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Hyrum, Utah*

[25-035-40](#) - *Rocky Mountain Power's Annual Cost of Service Study - 2024*

[25-035-41](#) - *Rocky Mountain Power's Semi-Annual Demand-Side Management (DSM) Forecast Reports*

[25-035-T01](#) - *Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 137, Net Billing Service AND Rocky Mountain Power's Notice of Intent to Use Export Credit Rate Input*

[25-035-T02](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 300, Regulation Charges*

[25-035-T03](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities*

[25-035-T04](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 31, Partial Requirements Service - Large General Service - 1,000 kW and Over*

[25-035-T05](#) - *Rocky Mountain Power's Filing to Comply with the PSC's Order issued on April 25, 2025 in Docket No. 24-035-04, Application of Rocky Mountain Power for Authority to Increase its Retail Electric Utility Service Rates in Utah and for Approval of its Proposed Electric Service Schedules and Electric Service Regulations*

[25-035-T06](#) - *Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 135, Net Metering Service*

[25-035-T07](#) - *Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 140, Non-Residential Energy Efficiency Program*

[25-035-T08](#) - *Rocky Mountain Power's Housekeeping Tariff Filing to Update Electric Service Schedule No. 98, REC Revenue Adjustment*

[25-035-T09](#) - *Rocky Mountain Power's Proposed Tariff Changes to Electric Service Schedule No. 74, Renewable*

Energy Credit Option Program (Pilot Program)

[25-066-T01](#) - *Dixie Power's Proposed Tariff Revisions*

[25-506-01](#) - *Deseret Generation & Transmission Cooperative's 2024 Wildland Fire Protection Plan Compliance Report*

Electric Utility Companies

INVESTOR OWNED

PacifiCorp

825 NE Multnomah Street, Ste. 2000
Portland, OR 97232
Tel: (503) 813-5000
Fax: (503) 813-5900
Web: www.pacificorp.com

PacifiCorp dba

Rocky Mountain Power

1407 W North Temple, Ste. 330
Salt Lake City, UT 84116
Tel: (801) 220-2000
Fax: (801) 220-2798
Web: www.rockymountainpower.net

RETAIL COOPERATIVES

Bridger Valley Electric Association, Inc.

40014 Business Loop I-80
Lyman, WY 82937
Mailing Address:
PO Box 399
Mountain View, WY 82939-0399
Tel: (307) 786-2800
(800) 276-3481
Fax: (307) 786-4362
Web: www.bvea.coop

Dixie Escalante Rural Electric Association, Inc. dba Dixie Power

71 E. Highway 56
Beryl, UT 84714
Tel: (435) 439-5311
Fax: (435) 439-5352
Web: www.dixiepower.com

Empire Electric Association, Inc.

801 N. Broadway
PO Drawer K
Cortez, CO 81321-0676
Tel: (970) 565-4444
(800) 709-3726
Fax: (970) 564-4404
Web: www.eea.coop
www.empireelectric.org

Garkane Energy Cooperative, Inc.

120 W. 300 S.
PO Box 465
Loa, UT 84747-0465
Tel: (435) 836-2795
(800) 747-5403
Fax: (435) 836-2497
Web: www.garkaneenergy.com

Moon Lake Electric Association, Inc.

188 W. 200 N.
PO Box 278
Roosevelt, UT 84066-0278
Tel: (435) 722-2448
(801) 619-3700
(800) 437-9056
Fax: (435) 722-3752
Web: www.mleainc.com

Mt. Wheeler Power, Inc.

1600 Great Basin Blvd
PO Box 151000
Ely, NV 89301-1000
Tel: (775) 289-8981
(800) 977-6937
Fax: (775) 289-8987
Web: www.mwpower.net

Raft River Rural Electric Cooperative, Inc.

250 N. Main St.
PO Box 617
Malta, ID 83342-0617
Tel: (208) 645-2211
(800) 342-7732
Fax: (208) 645-2300
Web: www.rrelectric.com

Wells Rural Electric Company

1451 N. Humboldt Ave.
PO Box 365
Wells, NV 89835-0365
Tel: (775) 752-3328
Fax: (775) 752-3407
Web: www.wrec.coop

WHOLESALE COOPERATIVE**Deseret Generation & Transmission Cooperative**

10714 South Jordan Gateway, Ste. 300

South Jordan, UT 84095-3921

Tel: (801) 619-6500
(800) 756-3428
Fax: (801) 619-6599
Web: www.deseretgt.com
www.deseretpower.com

OTHER**South Utah Valley Electric Service District**

803 N. 500 E.
PO Box 349
Payson, UT 84651
Tel: (801) 465-8020
Fax: (801) 465-8017
Web: www.sesdofutah.com

Strawberry Water Users Association

745 N. 500 E.
PO Box 70
Payson, UT 84651
Tel: (801) 465-9273
Fax: (801) 465-4580
Web: www.strawberrywater.com

Ticaboo Utility Improvement District

Highway 276, Mile Marker 27

PO Box 2140

Ticaboo, UT 84533

Tel: (435) 788-8343

Fax: (435) 788-8343

Web: www.ticabooid.com

Natural Gas Utilities Overview

Questar Gas Company dba Enbridge Gas Utah (EGU) provides natural gas distribution services to over one million customers and is the only natural gas utility whose rates are regulated by the PSC. EGU owns or has access to natural gas production resources (i.e., “cost-of-service gas”) to meet a portion of its customers’ gas demand. In addition, EGU provides other services related to natural gas, such as the transportation of customer-acquired gas commodities including biomethane and renewable natural gas through EGU’s distribution system, the sale of compressed natural gas for use in natural gas vehicles (NGV), the option to purchase renewable natural gas green attributes through the GreenThermSM program, and the option to mitigate carbon emissions from natural gas usage through the voluntary carbon offset program.

Rate Mechanisms

During rate cases, the PSC evaluates system costs, excluding costs of gas supply and transportation, that EGU incurs to provide service to its retail customers. At the conclusion of these proceedings, the PSC sets distribution non-gas (DNG) rates to cover EGU’s costs and provide a fair rate of return on its investments. EGU’s most recent general rate case concluded in December 2022. As part EGU’s acquisition of Dominion Energy Utah, EGU will not increase the non-inflationary adjusted per customer operating and maintenance costs for the period of the next two general rate cases.

The Integrity Management Program is set to recover costs associated with EGU’s U.S. Department of Transportation-required pipeline integrity management program, currently estimated at approximately \$16 million per year. Under this program, EGU is required to conduct ongoing assessments of pipeline integrity and associated risks, collect and analyze pipeline data, and implement preventive and contingent measures to ensure pipeline safety. When integrity management costs actually incurred vary from the projected costs, the difference is maintained in a balancing account. To the extent actual ongoing costs are less than \$16 million per year, the difference will continue to be credited to the deferred account. If they are more than \$16 million per year, the difference will continue to be debited from the deferred account.

EGU also collects revenue through a variety of other mechanisms. For example, at least annually, EGU files a “pass-through” application to adjust its rates to recover the costs of producing its own gas and purchases from others (the gas commodity rate element), as well as the costs associated with gas gathering, storage, and interstate transportation (the supplier non-gas, or SNG, rate element). When actual costs vary from those projected, the difference is maintained in a balancing account. In January 2025, EGU’s pass-through application reflected commodity and SNG costs of \$654 million for Utah customers. Commodity and SNG costs currently represent the majority of the costs of providing natural gas service to EGU’s customers. The rates set in this proceeding reflected an incremental decrease of approximately \$17 million compared to EGU’s previous pass-through filing.

Since 2006, the PSC has approved the use of several other balancing accounts. These balancing accounts track costs and revenues associated with 1) the conservation enabling tariff (CET), allowing EGU to collect a fixed revenue-per-customer on a monthly basis in exchange for promoting customer energy efficiency programs; 2) the energy efficiency (EE) program; and 3) the energy assistance (EA) program for qualified low-income customers.

In June 2010, the PSC approved EGU’s infrastructure tracker (IT) pilot program that allows EGU to track and recover costs it incurs between general rate cases directly associated with replacement of aging infrastructure. These costs are recovered through a surcharge included in all of EGU’s published rate schedules. In November 2024, EGU filed its 2025 replacement infrastructure annual plan and budget indicating its plans to replace high pressure feeder line and intermediate-high pressure belt line segments in various Utah counties, at an estimated cost of \$86.7 million.

In 2020, the PSC approved deferred accounting mechanisms for cost recovery associated with EGU’s rural infrastructure development activities and its sustainable transportation and energy plan (STEP) program. The STEP program concluded in June 2024.

A. Traditional Rate Changes

2025 General Rate Case

On May 1, 2025, EGU filed a general rate case seeking approval to allocate to its customer classes a \$114.7 million incremental increase in required retail revenues, for approval of its proposed base DNG rate design, continuation of its IT program, and various substantive and administrative tariff modifications. EGU’s rate case is being adjudicated and will conclude in FY26.²

² The final order in EGU’s rate case was issued on December 23, 2025, approving a \$60 million rate increase.

Other Rate Changes

In FY25, EGU filed several other rate change applications, all of which the PSC approved. The following information presents the effective dates of the approved rate changes, the PSC-approved revenue changes and, in parentheses, the associated percent change in a typical residential customer's annual bill, assuming consumption of 70 dekatherms ("Dth") per year of natural gas.

Effective July 1, 2024, EGU implemented a rate decrease associated with the gas pass-through account of approximately \$479 million (-29.5 percent) decrease.

Effective November 1, 2024, EGU implemented a rate decrease of approximately \$64.8 million (-1.9 percent) reflecting the following elements: 1) a rate decrease of \$39.5 million (-1.14 percent) associated with the gas pass-through balancing account; 2) a rate increase of \$3.7 million (0.91 percent) associated with the energy efficiency account; 3) a rate decrease of \$22.6 million (-0.69 percent) associated with the CET; 4) a \$0.05 reduction associated with the energy assistance credit; and 5) a rate decrease of \$6.4 million (-0.54 percent) associated with the infrastructure tracker.

Effective January 1, 2025, EGU implemented a rate increase of approximately \$4.2 million (0.35 percent) associated with the infrastructure tracker.

Effective February 1, 2025, EGU implemented a rate decrease of approximately \$12.6 million (-1.39 percent) reflecting the following elements: 1) a \$17.4 million (-1.55 percent) rate decrease associated with the gas pass-through balancing account; and 2) a \$4.78 million (0.10 percent) rate increase associated with the rural expansion account.

B. Other Administrative Rate Changes

Transportation Imbalance Charge

On October 31, 2024, and December 31, 2024, EGU filed applications to update the transportation imbalance charge (TIC). For customers taking transportation service, the TIC is applicable to volumes in excess of a plus or minus five-percent tolerance threshold. Effective November 1, 2024, the PSC approved a decrease to the TIC from \$0.07009 to \$0.06982 per Dth and, effective January 1, 2025, the PSC approved EGU's application for a TIC rate increase to \$0.07641 per Dth.

Carrying Charge

EGU calculates an annual carrying charge and files a letter with the PSC reflecting that rate each year by March 1. This charge becomes effective on April 1 for the

subsequent year and is applied to several EGU accounts. The PSC approved an updated carrying charge of 5.40 percent, an increase from the previous carrying charge of 5.35 percent, to be used from April 1, 2025 through March 31, 2026.

Third-Party Billing Rates

EGU's Tariff Section 8.08 provides that any eligible third party seeking to use EGU's bill to charge customers must pay a per-line rate. This cost per-line rate is based on the total cost to produce a bill divided by the minimum number of lines on a bill. The Tariff also directs EGU to calculate the per-line rate and file a letter with the PSC reflecting that rate by March 1 of each year. The approved charge becomes effective on April 1 for the subsequent year, is applied to a minimum of eleven lines, and includes a rate charged for each line above the eleven-line minimum. The PSC approved an effective minimum charge per bill of \$0.19338, and an effective charge of \$0.01758 for each line above the minimum of eleven lines per bill, effective through March 31, 2026.

Resource Planning

A. Integrated Resource Planning

The PSC requires EGU to prepare and file an annual integrated resource plan (IRP) which is used by EGU as a guide for meeting its natural gas requirements on both a day-to-day and long-term basis. The IRP is based on a 20-year planning horizon, emphasizing the near-term future. During FY25, the PSC concluded its evaluation of EGU's IRP for the plan year of June 1, 2024 - May 31, 2025 (2024 IRP) and commenced review of EGU's IRP for the plan year of June 1, 2025 - May 31, 2026 (2025 IRP), filed in June 2025.

B. Natural Gas Conservation and Energy Efficiency Planning

The PSC reviews and approves EGU's annual plan and budget for Energy Efficiency (EE) activities and the market transformation initiative. This plan addresses programs proposed by EGU, meant to encourage and incentivize residential and commercial customers to conserve energy through education and implementation of energy-efficient products, appliances, and construction methods. In January 2025, the PSC approved EGU's proposed 2025 EE programs and market transformation initiative budget of \$30.88 million. EGU estimated an annual savings of 1.03 million Dths (13 percent higher than the 2024 EE programs savings estimate).

In 2025, EGU will continue to offer EE programs. These programs are: ThermWise® Appliance Rebates, ThermWise® Builder Rebates, ThermWise® Business Rebates, ThermWise® Weatherization Rebates, ThermWise® Home Energy Plan, Low Income Efficiency, ThermWise® Energy Comparison Report, and a comprehensive market

transformation initiative. These programs offer rebates, fund training and grants, and provide information to EGU customers, with the goal of decreasing energy consumption.

Other Programs

A. Sustainable Transportation and Energy Plan (STEP) Act

In December 2019, EGU filed requests for approval of 1) a combined heat and power (CHP) natural gas clean air project; 2) \$800,000 per year for three years (totaling \$2.4 million) in funding to the University of Utah's Intermountain Industrial Assessment Center (IIAC) for the provision of research, analysis, and input for conducting energy assessments at manufacturing facilities; and 3) implementation of a regulatory balancing account attendant to these requests.

In August 2021, the PSC approved a settlement stipulation addressing IIAC funding and a STEP balancing account. According to the stipulation, the IIAC was funded at a level of \$500,000 for a two-year period. Issues related to the COVID-19 pandemic resulted in suspension of the IIAC STEP program until March 2021. The program continued from March 2021 through February 2023.

In February 2023, the PSC approved a settlement stipulation that extended the program one additional year beginning in March 2023 at the existing funding level of \$500,000. The settlement stipulation also prevents EGU from requesting another extension of the program and from requesting any funding for another program through the end of the STEP legislation on July 1, 2024.

In August 2024, the PSC approved a refund to customers for the over-collection of the STEP surcharge. The program ended on July 1, 2024 and EGU will be submitting final accounting in FY26.

B. Utility Bill Assistance Program

In 2023, the Utah Legislature passed a bill that established the Utility Bill Assistance Program (UBAP), which provides eligible low-income customers with a bill credit to use against utility service account balances. In March 2023, the PSC approved EGU's proposed tariff changes to describe the UBAP and outline eligibility requirements for customers.

At the end of June 2025, EGU reports it had disbursed 37,000 payments totaling \$7.4 million, and UBAP has a remaining account balance of \$23,386. Additionally, EGU states that it does not intend to make additional funding requests and will settle the account and remove UBAP from its tariff.

NATURAL GAS TECHNICAL CONFERENCES

The PSC sponsored the following technical conferences during FY25:

[Docket No. 24-057-04](#): *Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2024 to May 31, 2025*

- July 8, 2024: EGU presented the IRP overview, including the executive summary, industry overview, customer and gas demand forecast, system capabilities, distribution system action plan, integrity management, environmental review, purchased gas, cost of service gas, gathering, transportation and storage, supply reliability, sustainability, energy efficiency programs, and final modeling results.

[Docket No. 24-057-13](#): *Application of Enbridge Gas Utah to Extend Natural Gas Service to Portage, Utah*

- October 29, 2024: EGU presented the scope, public interest, and industrial interest in expanding service to Portage, Utah under the Rural Expansion Program.

[Docket No. 25-057-03](#): *Application of Enbridge Gas Utah for Approval of the Piceance Development as a Wexpro II Property*

- February 13, 2025: EGU presented the data in support of including the Piceance I property in the Wexpro II agreement.

[Docket No. 25-057-02](#): *Enbridge Gas Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2025 to May 31, 2026*

- March 4, 2025: Review IRP standards and guidelines, review 2024 PSC order regarding IRP, transportation and storage, supply hedging, and supply sourcing by volumes and locations.
- April 10, 2025: Heating season review, IRP project details, hydrogen, rural expansion update, and system integrity.
- May 6, 2025: RFP review, long-term planning, Wexpro matters, and data center update.

[Docket No. 25-057-06](#): *Application of Enbridge Gas Utah to Increase Distribution Rates and Charges and Make Tariff Modifications*

- June 10, 2025: EGU provided responses to data requests regarding return on equity, and capital structure for the 2025 general rate case.
- June 24, 2025: EGU presented information on cost of service in support of its 2025 general rate case.

[Docket No. 23-057-18](#): *Dominion Energy Utah's Replacement Infrastructure 2024 Annual Plan and Budget*

- June 17, 2025: EGU presented a history of why the aging pipelines need to be replaced, including a discussion of inline inspections. Additionally, EGU provided an update on both the belt line and HP replacement projects.

NATURAL GAS DOCKETS

[19-057-25](#) - Informational Filing of Dominion Energy Utah Concerning the Transponder Replacement Program and Request for a Waiver of Applicable Commission Rules

[19-057-33](#) - Application of Dominion Energy Utah for Approval of a Natural Gas Clean Air Project and Funding for the Intermountain Industrial Assessment Center

[19-057-T04](#) - Application of Dominion Energy Utah for the Creation of a Voluntary Renewable Natural Gas Program

[22-057-03](#) - Application of Dominion Energy Utah to Increase Distribution Rates and Charges and Make Tariff Modifications

[22-057-16](#) - Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah

[22-057-22](#) - Dominion Energy Utah's Replacement Infrastructure 2023 Annual Plan and Budget

[23-057-02](#) - Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2023 to May 31, 2024

[23-057-03](#) - Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah

[23-057-13](#) - Application of Dominion Energy Utah to Extend Service to Genola, Utah

[23-057-16](#) - Joint Application of Questar Gas Company dba Dominion Energy Utah and Enbridge Quail Holdings, LLC for Approval of the Proposed Sale of Fall West Holdco, LLC to Enbridge Quail Holdings, LLC

[23-057-17](#) - Dominion Energy Utah's Application for Approval of the 2024 Year Budget for Energy Efficiency Programs and Market Transformation Initiative AND Dominion Energy Utah's Energy Efficiency Reports, 2024

[23-057-18](#) - Dominion Energy Utah's Replacement Infrastructure 2024 Annual Plan and Budget

[23-057-20](#) - Application of Dominion Energy Utah to Amortize the Energy Efficiency Deferred Account Balance AND Dominion Energy Utah's Energy Efficiency Reports, 2024

[24-057-01](#) - Dominion Energy Utah's Energy Efficiency Reports, 2024 AND Application of Dominion Energy Utah to Amortize the Energy Efficiency Deferred Account Balance

[24-057-02](#) - Application of Dominion Energy Utah for Approval of a Special Contract with Snowbird Resort, LLC

[24-057-03](#) - Application of Dominion Energy Utah for Approval of the Horseshoe Bend Development as a Wexpro II Property

[24-057-04](#) - Questar Gas Company d/b/a Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2024 to May 31, 2025

[24-057-05](#) - Dominion Energy Utah's Utility Bill Assistance Program Annual Reports

[24-057-06](#) - Dominion Energy Utah Financial Documents Filed in 2024

[24-057-07](#) - Dominion Energy Utah's Quarterly Line Damage Reports for Calendar Year 2024

[24-057-08](#) - Application of Enbridge Gas Utah for an Adjustment to the Daily Transportation Imbalance Charge; Pass-Through Application of Enbridge Gas Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah; AND Application of Dominion Energy Utah to Increase Distribution Rates and Charges and Make Tariff Modifications

[24-057-09](#) - Pass-Through Application of Enbridge Gas Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah

[24-057-10](#) - Enbridge Gas Utah's Affiliate Transaction Report for the 12 Months Ending December 31, 2023

[24-057-11](#) - Application of Enbridge Gas Utah to Change the Sustainable Transportation Energy Plan (STEP) Rate

[24-057-12](#) - Application of Enbridge Gas Utah for Approval to Expand the Purpose of the Low-Income Portal, and Add Authorized Agencies

[24-057-13](#) - Application of Enbridge Gas Utah to Extend Service to Portage, Utah

[24-057-14](#) - Formal Complaint of Alan Larsen against Enbridge Gas Utah

[24-057-15](#) - Formal Complaint of Dane T. Bartholomew against Enbridge Gas Utah

[24-057-16](#) - Pass-Through Application of Enbridge Gas Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah

[24-057-17](#) - Application of Enbridge Gas Utah for an Adjustment to the Daily Transportation Imbalance Charge

[24-057-18](#) - Application of Enbridge Gas Utah to Amortize the Energy Efficiency Deferred Account Balance

[24-057-19](#) - Application of Enbridge Gas Utah to Amortize the Conservation Enabling Tariff Balancing Account

[24-057-20](#) - Application of Enbridge Gas Utah for an Adjustment to the Low Income/Energy Assistance Rate

[24-057-21](#) - Application of Enbridge Gas Utah to Change the Infrastructure Rate Adjustment

[24-057-22](#) - Enbridge Gas Utah's Application for Approval of the 2025 Year Budget for Energy Efficiency Programs and Market Transformation Initiative

[24-057-23](#) - Enbridge Gas Utah's Replacement Infrastructure 2025 Annual Plan and Budget

[24-057-24](#) - Application of Enbridge Gas Utah to Change the Infrastructure Rate Adjustment

[24-057-25](#) - Application of Enbridge Gas Utah to Change the Rural Expansion Rate Adjustment

[24-057-26](#) - Application of Enbridge Gas Utah for an Adjustment to the Daily Transportation Imbalance Charge

[24-057-T04](#) - Application of Enbridge Gas Utah for Approval to Modify Tariff Section 8.03, Low Income Assistance/Energy Assistance Rate

[24-057-T05](#) - Enbridge Gas Utah's Proposed Revisions to Second Corrected EGU Exhibit 1.0 in Docket No. 24-057-T03 and Exhibits 1.1 and 1.2 in Docket No. 24-057-T04

[25-057-01](#) - Pass-Through Application of Enbridge Gas Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah

[25-057-02](#) - Enbridge Gas Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2025 to May 31, 2026

[25-057-03](#) - Application of Enbridge Gas Utah for Approval of the Piceance Development as a Wexpro II Property

[25-057-04](#) - Application of Enbridge Gas Utah for Renewal of the Low-Income Assistance Program Portal

[25-057-05](#) - Enbridge Gas Utah's Energy Efficiency Reports, 2025;

Dominion Energy Utah's Energy Efficiency Reports, 2024; AND Application of Dominion Energy Utah to Amortize the Energy Efficiency Deferred Account Balance

[25-057-06](#) - Enbridge Gas Utah's General Rate Case

[25-057-07](#) - Enbridge Gas Utah's Quarterly Integration Progress Reports for 2025

[25-057-08](#) - Enbridge Gas Utah's Quarterly Line Damage Reports for Calendar Year 2025

[25-057-09](#) - Enbridge Gas Utah Financial Documents Filed in 2025

[25-057-10](#) - Application of Enbridge Gas Utah for Approval of the Piceance Development Phase II as a Wexpro II Property

[25-057-T01](#) - Enbridge Gas Utah's Annual Calculation of the Third-Party Billing Rate and Request for Tariff Change

[25-057-T02](#) - Review of the Carrying Charges Applied to Various Enbridge Gas Utah Account Balances

[25-057-T03](#) - Application of Enbridge Gas Utah to Modify Section 5.08 of its Tariff

Natural Gas Companies

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Telecommunications Utilities Overview

In FY25, Utah's ILECs served approximately 139,125 traditional landline telephone accounts, while CLECs served approximately 234,805. Wireless carriers (traditional) served about 3.17 million accounts/customers. In addition, VoIP carriers provided voice service to approximately 208,774 lines/accounts. Overall, local exchange and voice service in Utah is characterized by intra-industry competition among local exchange carriers, wireless telecommunications providers, and VoIP companies. As a result of the options that are available to customers, the total number of traditional landline accounts in Utah has declined from a peak of 1.2 million in 2001, to 0.37 million currently, even as the state has seen increases in population, households, and businesses.

CenturyLink QC ("CenturyLink") is the largest certificated telecommunications provider, and the largest ILEC in the state, serving most urban and suburban areas. It operates under state pricing flexibility rules and faces both intra-industry and inter-modal competition. Senate Bill 269 (S.B. 269), passed in the 2025 legislative session, modified CenturyLink's obligation to provide service to customers by designating areas served by incumbent carriers under pricing flexibility rules as competitive zones after July 1, 2025. S.B. 269 ended both CenturyLink's universal service fund eligibility and the carrier of last resort obligation on a going-forward basis, but still requires CenturyLink to provide basic residential service to existing customers.

Currently, the PSC sets UUSF distributions through regulation, using a statutory framework for the nineteen Rural Incumbents. These Rural Incumbents generally do not

CLEC – Competitive Local Exchange Carrier. These carriers compete directly with CenturyLink.

ETC – Eligible Telecommunications Carrier. A carrier that has been granted ETC status (for either the Federal or State Lifeline programs) by the PSC.

ILEC – Incumbent Local Exchange Carrier. These are the legacy phone companies that have an obligation to serve. This category includes CenturyLink and the Rural Incumbents.

Lifeline – A low-income assistance program where qualifying recipients receive either a discount off their monthly bill or, in the case of some wireless providers, a complete basic service.

Rural Incumbent – A legacy ILEC with an obligation to serve within its defined service territory. These carriers serve populated areas of the state not served by CenturyLink.

UUSF – Utah's Universal Public Telecommunications Service Support Fund.

VoIP – Voice over Internet Protocol.

face competition³ from CLECs but, like CenturyLink, they compete with both wireless and VoIP carriers. Many of these companies are part of larger corporate entities that also compete in the wireless, internet, video, and VoIP markets. The PSC does not regulate the rates or service quality of wireless providers, toll resellers, video providers, internet service providers, or VoIP companies.

In addition, during FY21, the PSC designated two new carriers-of-last-resort (those that have an obligation to serve all customers within their designated service areas). These carriers' service areas overlap with the service area of an existing ILEC. The PSC included limitations on duplicating facilities in the orders granting operating authority to these companies and adopted new rules to address the issues raised by these designations. The two carriers started providing service in FY23.

The other major providers of telephone service are the CLECs. Since 1995, the PSC has received 362 applications from CLECs for Certificates of Public Convenience and Necessity (CPCN) and granted 283 (some of which have been canceled or withdrawn over the years). At the close of FY25, there were approximately 175 currently certificated CLECs. Of these, 41 made at least one payment into the UUSF during FY25. VoIP carriers do not require CPCNs to operate in the state. In FY25, 82 VoIP carriers paid into the UUSF.

Most of Utah's active CLECs provide service exclusively to business customers. Most CLECs use at least some network elements of CenturyLink's public telephone network.

UUSF – Historical Context and Current Policy

The UUSF is a program under which the PSC distributes funds from surcharges collected from customers and paid into the UUSF by Utah telephone providers. The statutory purpose of the UUSF is to provide a mechanism for a qualifying carrier of last resort to obtain specific, predictable, and sufficient funds to deploy and manage networks capable of providing end-user services including access lines, connections, or wholesale broadband internet access service. The UUSF also funds a low-income Lifeline program for telephone customers. The Legislature has charged the PSC with establishing the UUSF contribution method, which must be both nondiscriminatory and competitively neutral. The PSC has adjusted the per line contribution amount over time to fund the required UUSF disbursements. The contribution amounts were set/changed as follows: \$0.36 June 2018, \$0.60 April 2019, \$0.54 July 2020, \$0.36 July 2021, \$0.71 January 2024, and \$0.98 July 2024.

³ Two subsidiaries of one rural ILEC applied for, and received, permission to compete with another rural ILEC as a carrier of last resort within some areas of the second rural ILEC's service territory in 2021. See Docket Nos. [20-2618-01](#) and [20-2619-01](#).

The Federal Communications Commission (FCC) continues to support the build-out of broadband facilities in un-served or under-served areas of the country. Utah policy facilitates the same objectives by permitting reimbursements from the UUSF for reasonable costs that (a) are incurred by a rural incumbent provider in deploying a broadband fiber-to-the-home network; and (b) cannot reasonably be recovered through rates.

The PSC provided the following disbursements through the UUSF to the Rural Incumbents.

Total FY25 UUSF distributions to Utah rural incumbent local exchange carriers

All West Communications, Inc.	\$3,567,717
Beehive Telephone Company, Inc.	\$2,450,933
Carbon/Emery Telcom, Inc.	\$2,688,969
Central Utah Telephone, Inc.	\$154,899
Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah	\$3,053,733
Direct Communications Cedar Valley, LLC	\$2,479,929
E-Fiber Moab, LLC	\$1,718,622
E-Fiber San Juan, LLC	\$1,578,404
Emery Telephone	\$1,685,256
Gunnison Telephone Company	\$546,660
Hanksville Telcom, Inc.	\$61,166
Manti Telephone Company	\$956,347
Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company	\$633,797
South Central Utah Telephone Association, Inc.	\$8,796,869
STRATA Networks (UBTA-UBET Communications, Inc.)	\$6,505,936
Total:	\$36,879,237

The UUSF also paid the following amounts to the state's ETCs for Lifeline support. ETCs are carriers that provide low-income customers either: 1) a discount on telephone service (typically the ILECs); or 2) no-cost, or low-cost, wireless service. ETC status is granted by the PSC and allows participation in the Federal Lifeline program and may also allow participation in the UUSF Lifeline program.

Total FY25 UUSF Lifeline (Utah Telephone Assistance Program) distributions

All West Communications, Inc.	\$42
Bear Lake	\$11
Beehive Telephone Company, Inc.	\$291
Carbon/Emery Telcom, Inc.	\$5,093
Central Utah Telephone, Inc.	\$252
Citizens Telecommunications Company of Utah d/b/a/ Frontier Communications of Utah	\$1,638
Direct Communications Cedar Valley, LLC	\$1,274
E-Fiber Moab, LLC	\$603
E-Fiber San Juan, LLC	\$378
Emery Telephone	\$1,799
Global Connection Inc. of America d/b/a Standup Wireless	\$130,508
Gunnison Telephone Company	\$81
Hanksville Telcom, Inc.	\$54
i-Wireless, LLC	\$9,013
Manti Telephone Company	\$2,846
Qwest Corporation d/b/a CenturyLink QC	\$7,518
Sage Telecom Communications, LLC d/b/a TruConnect	\$58,310
Skyline Telecom	\$252
South Central Utah Telephone Association, Inc.	\$959
Telrite Corporation dba Life Wireless	\$32,757
TracFone Wireless, Inc.	\$98,658
Virgin Mobile USA, LP/Assurance Wireless	\$38,686
Total:	\$391,023

Certificates of Public Convenience and Necessity and Interconnection Agreements

During FY25, Utah continued to experience interest from potential entrants into the telecommunications sector. The PSC approved 4 CPCN applications and canceled 2 existing CPCN.

Eligible Telecommunications Carriers

During FY25, the PSC granted 4 requests either to be designated as an ETC or to amend an existing designation, to enable the applicant to participate in various federal or state universal service or lifeline programs.

Telecommunications Dockets Summary

The PSC addressed approximately 104 telecommunications dockets in FY25, as follows: (1) 18 dealt with setting UUSF support levels; (2) 7 dealt with issuing or canceling CPCNs due to entry, exit, or reorganization of CLECs; (3) 42 dealt with introducing or amending tariffs and price lists; and (4) 18 dealt with corporate reorganization/restructure, acquisition, or transfer of control. Of the remainder, 4 dealt with ETC carriers, and 4 were customer complaints, among other miscellaneous dockets dealing with telecommunications issues.



TELECOMMUNICATIONS DOCKETS

Annual Report Dockets

[24-040-01](#) - 2023 Annual Report of Central Utah Telephone, Inc. d/b/a CentraCom

[24-041-01](#) - 2023 Annual Report of Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah

[24-042-01](#) - 2023 Annual Report of Emery Telephone d/b/a Emery Telcom

[24-043-01](#) - 2023 Annual Report of Gunnison Telephone Company

[24-046-02](#) - 2023 Annual Report of Manti Telephone Company

[24-050-01](#) - 2023 Annual Report of Navajo Communications Company, Inc. dba Frontier Navajo Communications Company

[24-051-01](#) - 2023 Annual Report of Beehive Telephone Company, Inc.

[24-052-01](#) - 2023 Annual Report of South Central Utah Telephone Association, Inc.

[24-053-01](#) - 2023 Annual Report of UBTA-UBET Communications, Inc. d/b/a STRATA Networks

[24-054-01](#) - 2023 Annual Report of Union Telephone Company, Inc.

[24-576-01](#) - 2023 Annual Report of Skyline Telecom d/b/a CentraCom

[24-2180-01](#) - 2023 Annual Report of All West Communications, Inc.

[24-2201-01](#) - 2023 Annual Report of Bear Lake Communications, Inc.

[24-2302-01](#) - 2023 Annual Report of Carbon/Emery Telcom, Inc.

[24-2303-01](#) - 2023 Annual Report of Hanksville Telcom, Inc.

[24-2419-01](#) - 2023 Annual Report of Direct Communications Cedar Valley, LLC

[24-2618-01](#) - 2023 Annual Report of E Fiber Moab, LLC

[24-2619-01](#) - 2023 Annual Report of E Fiber San Juan, LLC

[25-040-01](#) - 2024 Annual Report of Central Utah Telephone, Inc. d/b/a CentraCom

[25-041-01](#) - 2024 Annual Report of Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah

[25-042-01](#) - 2024 Annual Report of Emery Telephone d/b/a Emery Telcom

[25-043-01](#) - 2024 Annual Report of Gunnison Telephone Company

[25-046-01](#) - 2024 Annual Report of Manti Telephone Company

[25-050-01](#) - 2024 Annual Report of Navajo Communications Company, Inc. dba Frontier Navajo Communications Company

[25-051-01](#) - 2024 Annual Report of Beehive Telephone Company, Inc.

[25-052-01](#) - 2024 Annual Report of South Central Utah Telephone Association, Inc.

[25-053-01](#) - 2024 Annual Report of UBTA-UBET Communications, Inc. d/b/a STRATA Networks

[25-054-01](#) - 2024 Annual Report of Union Telephone Company, Inc.

[25-576-01](#) - 2024 Annual Report of Skyline Telecom d/b/a CentraCom

[25-2180-01](#) - 2024 Annual Report of All West Communications, Inc.

[25-2201-01](#) - 2024 Annual Report of Bear Lake Communications, Inc.

[25-2302-01](#) - 2024 Annual Report of Carbon/Emery Telcom, Inc.

[25-2303-01](#) - 2024 Annual Report of Hanksville Telcom, Inc.

[25-2419-01](#) - 2024 Annual Report of Direct Communications Cedar Valley, LLC

[25-2618-01](#) - 2024 Annual Report of E Fiber Moab, LLC

[25-2619-01](#) - 2024 Annual Report of E Fiber San Juan, LLC

CPCN Dockets

[24-2648-01](#) - Application of Stratus Networks, Inc. for a Certificate of Public Convenience and Necessity to Provide Local Exchange Telecommunications Services in the State of Utah

[24-2650-01](#) - Application of Barr Tell USA Inc. for a Certificate of Public Convenience and Necessity to Provide Facilities-Based, Local Exchange, Interexchange Carrier, and Resold Telecommunications Services within the State of Utah

[24-2653-01](#) - Application of Cablevision Lightpath LLC for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Local Exchange, Access, and Interexchange Telecommunications Services in the State of Utah

[25-2476-01](#) - Application of Bresnan Broadband of Utah, LLC, for the Termination of a Certificate of Public Convenience and Necessity to Provide Public Telecommunications Services within the Cedar City Exchange in and around Cedar City, Utah

[25-2583-01](#) - Petition of RCLEC, Inc. to Surrender its Certificate of Public Convenience and Necessity

[25-2654-01](#) - Application of eNetworks, LLC for a Certificate of Public Convenience and Necessity to Provide Facilities-Based Public Telecommunications Services within the State of Utah

[25-2655-01](#) - Application of Fiber AssetCo LLC for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Public

Telecommunications Services within the State of Utah

ETC Dockets

[10-2521-01](#) - *In the Matter of: Virgin Mobile USA, L.P. Petition for Limited Designation as an Eligible Telecommunications Carrier*

[18-2610-01](#) - *Petition of Viasat Carrier Services, Inc. for Designation as an Eligible Telecommunications Carrier to Receive Connect America Fund Phase II Auction (Auction 903) Support for Voice and Broadband Services*

[20-2549-01](#) - *Petition of Q Link Wireless LLC to Expand its Eligible Telecommunications Carrier Service Area in Utah*

[23-2644-01](#) - *Petition of IM Telecom, LLC d/b/a Infiniti Mobile for Designation as an Eligible Telecommunications Carrier in the State of Utah and to Participate in the Utah Universal Service Fund*

[24-2646-01](#) - *Petition of TruConnect Communications, Inc. for Designation as an Eligible Telecommunications Carrier in the State of Utah*

[24-2651-01](#) - *Petition of Go MD USA LLC for Designation as an Eligible Telecommunications Carrier in the State of Utah for the Limited Purpose of Providing Lifeline Service to Qualifying Customers*

ILEC and CLEC Reorganization Dockets

[24-041-02](#) - *Citizens Telecommunications Company of Utah – Joint Application for all Approvals or Acknowledgments Required under Utah Code for the Transfer of Control of Frontier Communications Parent, Inc., together with: Citizens Telecommunications Company of Utah, Navajo Communications Co., Inc., and Frontier Communications of America, Inc. to Transferee, Verizon Communications Inc.*

[24-046-01](#) - *Application of the Manti Telephone Company for an Order Approving the Acquisition of the Assets*

of the Manti Telephone Company by Lynch Telephone Corporation X

[24-046-03](#) - *Application of the Manti Telephone Company for an Order Approving the Acquisition of the Voting Stock of the Manti Telephone Company by Lynch Telephone Corporation X*

[24-050-02](#) - *Navajo Communications Co., Inc. – Joint Application for all Approvals or Acknowledgments Required under Utah Code for the Transfer of Control of Frontier Communications Parent, Inc., together with: Citizens Telecommunications*

Company of Utah, Navajo Communications Co., Inc., and Frontier Communications of America, Inc. to Transferee, Verizon Communications Inc.

[24-2218-01](#) - *Joint Application for all Approvals or Acknowledgments Required under Utah Code for the Transfer of Control of Frontier Communications Parent, Inc., together with: Citizens Telecommunications Company of Utah, Navajo Communications Co., Inc., and Frontier Communications of America, Inc. to Transferee, Verizon Communications Inc.*

[24-2548-02](#) - *Notice of CBTS Borrower, LLC, Cincinnati Bell Inc., and CBTS Technology Solutions LLC of a Transfer of Indirect Control of CBTS Technology Solutions LLC to CBTS Borrower, LLC*

[24-2617-01](#) - *Hypercube Networks, LLC f/k/a Intrado Communications, LLC's Notice of Transfer of Control to 46 Labs LLC*

[25-2246-01](#) - *Global Crossing Local Services, Inc.'s Notice of Discontinuance of Voice Telecommunications Services*

[25-2249-01](#) - *Notice from Windstream Holdings II, LLC, on behalf of its Subsidiary New Windstream, LLC, Regarding the Proposed Intra-Company Reorganization of Windstream Holdings II, LLC and its Utah Affiliates*

[25-2249-02](#) - *Notice of New Windstream, LLC and its Subsidiaries*

Regarding an Upcoming Indirect Transfer of Control

[25-2287-02](#) - *QuantumShift Communications, Inc. d/b/a vCom Solutions, Inc.'s Notice of Transfer of Indirect Control to AppSmart TGN, Inc.*

[25-2292-01](#) - *QuantumShift Communications, Inc. d/b/a vCom Solutions, Inc.'s Notice of Transfer of Indirect Control to AppSmart TGN, Inc.*

[25-2441-01](#) - *PAETEC Communications, LLC – Notice from Windstream Holdings II, LLC, on behalf of its Subsidiary New Windstream, LLC, Regarding the Proposed Intra-Company Reorganization of Windstream Holdings II, LLC and its Utah Affiliates*

[25-2441-02](#) - *PAETEC Communications, LLC – Notice of New Windstream, LLC and its Subsidiaries Regarding an Upcoming Indirect Transfer of Control*

[25-2511-01](#) - *TracFone Wireless, Inc.'s Notification of Name Change to Verizon Value, Inc. d/b/a TracFone*

[25-2514-01](#) - *Broadview Networks, Inc. – Notice from Windstream Holdings II, LLC, on behalf of its Subsidiary New Windstream, LLC, Regarding the Proposed Intra-Company Reorganization of Windstream Holdings II, LLC and its Utah Affiliates*

[25-2514-02](#) - *Broadview Networks, Inc. – Notice of New Windstream, LLC and its Subsidiaries Regarding an Upcoming Indirect Transfer of Control*

[25-2538-01](#) - Notice from Windstream Holdings II, LLC, on behalf of its subsidiary New Windstream, LLC, Regarding the Proposed Intra-Company Reorganization of Windstream Holdings II, LLC and its Utah Affiliates

[25-2538-02](#) - Windstream NuVox, LLC – Notice of New Windstream, LLC and its Subsidiaries Regarding an Upcoming Indirect Transfer of Control

[25-2607-01](#) - Motorola Solutions Connectivity, Inc.'s Notice of 911 Call Routing Outage Affecting Wireless Subscribers in Utah

Complaint Dockets

[24-049-04](#) - Formal Complaint of Ronald Moore against CenturyLink

[24-049-05](#) - Formal Complaint of Jeff S. Hauser against CenturyLink

[24-049-06](#) - Formal Complaint of Kathy Funk against CenturyLink

[24-2383-01](#) - Agency Action Regarding the Formal Complaint of Jeff S. Hauser against CenturyLink and Rocky Mountain Power

[25-049-01](#) - Formal Complaint of Cathie Chansamone Costanzo against CenturyLink

Other Telecommunications Dockets

[23-049-01](#) - Qwest Corporation d/b/a CenturyLink QC's Petition for Statewide Exemption from Carrier of Last Resort Obligations

[24-087-02](#) - Overpayment of New Cingular Wireless PCS, LLC, an AT&T Company, into the Utah Universal Service Support Fund

Tariff and Price List Dockets

[24-041-T01](#) - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to Grandfather Residential Bundles

[24-049-P02](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing increases the Paper Bill Fee to \$2.00.

[24-049-P04](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing grandfathers all Core Connect plans, including Core Connect 1 and Unlimited Business Voice Line.

[24-049-P05](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing

grandfathers Private Line DS-1 and DS-3 Services.

[24-049-P06](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing increases by up to \$5.00 the monthly recurring charge (MRC) for various phone (voice) features.

[24-049-P07](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing proposes to increase the monthly rate for Non-Listed and Non-Published Numbers by \$2.00.

[24-049-P08](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing increases the monthly rates for flat rated, Message Rate and measured access lines and multiple packaged services for residential customers.

[24-049-P09](#) - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing grandfathers Directory Assistance Call Completion Service and will no longer be available.

[24-050-T01](#) - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions to Grandfather Residential Bundles

[24-087-P02](#) - AT&T Enterprises, LLC - Access Services and Network Interconnection Services - In this filing AT&T Enterprises, Inc. adopts the AT&T Corp.'s tariffs in its entirety. AND AT&T Corp.'s Notification of Internal

Corporate Restructuring and Name Change into AT&T Enterprises, LLC

[24-2204-P04](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - Interexchange Telecommunications Service Price List - This filing grandfathers all Core Connect plans, including Core Connect Unlimited and Unlimited Business Voice LD.

[24-2204-P05](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - Interexchange Telecommunications Service Price List - This filing increases the monthly rate for CenturyLink Unlimited, Stand Alone Unlimited Long Distance, Home Phone II Per Minute, CenturyLink Business Bundle Unlimited, and Business Line Unlimited.

[24-2204-P06](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - Interexchange Telecommunications Service Price List - This filing grandfathers Directory Assistance Call Completion Service and will no longer be available.

[24-2204-P07](#) - CenturyLink Communications, LLC d/b/a Lumen Technologies Group - Interexchange Telecommunications Service Price List - This filing increases the monthly rate for Home Phone Unlimited LD and Home Phone II Unlimited, grandfathered residential optional calling plans.

[24-2301-P01](#) - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - Switched

Services Price List – Enclosed in this filing are rate increases to SBC Long Distance, LLC monthly out of term rates for multiple Business High Volume Calling plans and monthly charges for Default Plan for Hierarchical Billing.

[24-2405-P02](#) – ACN Communication Services, LLC – The purpose of this filing is to increase monthly recurring charges for residential and business local exchange service plans.

[24-2450-P02](#) – Preferred Long Distance, Inc. dba Telplex Communications dba Telplex – With this submission, Telplex increases its monthly local exchange access line recurring charge following underlying carrier rate increases, and removes the Suspended Service Reactivation Charge, as the charge is ostensibly a duplicate of its reactivation and reinstatement charges.

[24-2457-P02](#) – Metropolitan Telecommunications of Utah, LLC d/b/a MetTel – This filing revises rates for Remote Call Forwarding, Directory Listings, and Features.

[25-043-T01](#) – Gunnison Telephone Company's Proposed Tariff Revisions

[25-049-P01](#) – Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing increases the monthly recurring charge (MRC) for various phone (voice) features, including, but not limited to, Caller ID, Call Waiting, Call Forwarding, and Directory Listings.

[25-049-P02](#) – Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing increases the monthly rates for flat rated, Message Rate and measured access lines and multiple packaged services for business and residential customers.

[25-049-P03](#) – Qwest Corporation d/b/a CenturyLink QC – Private Line Transport Services Price List – This filing revises the adjusted rates for Shared Use arrangements, also called Ratcheting.

[25-049-P04](#) – Qwest Corporation d/b/a CenturyLink QC – Exchange and Network Services Price List – This filing increases the Facility Relocation Cost Recovery Fee.

[25-049-T01](#) – Qwest Corporation d/b/a CenturyLink QC's Proposed Tariff Revisions

[25-051-T01](#) – Beehive Telephone Company, Inc.'s Proposed Tariff Revisions

[25-087-P01](#) – AT&T Corp. – Custom Network Services Price List – The purpose of this filing is to increase rates for AT&T Business Network Services Rate Schedules 1 and 2.

[25-087-P02](#) – AT&T Corp. – AT&T Custom Network Services Price List – The purpose of this filing is to remove the All In One Advantage plan and All In One Advantage term plan.

[25-087-P03](#) – AT&T Corp. – AT&T Custom Network Services Price List – The purpose of this filing is to rename

AT&T Ultravailable Network (UVN)
Service from AT&T Enterprises, LLC to
AT&T Private Dedicated Network
Custom Network Services.

[25-576-T01](#) - Skyline Telecom d/b/a
CentraCom's Proposed Tariff Revisions

[25-2201-T01](#) - Bear Lake
Communications, Inc.'s Proposed Tariff
Revisions

[25-2204-P01](#) - CenturyLink
Communications, LLC d/b/a Lumen
Technologies Group - Interexchange
Telecommunications Service Price List-
This filing increases the monthly rate
for the residential CenturyLink
Unlimited and Stand Alone Unlimited
Long Distance calling plans. In addition,
this filing corrects the monthly
recurring charge for the grandfathered
Home Phone II Per Minute residential
calling plan.

[25-2204-P02](#) - CenturyLink
Communications, LLC d/b/a Lumen
Technologies Group - Local Exchange
Services Price List- In this filing Metro
Private Line service will no longer be
available to new customers or for new
orders from existing customers,
including any Moves, Adds or Changes.

[25-2204-P03](#) - CenturyLink
Communications, LLC d/b/a Lumen
Technologies Group - Interexchange
Telecommunications Service Price List-
In this filing Private Line Service,
Private Line Total Advantage service,
Private Line Express Service, Private
Line MiCTA, and Metro Private Line
service will no longer be available to
new customers or for new orders from

existing customers, including any
Moves, Adds or Changes.

[25-2204-P04](#) - CenturyLink
Communications, LLC d/b/a Lumen
Technologies Group - Interexchange
Telecommunications Service Price List-
This filing makes administrative
changes to various Long Distance
plans.

[25-2405-P01](#) - ACN Communication
Services, LLC - The purpose of this
filing is to increase monthly recurring
charges for residential and business
local exchange service plans.

[25-2419-T01](#) - Direct Communications
Cedar Valley, LLC's Proposed Tariff
Revisions

[25-2457-P01](#) - Metropolitan
Telecommunications of Utah, LLC d/b/a
MetTel - This filing revises rates for
Business Lines

[25-2536-P01](#) - Zayo Group, LLC Price
List - This filing increases the Toll Free
Basic Service Charge and corrects a
previous error to Market Expansion
Line Additional Pathway Non-Recurring
Charge.

[25-2536-P02](#) - Zayo Group, LLC Price
List - This filing increases the rates for
various services

[25-2536-P03](#) - Zayo Group, LLC Price
List - This filing increases the rates for
various services.

[25-2558-P01](#) - Teleport
Communications America, LLC -
Access and Interconnection Services
Price List - The purpose of this filing is

*to rename AT&T Dedicated Ethernet
(ADE) Service from Teleport*

*Communications America, LLC to AT&T
Wavelength Metro (AWM) Services.*

T elecommunications Companies

ILECs

Albion Telephone Company, Inc.
dba ATC Communications
225 West North Street
Albion, ID 83311
Tel: (208) 673-5335
Fax: (208) 673-6200

All West Communications, Inc.
50 West 100 North
Kamas, UT 84036-0588
Tel: (435) 783-4361
Toll Free: (888) 292-1414
Fax: (435) 783-4928
Web: www.allwest.com

Bear Lake Communications
dba CentraCom Interactive
35 South State Street
Fairview, UT 84629
Tel: (435) 427-3331
Toll Free: (800) 427-8449
Fax: (435) 427-3200
Web: www.centracom.com

Beehive Telephone Company, Inc.
dba Beehive Broadband
2000 East Sunset Road
Lake Point, UT 84074
Tel: (435) 837-6000
Toll Free: (800) 629-9993
Fax: (435) 837-6109

Carbon - Emery Telcom Inc.
455 East SR 29
Orangeville, UT 84537
Tel: (435) 748-2223
Fax: (435) 748-5001
Web: www.emerytelcom.com

Central Utah Telephone
dba CentraCom Interactive
35 South State Street
Fairview, UT 84629
Tel: (435) 427-3331
Toll Free: (800) 427-8449
Fax: (435) 427-3200
Web: www.centracom.com

CenturyTel of Eagle, Inc.
dba CenturyLink
100 CenturyLink Drive
Monroe, LA 71203
Tel: (318) 388-9081
Toll Free: (800) 562-3956
Fax: (318) 340-5244
Web: www.centurytel.com

Citizens Telecommunications Company of Utah, Inc.
100 CTE Drive
Dallas, PA 18612
Tel: (570) 631-5003
Fax: (570) 631-8026
Web: www.frontier.com

Direct Communications Cedar Valley, LLC
150 South Main
Rockland, ID 83271
Tel: (801) 789-2800
Fax: (801) 789-8119

**Emery Telephone
dba Emery Telcom**
455 East SR 29
Orangeville, UT 84537-0550
Tel: (435) 748-2223
Fax: (435) 748-5001
Web: www.emerytelcom.net

Farmers Telephone Company, Inc.
26077 Highway 666
Pleasant View, CO 81331
Tel: (970) 562-4211
Toll Free: (877) 828-8656
Fax: (970) 562-4214
Web: www.farmerstelcom.com

Gunnison Telephone Company
29 South Main Street
Gunnison, UT 84634
Tel: (435) 528-7236
Fax: (435) 528-5558
Web: www.gtclco.net

Hanksville Telcom, Inc.
455 East SR 29
Orangeville, UT 84537
Tel: (435) 748-2223
Fax: (435) 748-5222
Web: www.emerytelcom.net

Manti Telephone Company
40 West Union Street
Manti, UT 84642
Tel: (435) 835-3391
Fax: (435) 835-0008
Web: www.mantitel.com

**Navajo Communications Company, Inc.
(UTAH)
dba Frontier Navajo Communications
Company**
1800 41st Street
Everett, WA 98201
Tel: (425) 261-5855
Toll Free: (888) 340-9545
Fax: (425) 258-9597
Web: www.frontier.com

**Qwest Communications, QC
dba CenturyLink QC**
1801 California Street, Third Floor
Denver, CO 80202
Tel: (801) 237-7200
Toll Free: (888) 642-9996
Web: www.centurylink.com

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dba CentraCom Interactive**
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Fairview, UT 84629
Tel: (435) 427-3331
Toll Free: (800) 427-8449
Fax: (435) 427-3200
Web: www.centracom.com

**South Central Utah Telephone Association,
Inc.
dba South Central Communications**
45 North 100 West
Escalante, UT 84726
Tel: (435) 826-0225
Fax: (435) 826-0826
Web: www.socen.com

**UBTA-UBET Communications, Inc.
dba UBTA Communications, Strata
Networks**
211 East 200 North
Roosevelt, UT 84066
Tel: (435) 622-5007

Fax: (435) 646-2000
Web: www.ubtanet.com

Union Telephone Company
850 North Highway 414

Mountain View, WY 82939
Tel: (307) 782-6131
Toll Free: (800) 646-2355
Fax: (307) 782-6913
Web: www.union-tel.com

CLECs

Access One, Inc.
820 West Jackson Blvd., 6th Floor
Chicago, IL 60607
Tel: (269) 381-8888
Toll-Free: (800) 804-8333
Fax: (312) 441-1010
Web: www.accessoneinc.com

ACN Communications Services, Inc.
1000 Progress Place
Concord, NC 28025-2449
Tel: (704) 260-3000
Toll-Free: (877) 226-1010
Fax: (704) 260-3625
Web: www.acninc.com

Affinity Network Incorporated
250 Pilot Road, Ste. 250
Las Vegas, NV 89119
Tel: (407) 260-1011
Fax: (407) 260-1033
Web: www.affinitynetworkinc.com

Airespring, Inc.
7800 Woodley Ave
Van Nuys, CA 91406
Tel: (818) 786-8990
Toll-Free: (888) 389-2899
Fax: (818) 786-9225
Web: www.airespring.com

Airus, Inc.
f/k/a IntelPeer, Inc.
840 S. Canal Street, 7th Floor
Chicago, IL 60607
Tel: (312) 506-0920

Toll-Free: (888) 380-2721
Fax: (312) 506-0931
Web: www.intelepeer.com

All West Utah, Inc.
dba All West World Connect
50 West 100 North
Kamas, UT 84036-0588
Tel: (435) 783-4361
Toll-Free: (888) 292-1414
Fax: (435) 783-4928
Web: www.allwest.net

ANPI Business, LLC
550 West Adams Street, Ste. 900
Chicago, IL 60661
Tel: (866) 629-8200
Toll-Free: (888) 217-6323
Web: www.voyant.com

Arcadian Infracom, Inc.
4579 Laclede Ave., Ste. 341
St. Louis, MO 63108
Tel: (314) 792-4307
Web: <https://arcadianinfra.com>

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4579 Laclede Ave., Ste. 341
St. Louis, MO 63108
Tel: (314) 792-4307
Web: <https://arcadianinfra.com>

AT&T Corp.
One AT&T Way, Room 3B110C
Bedminster, NJ 07921
Tel: (908) 234-7386

Fax: (908) 532-1808
Web: www.att.com

Bandwidth.com CLEC, LLC
900 Main Campus Drive, Ste. 500
Raleigh, NC 27606
Tel: (913) 439-3571
Toll-Free: (855) 513-9666
Fax: (919) 238-9903
Web: www.bandwidthclec.com

BCM One, Inc.
295 Madison, 5th Floor
New York, NY 10017
Toll-Free: (888) 543-2000
Fax: (212) 843-0457
Web: www.bcmone.com

BCN Telecom, Inc.
5320 Holiday Terrace, Suite 4
Kalamazoo, MI 49009
Tel: (908) 470-4700
Fax: (908) 470-4707
Web: www.bcntele.com

BIF IV Intrepid OpCo LLC
250 Vesey Street
Brookfield Place, 15th Floor
New York NY 10281-1023
Tel: (212) 417-7000
Fax: (801) 536-6111
Web: www.intrepidfiber.com

**Blackfoot Communications, Inc.
dba Blackfoot**
1221 North Russell Street
Missoula, MT 59808
Tel: (406) 541-5000
Toll-Free: (866) 541-5000
Fax: (406) 532-1999
Web: www.blackfoot.com

Bresnan Broadband of Utah, LLC
12405 Powerscourt Drive

St. Louis, MO 63131
Tel: (314) 965-0555
Toll-Free: (866) 207-3663
Fax: (314) 288-3555

Broadband Dynamics, LLC
8757 East Via De Commercio, 1st Floor
Scottsdale, AZ 85258
Tel: (480) 941-0444
Toll-Free: (800) 277-1580
Fax: (480) 941-1143
Web: www.broadbanddynamics.net

Broadview Networks, Inc.
1018 West 9th Avenue
King of Prussia, PA 19406
Tel: (610) 755-4446
Toll-Free: (800) 276-2384
Fax: (347) 287-0845
Web: www.broadviewnet.com

Broadvox-CLEC, LLC
75 Erieview Plaza, Suite 400
Cleveland, OH 44114
Toll-Free: (844) 276-2386
Fax: (312) 346-2601
Web: www.inteliquent.com

**BT Communications Sales, LLC
a/k/a Concert Communications Sales,
LLC**
11440 Commerce Park Drive, Ste.
1000
Reston, VA 20191
Tel: (703) 755-6733
Toll-Free: (866) 221-8623
Fax: (703) 755-6740
Web: www.btna.com

BullsEye Telecom, Inc.
25925 Telegraph Road, Ste. 210
Southfield, MI 48033
Tel: (248) 784-2500
Toll-Free: (877) 638-2855

Fax: (248) 784-2501
Web: www.bullseyetelecom.com

CBTS Technology Solutions, Inc.
221 East Fourth Street, Ste. 103-1290
Cincinnati, OH 45202
Tel: (513) 397-7772

Central Telcom Services, LLC
dba CentraCom Interactive
35 South State Street
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Tel: (435) 427-3331
Toll-Free: (800) 427-8449
Fax: (435) 427-3200
Web: www.cutel.com

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dba Frontier Communications of Utah
1800 41st Street
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Tel: (425) 261-5855
Toll-Free: (888) 340-9545
Fax: (425) 258-9597
Web: www.frontier.com

Clear Rate Communications, Inc.
55 W Old Woodward Ave., Suite 600
Birmingham, MI 48009
Tel: (248) 556-4500
Toll-Free: (877) 877-4799
Fax: (248) 556-4501
Web: www.clearrate.com

Comcast Phone of Utah, LLC
200 Cresson Blvd
Phoenixville, PA 19460
Tel: (215) 286-8667
Toll-Free: (800) 288-2085
Fax: (215) 286-8414
Web: www.comcast.com

Comtech21, LLC
One Barnes Park South
Wallingford, CT 06492
Tel: (203) 679-7000
Fax: (203) 679-7387

Crexendo Business Solutions, Inc.
1615 South 52nd Street
Tempe, AZ 85281
Tel: (602) 903-7271
Web: www.crexendo.com

Crown Castle Fiber, LLC
2000 Corporate Drive
Canonsburg, PA 15317
Tel: (724) 416-2000
Toll-Free: (888) 583-4237
Fax: (724) 416-2130
Web: www.fiber.crowncastle.com

dishNet Wireline, LLC
f/k/a Liberty-Bell Telecom, LLC
9601 S Meridian Blvd
Englewood, CO 80112-5905
Tel: (303) 831-1977
Toll-Free: (866) 664-2355
Fax: (303) 831-1988
Web: <http://bundles.dish.com>

E Fiber Moab, LLC
429 East State Road 29
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Tel: (435) 748-2223
Toll-Free: (888) 749-1090

E Fiber San Juan, LLC
429 East State Road 29
Orangeville, UT 84537
Tel: (435) 748-2223
Toll-Free: (888) 749-1090

EarthGrid PBC
1 W Barrett Avenue, Suite 5
Richmond, CA 94801

Tel: (833) 327-8441
Toll-Free: (833) 327-8441
Web: www.earthgrid.io

Easton Telecom Services, LLC
Summit II Unit A, 3046 Brecksville
Road
Richfield, OH 44286
Tel: (330) 659-6700
Toll-Free: (800) 222-8122
Fax: (330) 659-9379
Web: www.eastontele.com

Electric Lightwave, LLC
18110 SE 34th St Bldg #1 Ste 100
Vancouver, WA 98683-9418
Tel: (801) 746-2000
Toll-Free: (888) 746-2150
Fax: (801) 505-4200
Web: www.integratelecom.com

Emery Telecommunications & Video, Inc.
P.O. Box 629
Orangeville, UT 84537-0550
Tel: (435) 748-2223
Fax: (435) 748-5001
Web: www.etv.net

ENA Healthcare Services, LLC
618 Grassmere Park Ste 12
Nashville, TN 37211
Tel: (615) 314-6000
Web: www.ena.com

EnTelegent Solutions, Inc.
3800 Warrenton Road, Suite 310
Charlotte, NC 28273
Tel: (704) 323-7488
Toll-Free: (800) 975-7192
Fax: (704) 504-5868
Web: www.entelegent.com

**Eschelon Telecom of Utah, Inc.
dba Integra Telecom**
18110 SE 34th St Bldg #1 Ste 100
Vancouver, WA 98683-9418
Tel: (801) 746-2000
Toll-Free: (888) 746-2159
Fax: (801) 505-4200
Web: www.eschelon.com

ExteNet Systems, LLC
3030 Warrenton Road, Ste. 340
Lisle, IL 60532
Tel: (630) 505-3800
Fax: (630) 577-1365
Web: www.extenetsystems.com

FirstDigital Telecom, LLC
90 South 400 West, Ste. M-100
Salt Lake City, UT 84101
Tel: (801) 456-1000
Toll-Free: (800) 540-9789
Fax: (801) 456-1010
Web: www.firstdigital.com

France Telecom Corporate Solutions, LLC
13775 McLearen Road, Mail Stop 1100
CopperMine Commons Bldg. #2, Ste.
425
Oak Hill, VA 20171-3212
Tel: (703) 375-7323
Toll-Free: (866) 280-3726
Fax: (703) 925-4712

Frontier Communications of America, Inc.
100 CTE Drive
Dallas, PA 18612
Tel: (570) 631-5003
Fax: (570) 631-8026

Fusion Cloud Services, LLC
210 Interstate North Parkway Ste 300
Atlanta, GA 30339

Tel: (678) 424-2400
Toll-Free: (866) 424-5100
Fax: (678) 424-2501
Web: www.fusionconnect.com

GC Pivotal, LLC

180 North Lasalle, Ste 2430
Chicago, IL 60606
Tel: (312) 673-2400
Toll-Free: (866) 226-4244
Fax: (312) 673-2422

Global Connection, Inc. of America

5555 Oakbrook Parkway, Ste. 620
Norcross, GA 30093
Tel: (678) 741-6200
Toll-Free: (877) 511-3009
Fax: (678) 458-6773

Global Crossing Local Services, Inc.

100 Centurylink Drive, Room: 2NW768
Monroe, LA 71203
Tel: (720) 888-1000
Toll-Free: (877) 453-8353
Fax: (720) 225-5877
Web: www.globalcrossing.com

Granite Telecommunications, LLC

100 Newport Avenue Extension
Quincy, MA 02171
Tel: (866) 847-1500
Fax: (866) 847-5500
Web: www.granitenet.com

Greenfly Networks, Inc.

dba Clearfly Communications

222 North 32nd Street, Ste 904
San Francisco, CA 94107
Tel: (406) 580-4530
Toll-Free: (866) 652-7520
Fax: (406) 869-4614
Web: www.clearfly.net

Hudson Fiber Network, Inc.

3030 Warreville Rd., Ste. 340
Lisle, IL 60532
Tel: (630) 505-3800
Toll-Free: (888) 436-3690
Web: www.extenetsystem.com

IDT America Corp.

520 Broad Street, 17th Floor
Newark, NJ 07102
Tel: (973) 428-4854
Toll-Free: (800) 888-9126
Fax: (973) 438-1455

Impact Telecom, Inc.

9250 East Costilla Ave, Ste. 400
Greenwood Village, CO 80112
Tel: (303) 779-5700
Toll-Free: (866) 557-8919
Fax: (303) 779-0500

inCONTACT, Inc.

dba United Carrier Networks

1420 Spring Hill Road, Ste 400
McLean, VA 22102
Tel: (866) 541-0000
Toll-Free: (800) 669-3319
Fax: (866) 800-0007
Web: www.inContact.com

iNetworks Group, Inc.

125 South Wacker Drive, Ste. 2510
Chicago, IL 60606
Tel: (312) 212-0822
Toll-Free: (866) 409-2826
Fax: (312) 422-9201
Web: www.inetworksgroup.com

Integra Telecom of Utah, Inc.

18110 SE 34th Street, Bldg. One, Ste. 100
Vancouver, WA 98683
Tel: (360) 558-6900
Toll-Free: (866) 468-3472
Web: www.integratelecom.com

InTtec, Inc.

1001 South Douglas Highway, Ste. 201
Gillette, WY 82717-2799
Tel: (307) 685-5536
Toll-Free: (888) 682-1884
Fax: (307) 682-2519
Web: www.inttec.biz

Ionex Communications North, Inc.**dba Birch Communications**

2300 Main Street, Ste. 340
Kansas City, MO 64108
Tel: (816) 300-3000
Toll-Free: (888) 772-4724
Fax: (816) 300-3350
Web: www.birch.com

IPDataStream, LLC

4000 SE International Way, Ste. F204
Milwaukie, OR 97222
Tel: (503) 205-4767
Toll-Free: (877) 255-4767
Fax: (866) 912-4768
Web: www.ipdatastream.com

Level 3 Communications, LLC

100 Centurylink Drive, Room: 2NW768
Monroe, LA 71203
Tel: (720) 888-1000
Toll-Free: (877) 453-8353
Fax: (720) 225-5877
Web: www.level3.com

Level 3 Telecom of Utah, LLC

100 Centurylink Drive, Room: 2NW768
Monroe, LA 71203
Tel: (720) 888-1000
Toll-Free: (877) 453-8353
Fax: (720) 255-5877
Web: www.level3.com

Local Access, LLC

11442 Lake Butler Boulevard

Windermere, FL 34786

Toll-Free: (866) 841-7898

Fax: (888) 315-4278

Web: www.localaccessllc.com

Matrix Telecom, LLC**dba Matrix Business Technologies****dba Excel Telecommunications****dba Trinsic Communications****dba Vartec Telcom****dba Lingo**

433 East Las Colinas Blvd., Ste. 500
Irving, TX 75039
Tel: (972) 910-1900
Toll-Free: (888) 411-0111
Fax: (866) 418-9750
Web: www.impacttelecom.com

MCI Communications Services, Inc.**dba Verizon Business Services**

5055 North Point Parkway, 2nd Floor
Alpharetta, GA 30022
Tel: (678) 259-1749
Toll-Free: (888) 605-0469
Fax: (800) 854-7960
Web: www.verizon.com

MCImetro Access Transmission**Services LLC dba Verizon Access****Transmission Services**

5055 North Point Parkway, 2nd Floor
Alpharetta, GA 30022
Tel: (678) 259-1749
Toll-Free: (888) 605-0469
Fax: (800) 854-7960
Web: www.mci.com

McLeodUSA Telecommunications**Services, LLC**

4001 N. Rodney Parham Rd.
Little Rock, AR 72212
Tel: (501) 748-7000
Toll-Free: (800) 347-1991
Web: www.windstream.com

Metropolitan Telecommunications of Utah, Inc. dba MetTel

55 Water Street, 31st Floor
New York, NY 10041

Tel: (212) 607-2004

Toll-Free: (800) 876-9823

Fax: (212) 635-5074

Web: www.mettelagents.com

Motorola Solutions Connectivity, Inc.

42505 Rio Nedo

Temecula, CA 92590

Tel: (951) 719-2120

Toll-Free: (800) 491-1734

Fax: (951) 296-2727

Web: www.motorolasolutions.com

Neighborhood Networks, Inc.

P.O. Box 970968

Orem, UT 84097

Tel: (801) 609-7900

Toll-Free: (844) 889-6641

Fax: (801) 852-0228

Web: www.neighborhoodnetworks.com

Net Talk.com, Inc.

1100 NW 163rd Drive

North Miami, FL 33169

Tel: (305) 621-1200

Fax: (305) 621-1201

Web: www.nettalk.com

Neutral Tandem-Utah, LLC

550 West Adams Street, Ste. 900

Chicago, IL 60661

Tel: (312) 384-8000

Toll-Free: (866) 388-7251

Fax: (312) 346-3276

Web: www.neutraltandem.com

New Horizons Communications Corp.

200 Baker Avenue, Ste 300

Concord, MA 01742

Tel: (339) 222-7518

NextGen Communications, Inc.

275 West Street, Ste. 400

Annapolis, MD 21401

Tel: (410) 349-7097

Toll-Free: (800) 959-3749

Fax: (410) 295-1884

Web: www.telecomsys.net

North County Communications Corp.

3802 Rosecrans Street, Ste. 485

San Diego, CA 92110

Tel: (619) 364-4750

Toll-Free: (619) 364-4700

Fax: (619) 364-4710

Web: www.nccom.com

Onvoy, LLC

dba Onvoy Voice Services

10300 6th Avenue North

Plymouth, MN 55441-6371

Tel: (736) 230-2036

Toll-Free: (800) 933-1224

Fax: (736) 230-4200

Web: www.inteliquent.com

PAETEC Communications, LLC

4001 N. Rodney Parham Rd.

Little Rock, AR 72212

Tel: (501) 748-7000

Toll-Free: (800) 347-1991

Web: www.windstream.com

Peerless Network of Utah, LLC

222 South Riverside Plaza, Ste. 2730

Chicago, IL 60606

Tel: (407) 260-1011

Fax: (407) 260-1033

Preferred Long Distance, Inc.

dba Telplex Communications

dba Ringplanet

16830 Ventura Blvd., Ste. 350
Encino, CA 91436-1716
Tel: (818) 380-9090
Toll-Free: (888) 235-2026
Fax: (818) 380-9099
Web: www.pldtel.com

Prestige Broadband, LLC
224 South Main St, Ste. 535
Springville, UT 84663
Tel: (801) 210-2099
Toll-Free: (888) 783-3327
Web: www.prestigebroadband.com

QuantumShift Communications, Inc.
dba vCom Solutions
12657 Alcosta Blvd., Ste. 418
San Ramon, CA 94583
Tel: (415) 209-7044
Toll-Free: (800) 804-8266
Fax: (415) 415-1458
Web: www.quantumshift.com

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dba CenturyLink QCC
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Monroe, LA 71203
Tel: (303) 992-1400
Toll-Free: (800) 362-1228
Fax: (303) 296-2782
Web: www.qwest.com

RCLEC, Inc.
20 Davis Drive
Belmont, CA 94002
Tel: (650) 472-4100
Toll-Free: (888) 898-4591
Fax: (888) 528-7464

Redline Phone, Inc.
2607 Decker Lake Blvd, Ste. 100
West Valley City, UT 84119
Tel: (801) 217-9000
Web: www.redlinephone.com

RingSquared Telecom LLC
P.O. Box 720128
Oklahoma City, OK 73172-0128
Tel: (214) 932-9293

Skybeam, LLC dba Rise Broadband
61 Inverness Drive East, Ste 250
Englewood, CO 80112
Tel: (303) 705-6522
Toll-Free: (844) 411-7473
Fax: (303) 330-0702
Web: www.risebroadband.com

Sorenson Communications, Inc.
4192 South Riverboat Road
Salt Lake City, UT 84123
Tel: (801) 287-9400
Fax: (801) 281-3294
Web: www.sorenson.com

South Central Communications
Telecom Services, LLC
P.O. Box 555
Escalante, UT 84726
Tel: (435) 826-4211
Fax: (435) 826-4900
Web: www.socen.com

Spectrotel, Inc.
dba OneTouch Communications
dba Touch Base Communications
3535 State Highway 66, Ste. 7
Neptune, NJ 07753
Tel: (732) 345-7000
Toll-Free: (888) 700-5830
(Residential)
Fax: (732) 345-7893
Web: www.spectrotel.com

SummitIG, LLC
151 Southhall Lane, Ste 450
Maitland, FL 32751
Tel: (703) 376-3694

Fax: (703) 652-0743
Web: www.summitig.com

Teleport Communications America, Inc.

One AT&T Way, Room 3B110C
Bedminster, NJ 07921
Tel: (908) 234-7386
Toll-Free: (888) 227-3824
Fax: (908) 532-1808
Web: www.att.com

Teliix, Inc.

2150 W 29th Ave., Ste. 200
Denver, CO 80211
Tel: (303) 629-8301
Toll-Free: (888) 483-5429
Fax: (303) 629-8344
Web: www.teliix.com

Teltrust Corporation

3783 South 500 West, Ste. 6
Salt Lake City, UT 84115
Tel: (801) 260-9020
Toll-Free: (866) 260-9020
Fax: (801) 265-8181
Web: www.teltrust.com

Time Warner Cable Business LLC

12405 Powerscourt Drive
St. Louis, MO 63131
Tel: (833) 224-6603
Fax: (314) 288-3555
Web: www.spectrum.com

Velocity, A Managed Services Company, Inc.

7130 Spring Meadows Drive West
Holland, OH 43528-9296
Tel: (419) 868-9983
Toll-Free: (800) 983-5624
Fax: (419) 868-9986
Web: www.velocity.org

Veracity Networks, LLC

170 W Election Road, Ste 200
Draper, UT 84020
Tel: (801) 379-3000
Fax: (801) 373-0682
Web: www.veracitynetworks.com

Vitcom, LLC

4118 – 14th Avenue, Ste. 101
Brooklyn, NY 11219
Tel: (212) 571-4000
Toll-Free: (877) 766-1199

**Western Safety Communications, Inc.
f/k/a Intrado Communications, Inc.**

1601 Dry Creek Drive
Longmont, CO 80503
Tel: (720) 494-5800
Fax: (720) 494-6600
Web: www.intrado.com

Wholesale Carrier Services, Inc.

12350 NW 39th Street
Coral Springs, FL 33065
Tel: (954) 227-1700
Toll Free: (888) 940-5600
Fax: (561) 750-7244
Web: <http://www.wcs.com/>

Wide Voice, LLC

410 South Rampart, Ste. 390
Las Vegas, NV 89145
Tel: (702) 553-3007
Toll-Free: (844) 844-8444
Fax: (702) 825-2582
Web: www.widevoice.com

WilTel Communications, LLC

100 Centurylink Dr, Room: 2NW768
Monroe, LA 71203
Tel: (720) 888-1000
Toll-Free: (877) 453-8353
Fax: (720) 225-5877
Web: www.level3.com

**WiMacTel, Inc.
dba Intellicall Operator Services of
North America**

6420 6A Street, SE, Ste 200 A
Calgary, AB T2H 2B7
Tel: (800) 820-4680
Toll-Free: (888) 476-0881
Fax: (877) 476-0890
Web: www.wimactel.com

Windstream NuVox, LLC
4001 North Rodney Parham
Little Rock, AR 72212
Tel: (501) 748-7000
Web: www.windstream.com

Xmission Networks, LLC
51 East 400 South, Ste. 100
Salt Lake City, UT 84111
Tel: (801) 539-0852
Toll-Free: (877) 964-7746
Fax: (801) 539-0853
Web: www.xmission.com

XO Communications Services, LLC
22001 Loudoun County Parkway

Ashburn, VA 20147
Tel: (703) 547-2000
Toll-Free: (888) 575-6398
Fax: (703) 547-2881
Web: www.xo.com

XYN Communications of Utah, LLC
8275 South Eastern Avenue, Ste. 200
Las Vegas, NV 89123
Tel: (504) 832-1894

YMax Communications Corp.
P.O. Box 6785
West Palm Beach, FL 33405-6785
Tel: (561) 290-8336
Toll-Free: (888) 370-5005
Fax: (561) 586-2328
Web: www.ymaxcorp.com

Zayo Group, Inc.
1401 Wynkoop St., Ste 500
Denver, CO 80202
Tel: (303) 381-4683
Toll-Free: (800) 390-6094
Fax: (303) 226-5922
Web: www.zayo.com

ETCs

Blue Jay Wireless, LLC
5010 Addison Circle
Addison, TX 75001
Tel: (972) 788-8860
Web: www.bluejaywireless.com

**Budget Prepay, Inc.
dba Budget Mobile**
1325 Barksdale Blvd., Ste. 200
Bossier City, LA 71111
Tel: (407) 740-8575

Cricket Communications, Inc.
10307 Pacific Center Ct.
San Diego, CA 92121
Tel: (858) 882-6000
Fax: (858) 882-6010
Web: www.mycricket.com

**Global Connect, Inc.
dba Stand Up Wireless**
5555 Oakbrook Parkway, Ste. 620
Norcross, Georgia 30093
Tel: (678) 741-6200
Toll-Free: (800) 544-4441

Fax: (678) 741-6333
Web: www.standupwireless.com

i-wireless, LLC

1 Levee Way, Ste. 3104
Newport, KY 41071
Tel: (770) 956-7525
Web: www.iwireless.com

Q Link Wireless, LLC

499 Sheridan Street, Ste. 300
Dania, FL 33004
Tel: (678) 672-2837
Web: www qlinkwireless.com

Telrite Corporation

dba Life Wireless

4113 Monticello Street
Covington, GA 30014
Web: www.telrite.com

Tempo Telecom, LLC

3060 Peachtree Road NW, Ste. 1065
Atlanta, GA 30305
Tel: (770) 235-1415
Web: www.mytempo.com

TracFone Wireless, Inc.

dba Safelink Wireless

9700 North West 112th Avenue
Miami, FL 33178
Tel: (305) 715-3733
Web: www.tracfone.com

Virgin Mobile USA, L.P.

dba Assurance Wireless

6391 Sprint Parkway
Mailstop: KSOPHT0101-Z2400
Overland Park, KS 66251
Tel: (913) 762-5929
Fax: (908) 607-4823
Web: www.virginmobileusa.com

Relay Utah Overview

Telecommunications Relay Service & Equipment Distribution Program

The PSC began administering the Relay Utah program in 1987 with the goal of providing telecommunications access and equipment to those who are deaf, hard of hearing, or speech challenged. Through the Relay Utah program, those with hearing or speech challenges have multiple service and equipment options including video relay, internet protocol relay, captioned telephones, application software, amplified telephones, and wireless devices. Relay services have expanded to include Spanish language, Speech-to-Speech, Voice Carry Over, Captioned Telephone, and Hearing Carry Over.

Funding

The Relay Utah program is funded from the UUSF. Expenditures for FY25 totaled \$526,964 and were used for the following purposes:

1. Purchase and distribution of telecommunications devices.
2. Providing Telecommunications Relay Services (TRS) and Captioned Telephone Services (CTS) for individuals who are deaf, hard of hearing, or speech challenged.
3. General program administration and consumer education.

Consumer Education

The PSC collaborates with Penna Powers for marketing, outreach, public relations, education, and grassroots activities for relay services and equipment distribution. Each year, Penna Powers and the PSC utilize print, television, and social media advertising to raise awareness of Relay Utah. The PSC contracts with Hamilton Relay for its TRS and CTS and has different types of phones available for testing by individuals with hearing loss. Hamilton Relay provides a full-time in-state coordinator who provides outreach and education concerning relay services and equipment.

Outreach Activities

Outreach events provide educational information concerning equipment and service options.

Outreach Events During FY25

6/30/25 North Davis Activity Center Health Fair
6/27/25 Road to Independence Annual BBQ and Resource Fair
6/18/25 River's Bend Senior Center Presentation
6/9/25 Liberty Senior Center
6/5/25 Utah Aging Services Webinar Presentation
6/2/25 North Davis Senior Activity Center Presentation
5/28/25 Central Davis Senior Activity Center Presentation
5/20/25 South Davis Senior Activity Center Presentation
5/16/25 Southern Utah Senior Conference
5/14/25 UALA (Utah Assisted Living Association) Conference
5/12/25 Provo Health & Wellness Fair
5/7-5/8/25 HHAU (Home Health and Hospice Association)
5/2/25 Riverdale Senior Center Health Fair
4/24/25 Golden Hours Senior Center Presentation
4/21/25 Utah Department of Health Sevier County Spring Health Fair
4/17/25 Spanish Fork Senior Center Presentation
4/16/25 Active Re-Entry presentation to staff
4/8/25 Workability Job Fair
4/2-4/3/25 Utah Public Health Association Conference
3/27/25 UVU Spring Health & Wellness Fair
3/26/25 Bear River Senior Center Health Fair
3/1/25 Special Olympics Health Fair
2/26/24 USU Health & Wellness Expo
12/13/24 Jordan School District Speech Language Pathologists and Audiologists
11/13-11/14/24 Senior Expo St. George
11/13/24 UVU Health and Wellness Fair
11/8/24 MAG Caregiver Conference
10/15-10/16/24 Layton Senior Expo
10/10-10/11/24 Salt Lake Senior Expo
10/8/24 Winchester Estates Mobile Home Community Senior Expo
10/2/24 Golden Hours Senior Center presentation
10/2-10/3/24 UHCA Fall Conference
10/1/24 Disability IN Utah Summit
9/26/24 South Jordan Senior Health & Wellness Fair
9/18/24 Hyrum Senior Center Presentation
8/19/24 West Valley Senior Safety Fair
7/19/24 Salt Lake City Junior League Care Fair
7/16/24 Cache County Senior Center Presentation
7/15/24 Ability 1st Utah Presentation to Staff
7/9/24 Davis County Senior Health Fair

Equipment Training and Distribution

The PSC employs one full-time and two part-time employees who provide equipment distribution, training, repairs, and outreach throughout Utah. Employees respond to questions by phone, email, and text regarding equipment, service, and training. This approach improves customer service and reduces unnecessary on-site visits. For FY25, the Relay Utah equipment and training distribution program issued and serviced 52 telecommunications devices to clients.

Community Feedback

Utah Code Ann. § 54-8b-10(7) states, “The [PSC] shall solicit advice, counsel, and physical assistance from deaf, hard of hearing, or severely speech impaired individuals and the organizations serving [them] in the design and implementation of the program.” The PSC attends quarterly meetings with the Relay Utah Consumer Council (RUCC). The RUCC is comprised of representatives of different organizations including individuals who are deaf, hard of hearing, or speech challenged, including individuals who use the services provided by the PSC. The RUCC meetings are held in conjunction with Hamilton Relay for members to actively provide feedback and ideas of how to best meet the needs of relay consumers in Utah.

Relay Utah Website

The Relay Utah website can be found at relay.utah.gov. The website includes information on qualifying and applying for telecommunications equipment. Relay Utah also maintains a Facebook page.

Relay Utah Demo Room

To assist individuals with hearing issues, the Relay Utah office, located at 168 N. 1950 W., Suite 103, Salt Lake City, has a demo room that contains an induction audio loop system that assists individuals who use hearing aids or cochlear implants with telecoil (t-coil) capability. The demo room is open to the public and has different types of phones available for testing by individuals with hearing loss. The Robert G. Sanderson Community Center in Taylorsville and its satellite office in St. George also have demo rooms.

Water Utilities Overview

Most Utah residences and businesses receive culinary water from municipal systems, quasi-governmental special improvement districts, or water districts, none of which are subject to PSC regulation. Similarly, the PSC does not regulate irrigation water that is delivered by irrigation cooperatives in Utah. However, the PSC is charged by the legislature with regulating private water companies that offer culinary and irrigation water to the public to ensure their customers have access to safe and reliable water service at just and reasonable rates.

Water and Sewer Companies

Most private water and sewer companies are established as non-profit cooperatives, with control and ownership of the company transferring to the lot owners as the lots are sold. As long as a developer retains effective voting control of the water company, the water and sewer companies are subject to the PSC's jurisdiction. Once the lot owners/water users attain voting control, the PSC no longer retains jurisdiction.

The PSC adjudicates the status of water and sewer companies informally unless that status is contested. While a company is subject to PSC jurisdiction, it is required to: hold a Certificate of Public Convenience and Necessity (CPCN), operate under a PSC-approved tariff, and obtain approval from the PSC for all rates. A company that is verified as a customer-owned and operated cooperative is issued an informal letter of exemption from regulation.

PSC Jurisdiction

As with other utilities, the PSC exercises regulatory jurisdiction over rates and charges in water and sewer company tariffs. Water and sewer company rate cases are relatively infrequent and are usually resolved collaboratively. The PSC also adjudicates consumer complaints regarding water companies, as it does with other utilities.

FY25 Activities

During FY25, Legacy Sweetwater, Inc., filed and subsequently withdrew an application for Exemption from PSC regulation (Docket No. 25-2280-02). Legacy Sweetwater, Inc., also filed and subsequently withdrew a request for a rate increase (Docket No. 25-2280-01).

The PSC is adjudicating ongoing complaints against Legacy Sweetwater (Docket No. 25-2280-04). This will go on into FY26.

Kayenta Water Users, Inc., filed its intent to pursue a water rate increase (Docket No. 25-2181-01). The application is expected in FY26.

Pine Valley Irrigation Company filed its intent to pursue a water rate increase (Docket No. 25-2179-01). The application is expected in FY26.

Lakeview Water Corporation filed its intent to pursue a water rate increase (Docket No. 25-540-01). The application is expected in FY26.

Mountain Sewer Corporation filed its intent to pursue a water rate increase (Docket No. 25-097-01). The application is expected in FY26.

A rate increase application is ongoing for Highlands Water Company, Inc. Hearings are scheduled for April 2026. (Docket No. 24-010-01).

The PSC approved a settlement stipulation and associated tariff changes for a rate increase by WaterPro, Inc. (Docket No. 24-2443-01).

The PSC granted exemptions from regulation to Crimson Ridge Phase Two Water Company, LLC (Docket No. 24-2652-01) and Mountain Green Mutual Water Company (Docket No. 23-2643-01).

The PSC granted a motion to voluntarily dismiss the application of Highlands Water Company, Inc. to update its service area (Docket No. 23-010-01).



WATER DOCKETS

[23-001-04](#) - *Formal Complaint of Ronda and Martell Menlove against Bridgerland Water Company*

[23-010-01](#) - *Highlands Water Company, Inc.'s Request to Update its Service Area*

[23-2643-01](#) - *Application of Mountain Green Mutual Water Company for Exemption*

[24-001-02](#) - *Investigation re: Status of Bridgerland Water Company's Interconnection with Garden City and Reasonableness of Existing Rates*

[24-010-01](#) - *Highlands Water Company, Inc.'s Notice of Intent to Request a Rate Review*

[24-067-01](#) - *Formal Complaint of Joshua Craigle, Paige Guion, Kris Patten, John Concannon, William A. Whitaker, Daniel Ross, Lynn Kelley, Jeffrey & Julie Arrington, Susan Booth, Kristine Weston, Maria Solorio, Dillon Morrison, and Rodney Gibb against Wanship Water Company, LLC*

[24-2443-01](#) - *WaterPro, Inc.'s Application for Culinary Water Rate Increase*

[24-2649-01](#) - *Application of Wilderness Acres No. 20 Property Owners Association for Exemption*

[24-2652-01](#) - *Application of Crimson Ridge Phase Two Water Company LLC for Exemption*

[25-097-01](#) - *Mountain Sewer Corporation's Request for a Rate Increase*

[25-540-01](#) - *Lakeview Water Corporation's Request for a Rate Increase*

[25-2179-01](#) - *Pine Valley Irrigation Company's Request for a Rate Increase*

[25-2280-01](#) - *Legacy Sweetwater, Inc.'s Request for a Rate Increase*

[25-2280-02](#) - *Request of Legacy Sweetwater, Inc. for Exemption*

[25-2443-01](#) - *WaterPro, Inc.'s Application for Culinary Water Rate Increase*

Water and Sewer Companies

Bridgerland Water Company, Inc.

Bridgerland Village
Garden City, UT 84028
Tel: (435) 757-6840
Fax: (435) 755-3009

Cedar Ridge Distribution Company

12435 North Hillcrest Drive
Deweyville, UT 84309
Tel: (435) 257-7152

**Coyotes-N-Cowboys Linecamp
Subdivision, LLC**

1770 South SR 22
Antimony, UT 84712
Tel: (435) 624-3216
Fax: (435) 624-3211

Dammeron Valley Water Works, LLC

1 Dammeron Valley Drive East
Dammeron Valley, UT 84783
Tel: (435) 574-2295
Fax: (435) 656-0504

Eagle's Landing Water Company, LLC

9155 North Cedar Pass Road
Eagle Mountain, UT 84005
Tel: (801) 794-9559
Fax: (801) 794-9669

Elk Ridge Estates Water Company

P.O. Box 100013
Alton, UT 84710
Tel: (435) 648-2464
Fax: (800) 299-6201

Falcon Crest Water Company, LLC

C/O Lone Peak Realty & Management
4115 South 430 East, Ste. 201
Salt Lake City, UT 84107
Tel: (801) 268-1087
Fax: (801) 262-7937

Grand Staircase Water Company, LLC

101 Larkspur Landing Circle, Ste. 310
Larkspur, CA 94939
Tel: (415) 925-8000

**Harmony Mountain Ranch Water
Company**

2116 North Canyon Greens Drive
Washington, UT 84780
Tel: (435) 531-1717
Fax: (435) 627-9383

**Hi-Country Estates Homeowners
Association**

dba Hi-Country Estates Phase #1 Water
Company
124 Hi-Country Road
Herriman, UT 84065
Tel: (801) 254-2360
Fax: (801) 505-4664

Hidden Creek Water Company

5225 Alvera Cir
Salt Lake City, UT 84117
Tel: (801) 272-3525
Fax: (801) 277-6691

Highlands' Water Company, Inc.

5880 North Highland Drive
Mountain Green, UT 84050
Tel: (801) 876-2510
Fax: (801) 876-2510

**Horseshoe Mountain Ranch Estates
Owners Assoc., Inc.**

10160 Roseboro Road
Sandy, UT 84092
Tel: (801) 572-4728
Fax: (801) 572-7456

Kayenta Water Users, Inc.

dba KWU, Inc.
800 North Kayenta Parkway
Ivins, UT 84738
Tel: (435) 628-7234
Fax: (435) 628-7707

**Lake Front Estates Water Users
Association**

156 North Main Street
Richfield, UT 84701
Tel: (801) 561-1752
Fax: (801) 561-6083

Lakeview Water Corporation

932 South 6525 East
Huntsville, UT 84317
Tel: (801) 745-2639

Legacy Sweet Water, Inc.

3451 North Triumph Blvd., Garden
Level
Lehi, UT 84043
Tel: (800) 973-3715
Fax: (801) 384-7143

Pine Valley Irrigation Company

316 Diagonal Street
St. George, UT 84770
Tel: (435) 680-2286

Pineview West Water Company

828 Radford Lane
Eden, UT 84310
Tel: (801) 675-1711

Wanship Water Company, LLC

320 Old Farm Road
Coalville, UT 84017
Tel: (435) 336-5584
Fax: (435) 336-2380

WaterPro, Inc.

12421 South 800 East
Draper, UT 84020
Tel: (801) 571-2232
Fax: (801) 571-8054
Web: www.waterpro.net

SEWER COMPANIES**Mountain Sewer Corporation**

932 South 6525 East
Huntsville, UT 84317
Tel: (801) 745-2639

Miscellaneous Dockets

[17-999-18](#) - Public Service
Commission Reports under Utah Code
Ann. § 54-8b-15(16)

[24-999-01](#) - Miscellaneous
Correspondence and Reports
Regarding Electric Utility Services;
2023

[24-999-02](#) - Miscellaneous
Correspondence and Reports
Regarding Gas Utility Services; 2024

[24-999-03](#) - Miscellaneous
Correspondence and Reports
Regarding Telecommunications Utility
Services; 2024

[24-999-05](#) - Annual 47 CFR § 54.314
Certification of Eligible
Telecommunications Carriers to the
Federal Communications Commission
and the Universal Service
Administrative Company

[24-999-06](#) - Pipeline and Hazardous
Material Safety Administration
(PHMSA) Incident Reports and
Miscellaneous Notifications Filed in
2024

[24-999-08](#) - Universal Service and
Speech/Hearing Impaired Funds Status
Reports

[24-999-09](#) - Pipeline and Hazardous
Materials Safety Administration
(PHMSA) Annual Reports for Calendar
Year 2023 of Natural or Other Gas
Transmission and Gathering Systems

[24-999-10](#) - Investigation, Re: Utah
Universal Public Telecommunications
Support Fund Disbursements

[24-999-11](#) - Investigation, Re: Carbon
Reduction Progress Report Outstanding
Issues

[24-999-13](#) - 2024 Universal Service
Fund (USF) CAF Review

[24-999-18](#) - Request of Matthew
Williams for Arbitration

[25-999-01](#) - Miscellaneous
Correspondence and Reports
Regarding Electric Utility Services;
2025

[25-999-02](#) - Miscellaneous
Correspondence and Reports
Regarding Gas Utility Services; 2025

[25-999-03](#) - Miscellaneous
Correspondence and Reports
Regarding Telecommunications Utility
Services; 2025

[25-999-04](#) - Eligible
Telecommunications Carriers' Annual
Lifeline Recertification Filings

[25-999-05](#) - Pipeline and Hazardous
Materials Safety Administration
(PHMSA) Annual Reports for Calendar
Year 2024 of Natural or Other Gas
Transmission and Gathering Systems

[25-999-07](#) - Public Service
Commission Jurisdiction Concerning

Eligible Telecommunication Carrier Designations and Tribal Lands

[25-999-08](#) - Pipeline and Hazardous Material Safety Administration (PHMSA) Incident Reports and Miscellaneous Notifications Filed in 2025

[25-999-09](#) - Universal Service and Speech/Hearing Impaired Funds Status Reports

[25-999-12](#) - Annual 47 CFR § 54.314 Certification of Eligible Telecommunications Carriers to the Federal Communications Commission and the Universal Service

Administrative Company And 2025 Universal Service Fund (USF) CAF Review

[25-999-13](#) - Request of KCI Inc. for Arbitration

[25-999-14](#) - 2025 Universal Service Fund (USF) CAF Review

[25-2666-01](#) - Application of Corix Utah City Heating and Cooling LLC for a Certificate of Public Convenience and Necessity for a Heat Corporation to Provide Heating and Cooling Services within the State of Utah

Rule Dockets

[25-R318-01](#) - *Proposed Rulemaking
Concerning Utah Code §§ 54-26-101 to*

*-901, Large-Scale Electric Service
Requirements*

Complaint Resolution

A dissatisfied customer who cannot successfully resolve utility service issues through direct contact with the utility may seek assistance from state regulators. Utility consumers may contact the DPU (dpu.utah.gov) through an informal complaint process. DPU staff prepare a statement of facts through discussions with the complainant and the utility regarding the problem. Often this step resolves the dispute. At times, a customer facing service difficulties may also request the assistance of the OCS. Similar to the DPU's process, if the OCS learns that other customers are experiencing similar utility service issues, the OCS may petition the PSC for action in a matter having wider applicability.

Formal Complaints

If the informal process does not yield satisfactory results for either party, the complaint can be escalated to the PSC as a formal complaint requesting review and a hearing. By far, most customer complaints are resolved during the informal process. Complaints that are escalated to a formal process create a PSC docket.

Type of Utility Complaint	Informal Complaints	Formal Complaints
Electric	195	6
Natural Gas	67	2
Telecom – ILEC* (including CenturyLink)	119	4
Telecom – CLEC*	11	0
Telecom – Long Distance	0	0
Water and Sewer	3	1
TOTAL	395	13

* ILEC – Incumbent Local Exchange Carrier

* CLEC – Competitive Local Exchange Carrier

PUBLIC SERVICE COMMISSION OF UTAH FY 2025 ANNUAL REPORT



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