Public Service Commission

From: Chris MILLARD <[redacted]>
To: <psc@utah.gov>
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UTAH PUBLIC
SERVICE COMMISSION

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Chairman Ted Boyer
Commissioner Richard M. Campbell
Commissioner Ron Allen
Utah Public Service Commission
ATTN: Julie P. Orchard
Heber M. Wells Building
160 East 300 South
Salt Lake City, UT 84114

RE: Docket No. 09-2511-01

I am joining fellow Utahns in support of the application by TracFone to offer cellular phone service to low-income Utah families under the Federal Communication Commission's Lifeline program. TracFone's SafeLink program for low-income participants will now offer participants of the program in Utah the choice of three monthly plans, including up to 250 minutes of free monthly talk time - nearly an hour more per month than is currently being proposed for Lifeline program participants by any other competitor.

The new choices made possible by TracFone give low-income families up to 250 minutes of free monthly talk time and additional, flexible plan options give families the freedom to choose which plan is best suited for their needs to stay connected, stay safe. Also, SafeLink is currently the only plan that gives eligible applicants the freedom to use their minutes for either texting or to make a phone call.

Given that Americans are still struggling through the worst economic recession in decades, SafeLink is renewing and further strengthening its commitment to low-income families by giving them the ability to stay connected with current or potential employers, children at home alone while their parents are at work, health care specialists, vital emergency responders, or relatives in time of personal emergencies, such as roadside vehicle breakdowns.

In addition to the free wireless cell phone customers receive at TracFone's expense, participants of the SafeLink Wireless program will have the choice of the following plans:

- New 250 free monthly non-carryover minutes, one text per each minute and a free cellular handset.

- New 125 free monthly carryover minutes, one text per each minute and a free cellular handset.
- 68 free monthly carryover minutes, 3 texts per each minute, International Long Distance to over 100 destinations and a free cellular handset.

I add my voice to the many fellow Utahns who support this program for low-income families, and urge the Public Service Commission to approve this program quickly to allow low-income families in Utah to receive the benefits of this program.

Sincerely,

Chris Millard